



Eric Holcomb, Governor
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Division of Disability and Rehabilitative Services
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To: Bureau of Developmental Disabilities Services (BDDS) Providers
From: Jessica Harlan-York, Director, Bureau of Quality Improvement Services (BQIS)
Re: Data Forum: Investigations – Data, requirements and best practices webinar
Date: June 7, 2019

The Bureau of Quality Improvement Services is pleased to announce a webinar on BQIS investigations at 9:30 a.m. EDT, on July 16, 2019. The presentation will include data from complaints, mortality review, and incident reporting, investigation requirements and best practices. Time will be allotted for open forum discussion. The webinar will be recorded and posted on the BQIS' webpage for viewing at a later date. Below is information on accessing the webinar:

To participate in the webinar on **Tuesday, July 16, 2019 at 9:30 a.m. EDT**, please log onto URL: <https://Indiana.AdobeConnect.com/bqis>.

- Participants will sign in as a guest using their name.
- Audio will be voice over internet, so participants will need to use speakers or headphones to hear the presentation.
- Do not log into the webinar using Citrix or Virtual Private Network (VPN). These services will not be able to playback audio.
- **Prior to the webinar**, please check your organization's connection to ensure it has latest updates and add-ins. To do so, [please click here](#).

