Interagency Coordinated Council Meeting Minutes  
May 8, 2019  
10:00-1:15

ICC Members present
Barb Blain, Ben Brown, Christina Commons, Sara Cummins, Gina Doyle, Thomas Fisher, Mariann Frigo, Kelsey Harmer, Dorene Hoops, Jennifer Owens, Shirley Payne, Britnee Smith, Claire Szpara, Jessica Tomasino, Stacy Williams

State Agency personnel present:  
Christina Commons, Maggie McCall, Meghan Smith, Sondra Tarter, Connie Young

| Minutes |
|-----------------------------|-----------------|-----------------|
| Welcome and Introductions   | Stacy Williams  |
|                             | Introductions were made |
| Approval of March, 2019 minutes | Stacy Williams (vice-chair acting in Jake Stein’s absence) |
|                             | Minutes were approved unanimously as distributed |
|                             | Thomas Fisher moved, Jennifer Owens seconded |
| First Steps Updates         | Christina Commons presented updates. |
|                             | The Part C federal grant application was submitted on May 2nd to the Office of Special Education. Full approval is expected. |
|                             | Christina presented the rest of her comments in light of the small group work that will be happening following the meeting of the entire ICC. |

**Professional Development group**
- Motivational interview training with the University of Utah will be beginning during the first week of June (thanks to the preschool development grant)
- First Steps conference is June 13th & 14th. Registration is open to the public.
- Home Visiting series will continue.
- ECHO call last month was fantastic. Focused on attachment in mother/father & infant dyad.

**Finance group**
Christina Commons had the following requests of this group:
- Think about assisting the state office in narrowing CPT codes to inform conversations around rates for those codes.
- Continue to work with Medicaid to increase reimbursement for services already covered through Medicaid and exploring Developmental Therapy as a covered service (under code 97127 which currently has no rate attached).
- Identify third party liability issues.

### Revenue Recovery
(see Rep. Clere’s report for details on the Budget Bill)
- The budget with Christina commons started was $6.1 million
- This year’s increase represents significant legislation.
- She thanked the legislators for recognizing the importance of early intervention
- 50%/40%/10% (see legislative update) will need examination for the current budget.
- Still will not get to the suggested provider reimbursement rate but it will get us closer.
- Significant data system upgrade is forthcoming
- Infrastructure may be used to support more state staff
- Also have a federal mandate to provide a comprehensive PD system

### Advocacy work group
- Christina Commons thanked the group and whoever else offered support for their advocacy and encouraged their continued and consistent support. We need continued presence to let legislators know we are committed at all times, not just when it’s budget time.
- House Bill 1216 has language around missed appointment and make-up policy e.g. definitions around missed appointments vs. no-show, make-up session and authorized time for make-up sessions. There is a need to elicit ideas and collect data on changes recommended. Recommendations are due by November per legislation
- Thomas Fisher asked how many sessions were missed. Christina Commons answered that based on the sampled files, 80-85% of the appointments were successfully met. Language confusion prevents a clear answer.
- Christina clarified that compensatory services are when therapists miss and the family wants to make that up.
Barb Bain asked what more we could do to clarify the direction for the subgroup so they can be most efficient with the limited amount of time.

Inclusion of state-wide representation and at least 2-3 families, providers, developmental appropriateness to be sure providers know what is appropriate for the child and family.

Indiana is the site for the 2020 Help Me Grow conference. This is a huge honor.

### Legislative Update

Representative Clere presented the legislative update based on the last session.

