



Eric Holcomb, Governor
State of Indiana

Division of Disability and Rehabilitative Services
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To: Division of Disability and Rehabilitative Services, Bureau of Developmental Disabilities Services Participants, Providers, Families and Stakeholders
From: Jessica L. Harlan-York, Director, Bureau of Quality Improvement Services
Re: Bureau of Quality Improvement Services staff announcement
Date: June 15, 2018

The Bureau of Quality Improvement Services (BQIS) is pleased to announce the hiring of Ms. Geena Lawrence as director of provider services here at the Division of Disability and Rehabilitative Services.

BQIS is excited to have Geena join the team. The director of provider services position serves a critical role in overseeing intra-agency special projects to address process improvement, resolve identified challenges in need of business re-engineering, and ensure compliance with state and federal requirements. Geena will be responsible for the oversight of new initiatives surrounding the support and enhancement of quality providers. She will be actively involved in the planning, development and implementation of Bureau of Developmental Disabilities Services' (BDDS) design through the management of relationships and contractual guidelines related to BDDS' service providers.

Geena graduated from Indiana University with a bachelor's of science degree in Criminal Justice and a master's degree in Public Health. She was most recently the Bureau Chief of Substance Abuse Prevention and Mental Health Promotion for the Division of Mental Health and Addiction. Prior to joining the Family and Social Services Administration, Geena was the adolescent health director for the Indiana State Department of Health. While Geena was a graduate student, she worked as a student services coordinator and also a graduate student researcher. She also has experience interning at Indiana University Health HIV/AIDS Positive Link.

Geena can be reached at geena.lawrence@fssa.in.gov or 317- 234-6837. If you have any questions, please feel free to contact BQIS Director, Jessica Harlan-York.

