



Eric Holcomb, Governor
State of Indiana

Division of Aging
MS 21, 402 W. WASHINGTON STREET, P.O. BOX 7083
INDIANAPOLIS, IN 46207-7083
TOLL FREE: 1-888-673-0002
FAX: 317-232-7867

To: General public
Re: AARP and Division of Aging Tele-Town Hall Reference Resources
Date: May 8, 2020
From: Sarah Renner, Division of Aging Director

Dr. Sullivan, Secretary of Indiana’s Family and Social Services Administration, Dr. Steven Counsell, Division of Aging Medical Director, and I had the privilege of addressing questions and answers with listeners at a Tele-Town Hall moderated by AARP. This discussion was recorded and may be accessed at facebook.com/AARPIndiana. We covered several topics and mentioned several resources which we have included below for your information.

Topic	Resource information
COVID-19 General Information	
COVID-19 National and State activity, prevention resources, etc.	https://www.coronavirus.in.gov/ https://www.cdc.gov/coronavirus/2019-ncov/index.html
COVID-19 Testing	
Testing info and map of testing sites	https://www.coronavirus.in.gov/2524.htm
Cleaning/Sanitizing	
Cleaning/Sanitizing information	https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2
Face Covering	
Information about protection and how to wear, make and care for face coverings.	https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/cloth-face-cover.html https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diy-cloth-face-coverings.html
Indiana Division of Aging	
State agency that fosters networks that provide information, access and long-term care options that enhance choice, autonomy and quality of life for Hoosiers.	Division of Aging administrative office: 888-673-0002 Main website: https://www.in.gov/fssa/da/index.html



Area Agencies on Aging	
<p>Programs to assist in helping individuals stay-at-home, age-in-place, and avoid institutionalization are available (e.g. Aged & Disabled and Traumatic Brain Injury Medicaid Waivers, CHOICE, Older American Act programs, etc.).</p>	<p>Contact your local INconnect Alliance network member at 800-713-9023 or visit www.INconnectAlliance.org</p> <p>AAA map for direct local info: https://www.in.gov/fssa/files/AAA_Map.pdf</p>
Adult Protective Services	
<p>Contact APS if you suspect that an adult, who is incapacitated physically or mentally, is in danger of abuse, neglect, or exploitation.</p>	<p>State hotline 800-992-6978</p> <p>File a report: https://ddrsprovider.fssa.in.gov/APSOnlineReporting</p> <p>APS website: https://www.in.gov/fssa/da/adult-protective-services/</p> <p>APS local map: https://www.in.gov/fssa/files/APS_Unit_Map.pdf</p>
Long-Term Care Ombudsman/ Nursing Facility Advocacy	
<p>If you or a resident within a nursing home, licensed assisted living facility, or other licensed residential care facility need an advocate to assist with a complaint or resolve an issue.</p>	<p>Long-Term Care Ombudsman Program https://www.in.gov/ombudsman/long-term-care-ombudsman/overview/</p> <p>Contact the State Ombudsman Information/Complaint line at 800-622-4484 or 317-232-7134. You may also send an email to LongTermCareOmbudsman@ombudsman.IN.gov</p> <p>Local Long-Term Care Ombudsman map: https://www.in.gov/ombudsman/files/LTC_Ombudsman_Map.pdf</p>
<p>Nursing facility COVID reporting inquiry/complaints</p>	<p>Email: FamilyOutreach@isdh.in.gov</p>
Be Well Indiana	
<p>Information and resources compiled by the Indiana Division of Mental Health and Addiction designed to help Hoosiers stay connected and maintain their well-being.</p>	<p>https://bewellindiana.com/</p>
COVID-19 Stakeholder Guidance	
<p>FSSA issued news and update guidance to program partners and stakeholders regarding many of the programs it oversees as our state responds to the COVID-19 pandemic.</p>	<p>Family and Social Services Administration (FSSA) https://www.in.gov/fssa/fssa-guidance-for-various-programs-and-stakeholders-regarding-covid-19/</p> <p>Division of Aging https://www.in.gov/fssa/covid-19-coronavirus-guidance-for-division-of-aging-stakeholders/</p>

FSSA services	
Food, Cash, Childcare, Insurance, etc. assistance	https://www.in.gov/fssa/
Golden Hoosier Award	
Nominate an older Hoosier for their commitment to community service.	https://www.in.gov/lg/2532.htm
AARP	
Member organization that works to promote the health and well-being of older Americans.	https://www.aarp.org/ https://states.aarp.org/indiana/
Alzheimer's Association	
A leading voluntary health organization in Alzheimer's care, support and research.	https://www.alz.org/ https://alz.org/indiana
US Department of Veterans Affairs	
Resources for older Veterans, those needing extended care services, and their caregivers.	Geriatrics and Extended Care website: https://www.va.gov/geriatrics/