



COVID-19 & RECOVERY RESIDENCE

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DOVE RECOVERY HOUSE FOR WOMEN

OBJECTIVES



Policies &
Procedures



Mitigating Risk-
to admit or not



Employee Safety



Question &
Answer/dialogue



WE'RE IN THIS TOGETHER

- We're in this together
- Back on Track
- Social Distancing
- Stay at home
- Isolation

“We have the great joy of helping a person secure their future, and the great responsibility ensuring we don't mess it up”.

The quarantine is getting to
her 😂

I actually talk too
much, I talk in mind
when I don't talk out
loud.

- Leela, age 7

COVID 19 POSITIVE

- Client isolates for 14 days. Refer client to Emergency Shelter if in Indy
- Food & Meds will be delivered to client's room if unable to isolate remotely
- Staff will maintain 6 ft apart to observe med intake while wearing gloves and mask. Paper products will be used and discarded upon use.
- Client will use private bathroom/stall
- Staff will check on client every hour
- Telehealth will be provided

**WHAT ABOUT A
FALSE
NEGATIVE?**





False Positive:

According to the American Society of Clinical Pathology. No medical test is 100% accurate, and with thousands of COVID-19 tests being administered every day throughout the world, reports of false negative results are to be expected.

A study published February 12 in the journal [Radiology](#) showed that five out of 167 patients tested negative for the disease despite lung scans proving they were ill. All five of them later tested positive for the new coronavirus.

Clients who exhibit Covid-19 symptoms will be treated as if positive.

Clients who have fever must be fever free for 72 hours before leaving isolation.

CLIENT
ADMITTANCE
POLICY





1 person at a time will be admitted



Admit will be in private room for approximately 7-10 days

Client will wear a mask & socially distance when in a group setting
At the conclusion of 7-10 days, client will move to dorm setting. Beds will be spaced apart to ensure adequate spacing.



Priority will be given to contract beds, then admitted to self referral.

REDUCE TRANSMISSION AMONG EMPLOYEES

- Employees should not be using colleagues' phones, desks or other work tools and equipment when possible. If employees have shared workspace, all equipment must be cleaned before the next shift.
- If necessary, an employee may work remotely, or amend their shift to reduce social interaction.
- Hand sanitizer will be provided and placed in public areas for all employees and clients.
- All team meetings & white board meetings with over 4 staff members will continue to be held by Zoom or Microsoft Teams.
- Outside activity will be restricted for clients, except for court ordered, and other mandated appointments.
- Peer Recovery Case Managers will transport their case load to the store via the Dove House Van.
- Staff will be asked to wear masks when in proximity to another person.
- Clients will wear masks.
- No occupancy of more than 10 people in a room.
- All Staff members, volunteers and professionals will need to complete the COVID-19 Risk Questionnaire/Acknowledgement form.

REDUCE TRANSMISSION AMONG EMPLOYEES

- Employees who have [symptoms](#) (i.e., fever, cough, or shortness of breath) should notify their supervisor and stay home.
- Sick employees should follow [CDC-recommended steps](#). Employees should not return to work until the criteria to [discontinue home isolation](#) are met, in consultation with healthcare providers and state and local health departments.
- Employees who are well but who have a sick family member at home with COVID-19 should notify their supervisor and follow [CDC recommended precautions](#).
- Employees who appear to have [symptoms](#) (i.e., fever, cough, or shortness of breath) upon arrival at work or who become sick during the day should immediately be separated from other employees, customers, and visitors and sent home.
- Employees who are diagnosed with Covid-19 or are carrying for a loved one with Covid-19 will be required to use PTO & sick leave.
- Routinely clean and disinfect all frequently touched surfaces in the workplace, such as workstations, keyboards, telephones, handrails, and doorknobs.

