



If you have a question not answered below, contact the Division of Aging or the Bureau of Disabilities Services. The Aged and Disabled Waiver Waiting List does not apply to individuals currently receiving services through the Aged and Disabled Waiver.

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### ***Why is there a waiting list for the Aged and Disabled Waiver?***

The Aged and Disabled Waiver has a maximum capacity each year for individuals to receive services through the Aged and Disabled Waiver. This number is determined in the state’s Aged and Disabled Waiver application, which is approved by the Centers for Medicare and Medicaid Services. FSSA has reached the currently allowed limit and must implement a waiting list for individuals seeking to access services through the Aged and Disabled Waiver.

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### ***How long will I be on the Aged and Disabled Waiver waiting list?***

Several factors contribute to the length of time an individual may be on the waiting list, including, but not limited to, waiver capacity, date added to the waiting list and eligibility category. We do not know the current length of time someone may need to wait. Placement on the waiting list does not guarantee access to Aged and Disabled Waiver services.

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### ***Whom do I contact to get on the Aged and Disabled Waiver waiting list?***

Your local Area Agency on Aging is available to assist you with exploring options for long-term services and supports, including the Aged and Disabled Waiver. To find your local AAA, visit the [Indiana Division of Aging website](http://www.in.gov/fssa/inconnectalliance) or call 800-713-9023, or visit [www.in.gov/fssa/inconnectalliance](http://www.in.gov/fssa/inconnectalliance). You’ll be connected with options counselors at the Aging and Disability Resource Center.

## Contact Information

### Area Agencies on Aging

Find your AAA: Call 800-713-9023 or visit [www.in.gov/fssa/inconnectalliance/](http://www.in.gov/fssa/inconnectalliance/)

### Division of Aging

Call 888-673-0002 or email [FSSA.Daresponseteam@fssa.IN.gov](mailto:FSSA.Daresponseteam@fssa.IN.gov)

Please reference “Waiting List” in the subject line of your email.

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### Apply for Medicaid

Visit [www.in.gov/medicaid/members/apply-for-medicaid/](http://www.in.gov/medicaid/members/apply-for-medicaid/)

### Indiana 211

Call [2-1-1](tel:211) to get connected to help and many other resources.



**How does this Aged and Disabled Waiver Waiting list work?**

When you contact your local AAA/ADRC, you will receive an initial assessment to determine whether you meet specific eligibility requirements for the Aged and Disabled Waiver. Indiana requires waiver participants to meet the same criteria as persons approved for admission to a nursing facility. This is known as Nursing Facility Level of Care. If you meet this requirement, you will be placed on the waiver waiting list.

**Can I receive other services while I am on the Aged and Disabled Waiver waiting list?**

Options counselors at the ADRC at your local AAA are available to assist you with exploring options for support and assistance.

**How can I confirm I'm on the Aged and Disabled Waiver waiting list?**

Contact your local AAA to confirm you are on the Aged and Disabled Waiver waiting list. To find your local AAA, visit the [Indiana Division of Aging website](http://www.in.gov/fssa/inconnectalliance) or call 800-713-9023, or visit [www.in.gov/fssa/inconnectalliance](http://www.in.gov/fssa/inconnectalliance).

**Is there anything I need to do to keep my spot on the Aged and Disabled Waiver waiting list?**

Please ensure your contact information stays up to date while on the waiting list.

**How will I know when I'm at the top of the Aged and Disabled Waiver waiting list?**

You will receive a letter in the mail inviting you to continue the process to access the Aged and Disabled Waiver services. Your care manager/options counselor will make three attempts to contact you before sending you a certified letter giving you a time frame to respond. It is important that you keep your care manager/options counselor informed of any changes in your address or contact information.

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***When I am invited from the Aged and Disabled Waiver waiting list to continue the process to access the Aged and Disabled Waiver, how long do I have to respond to the Area Agency on Aging in order to proceed?***

You have 30 calendar days from the date of your invitation letter to respond to the AAA. The letter will be sent to the address on file. If you do not respond to the invitation letter, you will be removed from the waiting list.

***I am on the Money Follows the Person-Aged and Disabled program. Will I have to go on the Aged and Disabled Waiver waiting list when my time is up on MFP?***

We anticipate MFP-AD recipients will be able to seamlessly transition to the Aged and Disabled Waiver at the end of their eligibility for the MFP-AD program and should not be impacted by the waiting list.

***I am about to move. Does this impact my placement on the Aged and Disabled Waiver waiting list?***

As long as you still live in Indiana, this change will not impact your placement on the waiting list. However, it is your responsibility to keep your contact information up to date so you can be notified when you can move from the waiting list to receiving waiver services. Keep your contact information updated with your local AAA.

***I've decided I am no longer interested in receiving services on the Aged and Disabled Waiver. What do I need to do?***

Your local AAA/ADRC can help remove you from the waiting list. If you later decide you are again interested in pursuing these services, your position on the waiting list will reflect a new initial assessment date.

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***I failed to update my contact information for the Aged and Disabled Waiver waiting list. What do I do?***

The options counselors at the ADRC at your local AAA can assist you with updating your contact information for the Aged and Disabled Waiver waiting list.

