



Eric Holcomb, Governor  
State of Indiana

***Division of Mental Health and Addiction***  
402 W. WASHINGTON STREET, ROOM W353  
INDIANAPOLIS, IN 46204-2739  
317-232-7800  
FAX: 317-233-3472

**To:** Division of Mental Health and Addiction stakeholders and providers  
**From:** Jay Chaudhary, Director, Division of Mental Health and Addiction  
**Re:** DMHA provider telehealth and billing FAQ now available  
**Date:** April 3, 2020

The Division of Mental Health and Addiction appreciates your hard work during the COVID-19 pandemic. We have been able to work with you to develop a brand new treatment paradigm over the past few weeks. As can be expected with such monumental changes, many questions continue to arise. After our community meetings, many of you sent in questions around telehealth and billing. DMHA and the Office of Medicaid Policy and Planning have met on several occasions to review these questions and provide guidance and have posted "[IHCP COVID-19 Response: IHCP responds to telemedicine FAQs](#)" to the Indiana Health Coverage Programs bulletins webpage, [available by clicking here.](#) DMHA and OMPP will work to update the FAQ weekly and a link to the IHCP bulletins page is also available on the [DMHA COVID-19 webpage.](#)

To the extent possible in a rapidly, constantly changing regulatory environment, DMHA and OMPP want to ensure all guidance is consistent, accurate, and helpful to ensure providers fully understand the changing billing and telehealth environment. Updated COVID-19 changes to treatment and billing regulations will be released from OMPP and posted on their Indiana Health Coverage Programs website, which is [available by clicking here.](#) This site offers providers easy access to the resources and tools needed to conduct business with Indiana Medicaid during this pandemic.