There was a significant increase in First Steps funding to $18 million per year largely result of advocacy from constituents

- House Bill (HB) 1246 & 1542 language to make sure that money was put toward the study done last year. It directs moneys above the 11 million dollars from last year to address not more than 10% to infrastructure, not less than 40% to Systems Point Of Entry and not less than 50% to rate increases for providers
- HB 1214 was a platform to talk about First Steps funding. Ultimately moved to the budget committee and addressed presumptive eligibility & make-up appointment-provision. It directs work with the Interagency Coordinating Council to develop a new policy re: make-up (must be done by November)
- HB 1207 addresses perinatal care through a perinatal navigator program
- HB 1484 determined that children who are deaf and hard-of-hearing reach language development milestones. First Steeps, Department of Education and the School for the Deaf are impacted.
- HB 1488 requires the development of a plan to establish a statewide crisis assistance system program for individuals with developmental disabilities
- HB 1628 made pre-kindergarten programming available in all Indiana counties
- Senate bill 41 newborn screenings for the detection of Krabbe disease, Pompe disease and Hurler syndrome was passed.
- Rep. Clere gave credit to Chairman Robert Behning from Indianapolis who was also supportive of these bills.
- He also commented that the tremendous advocacy had a large impact.
- One topics that was let go until later is cost participation as in incentives for keeping appointments. Incentive program need to cause few missed appointments and improves outcomes.
- Another topic is the increased use of technology
- Questions were elicited and answered
- ARC & INARF provided language
- Stacy Williams publically thanked Representative Clere for his work spearheading the effort.

Claire Szpara Indiana Department of Insurance (IDOE)

The following was provided by Claire Szpara:

The purpose of the Indiana Department of Insurance is to protect Hoosiers as they purchase and use insurance products and to monitor the financial solvency of the insurance companies domiciled in the state. The Department is tasked with regulating licensed agents, agencies and companies, as well as assisting Hoosiers with insurance questions and complaints. There are multiple divisions within the Department, including licensing, consumer services, enforcement, financial and healthcare reform. The Department has been led by Commissioner Stephen W. Robertson since 2010.

Interaction with First Steps

The interaction with First Steps and DOI is found in statute at Indiana Code § 27-8-27, under Coverage for Services to Infants and Toddlers with Disabilities.

I think the best assistance DOI can be to the First Steps program is through our consumer complaint tool. Under the Consumer Services tab on the DOI website, there is a Complaints column that provides information to consumers on how to file a complaint against various entities. The complaint process is explained with directions on how to electronically file a complaint or how to print and mail a complaint.

I think it’s equally important to note that the DOI reviews all rates and all rate change requests are reviewed by the Commissioner. Under the Resources tab on the DOI website, there is a link to Rate Watch. Rate Watch is a filing database that gives Hoosiers access to Accident and Health rate filings. You can review information regarding premiums charged for health insurance and search recent filing submissions by a health insurance company.

- She also provided the following links that might be of help:
Consumer complaints: Select entity under Complaints column for each complaint- [https://www.in.gov/idoi/2526.htm](https://www.in.gov/idoi/2526.htm)
- Rate Watch: [https://www.in.gov/idoi/ratewatch/](https://www.in.gov/idoi/ratewatch/)

- Rep. Clere asked about how IDOI can work with the revenue recovery process.
- Christina Commons offered state office points regarding 3rd party liability insurance
  - Many families don’t understand their own insurance
  - More employers are moving toward non-ERISA (self-funded plans) which families also do not understand
  - Records requests, prior approvals for 28,000 children annually becomes cumbersome and there is no mechanism to deal with that.
- Rep. Clere commented that there should be some kind of presumption that if certain things are in place that services should be covered.
- Rep. Clere: how can we continue this conversation? What will the IDOI be willing to do to accommodate these issues, how can we further the discussion?

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<thead>
<tr>
<th>Committee Meetings</th>
<th>Lively conversations in all meetings!</th>
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<tr>
<td>Committee Reports</td>
<td>Brief summaries of the work were given.</td>
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<tr>
<td>Public Comment</td>
<td>None offered.</td>
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<td>Adjourned</td>
<td>The meeting was adjourned at 1:15 with Thomas Fisher moving and Barb Blain seconding the motion.</td>
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Next meeting:  
Wednesday July 10, 2019  
10:00-2:30  
Choices Coordinated Care Solutions  
7941 Castleway Dr., Indianapolis, IN 46250