402 W. Washington Street, Room W353 Indianapolis, IN 46204-2739 317-232-7800 www.in.gov/fssa/dmha

Compliments or concerns about this provider? Call the Consumer Service Line at 800-901-1133.

Northeastern Center

Headquarters	220 S. Main, Kendallville, IN 46755
Website	http://www.necmh.org
Crisis Number	800-790-0118
Designated Counties/Areas	Dekalb, LaGrange, Noble and Steuben
Treatment Received \$3,356,964 in State Fiscal Year 2023 for treatment from the mental health, substance abuse and social service block grants and state funds (does not include Recovery Works funds)	

Individuals Served in the Public Mental Health and Addiction Treatment System by This Provider

County	Adults Receiving Mental Health Services	Children Receiving Mental Health Services	Individuals Receiving Addiction Treatment Services	Unduplicated Count of Individuals Served
Dekalb	657	228	197	955
LaGrange	295	97	87	430
Noble	713	326	201	1,108
Steuben	665	185	149	903

Why are the Division's numbers different from those provided by the community mental health center?

Community Mental Health Centers only submitted data to the Division for those individuals that meet the Division's income eligibility and diagnostic criteria.

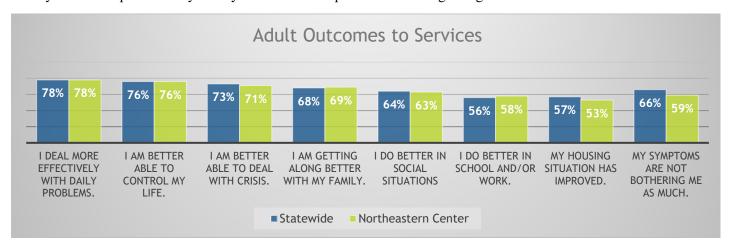
Northeastern Center 1

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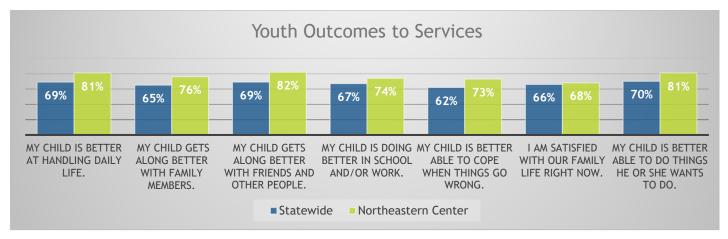
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Outcome Data

The Mental Health Statistics Improvement Program (MHSIP) survey is a nationally used survey and measures satisfaction of adults receiving services. Online electronic surveys, via Survey Monkey, were created for each organization with a unique link code for caregivers to access and complete the survey. Each organization was asked to choose at least one week to conduct surveys between August 28 and September 22, 2022; 216 surveys were completed. Surveys were completed anonymously. Below are the questions asked regarding outcomes of services.



The Youth Services Survey for Families (YSS-F) is a nationally used survey and measures satisfaction of parents of youth receiving services. Online electronic surveys, via Survey Monkey, were created for each organization with a unique link code for caregivers to access and complete the survey. Each organization was asked to choose at least one week to conduct surveys between August 28 and September 22, 2022; 74 surveys were completed. Surveys were completed anonymously. Below are the questions asked regarding outcomes of services.



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