



Mike Braun, Governor
State of Indiana

Indiana Family and Social Services Administration
Division of Disability and Rehabilitative Services
Office of Medicaid Policy & Planning

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Health & Wellness HCBS Waiver Waiting List Checklist

The Health and Wellness (H&W) Waiver serves eligible individuals 59 years of age and younger. The H&W Waiver is a home and community-based service (HCBS) program that provides access to services and supports that promote choice, autonomy, and quality of life for eligible individuals. There is a waiting list for the H&W HCBS Waiver. The steps below outline the process for an individual to pursue services and supports through the H&W Waiver.

1. Apply for the Health & Wellness Waiver

- Contact your local Area Agency on Aging (AAA) office or the Level of Care Assessment Representative (LCAR) vendor (Maximus) to request waiver services.
 - AAA contact information can be found on the [AAA map](https://www.in.gov/fssa/da/files/AAA_Map.pdf) (https://www.in.gov/fssa/da/files/AAA_Map.pdf), or by calling 800-713-9023, or visiting <https://www.in.gov/fssa/inconnectalliance/>
 - LCAR vendor, Maximus, contact: 1-833-597-2777
- Complete your LOC Assessment with the LCAR vendor (Maximus).
- Once the LCAR vendor, Maximus, finds you meet functional eligibility for the waiver through the preliminary level of care, they will confirm that you would like to be added to the waiting list.
- Once you confirm you would like to be added to the waiting list, the LCAR vendor (Maximus) will mail you an official letter confirming you have been placed on the waiting list.
- Your local AAA will discuss Indiana Medicaid eligibility with you, and if you appear to be eligible for Medicaid, the AAA will assist you with this application. If you contacted LCAR first, they would refer you to your local AAA to discuss community resources and provide Medicaid Application Assistance.



2. While you are on the Health & Wellness Waiver waiting list

- Visit the [online dashboard](https://ddrsprovider.fssa.in.gov/ConsumerInfo) (<https://ddrsprovider.fssa.in.gov/ConsumerInfo>) to confirm you are on the Waiting List or contact your local AAA to make any updates or changes to your address, phone number, and contact information. A guide to accessing and using this resource is available [here](#). You can contact your local AAA at https://www.in.gov/fssa/da/files/AAA_Map.pdf, call 800-713-9023, or visit <https://www.in.gov/fssa/inconnectalliance/>.
- Your local AAA can answer questions you may have about the waiting list and can assist you with information and resources available in your community while you are on the waiting list. You may also call 211 for additional information about resources in your community.
- If you currently receive Indiana Medicaid, the AAA may support you in seeking home care services.
- If you are applying for Indiana Medicaid, the AAA may assist you with this application process or you may apply for Medicaid by visiting the Indiana Medicaid benefits portal at <https://fssabenefits.in.gov/bp/#/>.
- If you turn 60 while you are on the Health and Wellness Waiver waiting list, you will automatically join the PathWays waiver waiting list.
 - The checklist for the PathWays waiver for individuals who are **not** already enrolled in the IN PathWays for Aging program can be found [here](#):
 - The checklist for the PathWays waiver for individuals who are already enrolled in the IN PathWays for Aging program can be found [here](#):
 - You may find information about the IN PathWays for Aging program by calling the Enrollment Broker at 877-284-9294 or visiting the website <https://www.in.gov/pathways/>.

3. When you are invited off the Health & Wellness Waiting List

- When your name comes up on the Health & Wellness Waiver Waiting List, you will receive an invitation letter in the mail from FSSA to continue the process to access the waiver. You have 30 days from the date of invitation to accept or decline the waiver. If you do not respond in this timeframe, your invitation will be rescinded. Additionally, you must become active on the waiver within 180 days of date of invitation or your invitation will be rescinded.
- The AAA and the LCAR vendor (Maximus) will be notified by the State when you have been invited to continue the process to access the Health & Wellness Waiver. If you have not received a full LOC assessment in the previous 11 months, the LCAR vendor (Maximus) will contact you to schedule a full Level of Care assessment.

- Once you are determined to meet Level of Care eligibility for the Health & Wellness Waiver, the Options Counselor will:
 - Confirm with you whether your acceptance of Health & Wellness Waiver.
 - Discuss your Indiana Medicaid eligibility as Indiana Medicaid is required to participate in the Health & Wellness Waiver.
 - If you do not have Indiana Medicaid, you will be referred to a Medicaid Specialist at your AAA, who can assist with this process.
 - If you have Indiana Medicaid that isn't compatible with receiving waiver services, you will need to apply for Indiana Medicaid disability. Your Options Counselor will provide more information during your meeting.
 - When Indiana Medicaid is confirmed as active, the Options Counselor will explore service options with you and develop an initial Service Plan that supports your needs.
 - Once you confirm your services and providers on the service plan, the Options Counselor will submit to the State for review.

4. When will services begin?

- Once Medicaid is approved by the Division of Family Resources; and
- The initial Health & Wellness Waiver is approved by the Bureau of Disabilities Services (BDS),
- Your Case Manager and selected providers will then receive the Approved Service Authorization from the Bureau of Disabilities Services (BDS) showing all of your services funded by Health & Wellness, which allows your services to begin. Your Case Manager will follow up with you and the providers to ensure services begin promptly.