



Who We Are

Title of Project, Name of Lead Entity, Partner, Counties in Indiana we are impacting.

Enhancing Remote Support Technology (ERST) is a project undertaken by Night Owl Support Systems, LLC, a provider of Remote Supports in Indiana. Partners for this project include Developmental Services, Inc. (DSI) and New Horizons Rehabilitation. Our project hopes to impact all counties of Indiana.

What We Expect if We Achieve our Vision

Expected short-term and long-term outcomes; and positive impacts on individuals if your project successfully carries out these actions.

Short-Term Outcomes

1. Individuals being served by the partner agencies will have a better chance of being accommodated by remote supports services.
2. Individuals will have more choice with regard to where they would like to receive services (residential setting vs in the community).

Long-Term Outcomes

1. Remote supports will be more suitable for more individuals, accommodating their lifestyles and daily routines (tech conforms to person, not other way around).
2. More individuals will be able to enjoy the benefits of remote supports.
3. The functional capability of remote supports systems to assist individuals as they accomplish ADLs and work toward greater independence will increase.

What We Will Do

Specific actions your agency will take to carry out pilot project.

Research current and emerging technologies and evaluate potential positive impact if added to remote supports systems.

Integrate those technologies into our remote supports system.

Test those new technologies within pilot homes selected in partnership with partner organizations mentioned above.

Evaluate effectiveness of new technologies as it relates to improving remote supports services for people with I/DD.

How We Will Do It

Plan and implementation

Using public information as well as meeting with manufacturers of technologies, NOSS will evaluate whether certain technologies are (a) capable of enhancing the lives of people with disabilities and (b) able to be integrated with the NOSS remote supports system.

If integration is possible, NOSS will work with technology manufacturers to construct and implement necessary processes for integration.

NOSS will leverage knowledge of partner providers and case management agency to find individuals who may benefit from new technologies.

What Will Result

Long-term goals to transform services and/or better support individuals.

Ultimately, the aim of this project is to introduce more technological options within the NOSS remote supports system to better accommodate varying needs of people receiving RS services on the HCBS waivers.

Integration of new technologies will allow NOSS to (a) serve people who have a broader set of needs, (b) accommodate individuals whose life routines and day-to-day do not fit with RS as currently provided, and (c) allow more individuals to live with greater independence.

What We Want to Avoid

Outcomes that may take away from the vision and will serve as "red flags" to consider course correction.

If individuals report that new technologies are of little or marginal benefit, we may need to correct course and reconsider the value of integrating that technology.

If certain technologies are not able to be implemented (due to technical incompatibilities) we will need to refocus on other technologies to ensure we're continuously focused on what can be used as a part of NOSS remote supports to better serve individuals.

