



Eric Holcomb, Governor
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Division of Disability and Rehabilitative Services
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To: Bureau of Developmental Disabilities Services Providers
From: Cathy Robinson, Director, Bureau of Developmental Disabilities Services
Re: BDDS Portal is now live
Date: September 28, 2018

The BDDS Portal is now live for providers to access. Providers should have received email invitations to their NOA email address on September 27, 2018.

For more detailed information regarding NOA emails, please see the announcement from September 6, 2018, [by clicking here](#). There is also a series of trainings on the BDDS Portal available [by clicking here](#). Posted trainings include:

- BDDS Portal Provider Training 1: Accessing the BDDS Portal
- BDDS Portal Provider Training 2: User Management (for System Administrators)
- BDDS Portal Provider Training 3: My Cases / Caseload Assignment
- BDDS Portal Provider Training 4: Navigating the Portal
- BDDS Portal Provider Training 5: Individual Profile
- BDDS Portal Provider Training 6: Document Library
- BDDS Portal Provider Training 7: PCISP
- BDDS Portal Provider Training 8: Viewing the Monitoring Checklist
- BDDS Portal Provider Training 9: Viewing Transition

If you are having issues with access, have questions or want to update your NOA email address please submit a ticket to the JIRA Help Desk [by clicking here](#). Instructions on the JIRA Help Desk are also available in the [September 6, 2018, announcement](#).