As a reminder, it is your responsibility to keep your contact information up to date so you can be reached when you have reached the top of the waiting list.

***Will I have to go to a nursing home now since I can't get on the Aged and Disabled Waiver?***

Options counselors at the ADRC at your local AAA are available to assist you with exploring options for support and assistance.

***Do I lose my spot on the Aged and Disabled Waiver waiting list if I have to go to a nursing home?***

No. Your placement on the Aged and Disabled Waiver waiting list will be maintained while you are in a nursing facility. If this placement is anticipated to be for longer than 90 days, it is important that you contact your local AAA/ADRC and let them know.

***I am currently on the Aged and Disabled Waiver. Will I have to go on the waiting list if my services are interrupted for some reason?***

In most cases, you can resume services following a short interruption so long as you remain eligible for Medicaid. You should contact your care manager if you have questions about whether you will resume services.

***I was just discharged from a nursing home and need services. Do I need to go on the Aged and Disabled Waiver waiting list?***

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***I'm on Medicaid. Is being on the Aged and Disabled Waiver waiting list going to impact my current Medicaid?***

If you currently have Medicaid, the waiting list will not impact your current Medicaid status.

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***I'm not on Medicaid. Can I still get Medicaid while I'm on the Aged and Disabled Waiver waiting list?***

You may be eligible for Medicaid while you are on the Aged and Disabled Waiver waiting list. You are encouraged to apply for Medicaid. Your local AAA/ADRC may be able to assist you with the Medicaid application process. You may also visit <https://fssabenefits.in.gov> to begin the process.

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***My Medicaid was just denied. Can I keep my spot on the Aged and Disabled Waiver waiting list while I reapply?***

Yes. Your spot on the Aged and Disabled Waiver waiting list will not be impacted. You may reapply for Medicaid at any time.

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***If I am eligible for another waiver that also has a waiting list, can I be on multiple waiting lists?***

A person may be eligible for more than one waiver and may be on multiple waiting lists. If you access services on a different waiver you will still remain on the waiting list for the Aged and Disabled Waiver unless you request to be removed. You may only receive services from one Medicaid waiver at a time and would need to stop receiving services on another waiver in order to start receiving Aged and Disabled Waiver services.

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***I got a notice in the mail saying I'm on the Aged and Disabled Waiver Waiting list and another notice in the mail telling me to enroll in PathWays. What's going on?***

PathWays is for individuals who are 60 years of age and older and are eligible for Medicaid based on age, blindness or disability. The Aged and Disabled Waiver will transition to the Indiana PathWays for Aging program on July 1 for individuals who are 60 and older. Individuals who are eligible for PathWays may also be on the Aged and Disabled Waiver Waiting list. These individuals should still select a PathWays health plan and may receive services other than Aged and Disabled Waiver services through the PathWays program and should continue to take all steps necessary to remain on the Aged and Disabled Waiver waiting list.

You can find more about who qualifies for PathWays on the [PathWays website](#).

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***Can I pick a PathWays plan while I'm on the Aged and Disabled Waiver Waiting list?***

If you are eligible for the PathWays program, you should select your PathWays health plan. If you have questions about your eligibility to enroll or if you would like to enroll, you can call the Indiana PathWays for Aging helpline at 87-PATHWAY-4 (877-284-9294) to discuss your options. More information about PathWays can be found on the [PathWays website](#).

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***Will FSSA be releasing information about how individuals will transition from the waiting list into PathWays or the Health and Wellness Waiver?***

Yes. More information will be released in the coming weeks, before the July 1 PathWays and Health and Wellness Waiver launch.

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## **What are the expectations of the Area Agency on Aging to help me while I'm on the Aged and Disabled Waiver Waiting list?**

The Area Agency on Aging is responsible to support and assist individuals beyond placing an individual on the waiting list. Area Agencies on Aging are embedded in communities to better serve, engage, network and refer individuals to community resources. Area Agencies on Aging are expected to support individuals with the following activities that include, but are not limited to:

- Providing assistance with navigating the Medicaid application.
  - Exploring the individual's needs holistically through person-centered practices.
  - Referring the individual to community resources.
  - Supporting the individual with information necessary for them to make the best-informed decision about services and supports.
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## **What is my spot on the waiting list? When will I be invited from the waiting list?**

Individuals on the PathWays Waiver and Health & Wellness Waiver waiting lists do not have a static place in line. The waiting list is fluid, as individuals are added on a daily basis with various level of care criteria that impact how you are invited. Individuals are invited as follows:

1. First, the following eligible individuals are given priority waiting list status by date of application:
  - a. You are an individual transitioning off 100% state-funded budgets to the waiver;
  - b. You are an individual transitioning from a nursing facility to the waiver; or
  - c. You are an individual discharging from an in-patient hospital setting.
2. Second, all other eligible individuals are on a first-come, first-served basis by your date of application (i.e., the original date that level of care for the waiver was established).

FSSA is working on efforts to increase transparency of waiting list placement. If you have questions about your place on the waiting list, you can reach out to your local Area Agency on Aging. If after reaching out to your AAA you still have questions, you can reach out to FSSA at [medicaid@fssa.in.gov](mailto:medicaid@fssa.in.gov).



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