August 23, 2019

Dear Early Childhood Education Professional,

The Office of Early Childhood and Out-of-School Learning wants to take this opportunity to thank you for being at the forefront as an early childhood educator for our youngest Hoosiers in the State of Indiana. We would like to share important information about some exciting system changes taking place.

Beginning October 1, 2019, new contracts will be in effect for three major components of Indiana’s early childhood system: Child Care Resource and Referral, CCDF Intake and eligibility and Training & Technical Assistance.

**Child Care Resource and Referral:**
- There will be five local CCR&R agencies regionally based servicing the State of Indiana
  - Geminus/Early Learning Connections
  - Right Steps Child Development Centers/The Child Care Resource Network
  - Child Care Answers
  - Chances And Services for Youth
  - 4C of Southern Indiana, Inc.
- CCR&R’s will focus on four core services: Parent Education and Referral Support, Program Services, Public Awareness and Engagement and Data Collection and Assessment.
- Every county will continue to be served by a CCR&R agency

To learn more about the CCR&R changes, and to identify which CCR&R will service your county, please visit [https://www.in.gov/fssa/carefinder/5712.htm](https://www.in.gov/fssa/carefinder/5712.htm) to read more detailed information and view the new CCR&R map.

**Technical Assistance:**
- There will be one Technical Assistance agency serving the State of Indiana
  - Shine Early Learning
- Shine Early Learning will focus on the following core services: Technical assistance (coaching), training, and specialized supports.
- All 92 Indiana counties will receive supports from Shine Early Learning and regional offices will be positioned to serve all communities. A map with regional office locations will be available very soon.

To learn more about the Technical Assistance vendor and to review coaching and training supports visit [https://www.in.gov/fssa/carefinder/5713.htm](https://www.in.gov/fssa/carefinder/5713.htm) for more detailed information.
CCDF Intake:

- There will be five CCDF Intake agencies servicing the State of Indiana
  - Automated Health Systems
  - Brightpoint
  - Children’s Bureau
  - Maximus
  - River Valley Resources

- Clients will contact one of these agencies mentioned to apply for child care assistance and/or On My Way Pre-K vouchers, schedule appointments, submit documentation and report changes in regards to the CCFF and OMW voucher program

- Families will still be notified 30 days prior to the expiration of child care subsidy to reauthorize

- Existing child care vouchers will not be affected by the changes to CCDF Intake locations

To learn more about the CCDF Intake changes, identify which intake agency will serve your county and view the county intake map please go to this link https://www.in.gov/fssa/carefinder/5711.htm for more detailed information.

The Office of Early Childhood and Out-of-School Learning would like to recognize and thank four Child Care Resource and Referral agencies that will no longer continue to provide CCR&R services for the State of Indiana. Thank you to Huffer Child Care Resource and Referral, Child Care Solutions Bona Vista, Southeastern Indiana Economic Opportunity Corporation and Early Childhood Alliance for all the wonderful CCR&R services they have provided for programs and families. These CCR&R agencies will continue to provide CCR&R services to their regions through September 30, 2019.

The Office of Early Childhood and Out-of-School would also like to recognize and thank three CCDF Intake agencies that will no longer continue to provide intake services for the State of Indiana. Thank you to Chances And Services for Youth, 4C of Southern Indiana Inc. and Geminus for the wonderful CCDF intake services they have provided families completing the eligibility process. These agencies will continue to provide CCDF Intake services for their counties through September 30, 2019.

There are many changes taking place within the early childhood system, it is important to the OECOSL to keep you updated and informed. All additional information and progress of the system will be posted for all CCR&R, CCDF Intake, and Technical Assistance changes at this link https://www.in.gov/fssa/2552.htm, the OECOSL webpage. For any additional questions please contact our Brighter Futures Call Center at 1-800-299-1627.

Thank you for your dedication to serving Indiana’s children and families.

Sincerely,

Nicole Norvell

Nicole Norvell
Director
Office of Early Childhood and Out-of-School Learning