REDUCE TRANSMISSION AMONG EMPLOYEES

- Staff will take their temperature upon entry of the facility and will stay home if they are symptomatic or have a fever.
- Commercial Hand sanitizer has been ordered and will be delivered to Dove House. This hand sanitizer will need to be diluted with aloe to reduce the smell of alcohol.
- All staff will have a bottle of hand sanitizer in their office and will disinfect your workspace before and after someone enters your office.
- **Take care when attending meetings and gatherings**
- Carefully consider whether travel is necessary.
- Consider using videoconferencing or teleconferencing when possible for work-related meetings and gatherings.
- Consider canceling, adjusting, or postponing large work-related meetings or gatherings that can only occur in-person.
- When videoconferencing or teleconferencing is not possible, hold meetings in open, well-ventilated spaces.

VISITATION POLICY

In response to the presence of COVID-19 in central Indiana, Dove Recovery House is implementing a COVID-19 Restricted Visitation Policy, effective Friday, March 13.

- Visitors are restricted to those here for professional reasons (e.g. Second Helpings, probation, DCS, etc.).
- No minor family members or visitors, ages 16 and under, will be allowed at Dove Recovery House.
- All open community meetings will be closed until further notice.
- Any visitor showing symptoms of fever, cough or flu-like symptoms will be asked to not visit Dove Recovery and leave the facility.
- All 12 step meetings are closed to Dove House clients only.

The COVID-19 Restricted Visitation Policy is intended to provide additional safeguards for our clients, visitors, and staff.

DONATION POLICY

- Request that donors not donate if they are sick.
- Donation drop-off points will be at the front door, on a chair to encourage social distancing between shelter workers and those donating.
- According to usual procedures, launder donated clothing, sheets, towels, or other fabrics on high heat settings, and disinfect items that are nonporous, such as items made of plastic.
- Food donations should be shelf-stable, and staff should take usual food-related infection prevention precautions. For more information about COVID-19 and food, see the Food and Drug Administration's website on [Food Safety and COVID-19](#).
- For further information on cleaning and disinfection, see [here](#).

Client Care Procedures & Policy

- Staff will run errands to pick up necessary items for women who do not have family or friends to deliver.
- Additional drop off day will be Wednesday.
- Mealtimes will be broken into shifts, which will be posted, along with who will attend what mealtime.
- There will be no more than 10 people in the living room/dining room area at mealtime.

CLIENT EMPLOYMENT POLICY

- Clients will discuss with their Peer Recovery Case Manager (PRCM) about employment opportunities and going back to work if the Marion County Stay at Home order is lifted.
- PRCM will ultimately make decision regarding client getting a job based on treatment plan, etc.
- If a client goes back to work, they will utilize healthy practice standards as outlined by CDC:
 - Face coverings will be worn.
 - Washing hands with soap and water.
 - Maintaining distance at least 6 feet apart.
 - Clients will take temperature upon re-entry to Dove House. If a client is symptomatic, we will implement the exposure protocol.
 - Clients will need to wash their belongings upon re-entry to Dove House.
 - Clients will need to use hand sanitizer immediately upon re-entry to Dove House.
 - No overnights, or visitation until further notice.

PREVENT THE SPEAD POLICY

If a client tests positive, the entire house and clients will be quarantined. No clients will be allowed to leave the facility. Dove House will utilize a skeleton crew, only one person per shift.

- DUO or Zoom for one on one sessions
- Peer Recovery & Therapy will continue via telehealth
- All House meetings will be conducted via zoom
- Clients will utilize private offices so they can have confidential conversations



Resources

<https://www.samhsa.gov/coronavirus>

<https://www.msn.com/en-us/health/medical/addiction-treatment-centers-struggle-to-serve-patients-as-coronavirus-spreads/ar-BB11LWwV>

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>

https://bewellindiana.com/?utm_source=BeWellIndianaOrg&utm_medium=vanity&utm_campaign=awareness

<https://www.coronavirus.in.gov/>

My vision is not to
KILL people per se, but
to raise awareness around
access to public health!

F****ing
millennials.

The Black
Death

Corona
virus

SPANISH
FLU



Questions?



Wendy Noe



Dove Recovery House for Women



Executive Director



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