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FOR IMMEDIATE RELEASE

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FSSA Announces Changes to Waiting Lists for Home and Community-Based Waiver Services

The Indiana Family and Social Services Administration (FSSA) is making important changes to how it manages the waiting lists for the Family Supports Waiver and the Community Integration and Habilitation Waiver. Due to nearing capacity, FSSA is **temporarily pausing new invitations** from the Family Supports Waiver waiting list, effective immediately.

To better serve eligible individuals with the limited number of available waiver slots, FSSA is also updating its invitation process. Moving forward, individuals invited to participate in either waiver program will have a **180-day window** to complete all required steps and begin receiving services.

Effective Dec. 1, 2025, individuals invited from the waiting list must:

- **Respond to the invitation** by contacting their local Bureau of Disabilities Services (BDS) office within **30 days**
- **Establish Medicaid financial eligibility**
- **Complete a level of care assessment** to determine functional eligibility
- **Work with a Case Manager or Service Coordinator** to develop a service plan

If these steps are not completed within 180 days, the invitation will be withdrawn. Individuals who do not complete the process in time will **not be returned to the waiting list**, but they may **reapply for waiver services at any time**.

These changes are designed to ensure that waiver slots are used efficiently and that services reach as many eligible Hoosiers as possible. These changes do not affect current waiver holders.

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