May 6, 2016
To: Recovery Works Providers and Referral Sources
From: Angela Boorman
Re: Memo 004
Subject: Client Cap, Pre-release Jail services, Rate Increase

Client Cap
Effective immediately, we have removed the $2,500 client cap. We received feedback from our Criminal Justice partners and stakeholders in communities across the state that the client cap was a barrier. The perception from our referring partners was that the allotted amount would only allow their clients to complete a portion of their treatment plan. As a Recovery Works Designated Treatment Provider, part of the Recovery Works process is to ensure that the client is given access to Medicaid, HIP 2.0, or appropriate insurance. If the client is eligible for insurance, then a majority of his/her treatment services will be covered under their insurance plan. We ask that you please keep a few things in mind with the removal of this cap:

1. Recovery Works is the payer of last resort. Meaning, if the client has other resources available to pay for the service, that payer must pay for the services (i.e. insurance, other grant opportunities, DSC, etc.).
2. Recovery Works will reimburse agencies for client’s HIP Power accounts. This is a great way to ensure that your clients have insurance beyond their behavioral health needs as well.
3. Please be fiscally responsible. We do reserve the right to put the Client Cap back into place at any time.

In addition, we have removed the $500 service cap for Medication. You are no longer required to turn in Prior Authorization for this service in order to receive funds beyond $500.

Pre-Release Jail Services
Effective immediately, participants who are being released from jail within 30 days are eligible for Recovery Works services. All participants are eligible for an initial comprehensive assessment and case management WITHOUT a prior authorization. However, if it is determined that the participants needs additional services while in jail, all services must receive a prior authorization. Prior authorization forms can be found on the Recovery Works website, www.RecoveryWorks.fssa.IN.gov, and should be turned in to Recovery.Works@fssa.IN.gov. Depending on volume, we will do our best to have a determination to you within 2-4 business days.

Rate Increase
Effective July 1, 2016, Recovery Works reimbursement rates will increase 30% across all services. As we approach that date, we will share the rate sheet with all providers and will post it online. It is most important as we prepare for the change that ALL vouchers begin anew on July 1, 2016. There should NOT be any vouchers that overlap from June into July. It is ok for vouchers to be a partial month. For example, you can have a voucher for May 6 - June 5, 2016, and then a second voucher for June 6 - June 30, 2016. In order to make a shortened length of the second voucher, you must edit the effective end date.
This week marked six months for the Recovery Works program. Thus far we have served 2,189 individuals across the state. We have 59 designated agencies serving all 92 counties. It has been a true whirlwind getting this program up and running and we cannot imagine a better group to be working alongside. As you can tell, we appreciate your feedback greatly and are always looking for ways that we can improve the program and serve the justice involved population better. If you have any questions or concerns, please feel free to contact the team at Recovery.Works@fssa.IN.gov.

Thanks for all you do and all of your efforts as we continue to grow the Recovery Works program.

Sincerely,

[Signature]

Angela Boarman
Program Manager
Recovery Works
Division of Mental Health and Addiction
Family Social Services Administration

*Please print and keep with your Recovery Works Program Manual.