

1915(i) State plan Home and Community-Based Services

Administration and Operation

The state implements the optional 1915(i) State plan Home and Community-Based Services (HCBS) benefit for elderly and disabled individuals as set forth below.

1. **Services.** (Specify the state’s service title(s) for the HCBS defined under “Services” and listed in Attachment 4.19-B):

Indiana provides the following State Plan §1915(i) home and community-based services, which are referred to in this document as Child Mental Health Wraparound (CMHW) services:

- 1) Wraparound Facilitation
- 2) Habilitation
- 3) Respite Care
- 4) Training and Support for Unpaid Caregivers

2. **Concurrent Operation with Other Programs.** (Indicate whether this benefit will operate concurrently with another Medicaid authority):

Select one:

<input checked="" type="checkbox"/>	Not applicable		
<input type="checkbox"/>	Applicable		
Check the applicable authority or authorities:			
<input type="checkbox"/>	<p>Services furnished under the provisions of §1915(a)(1)(a) of the Act. The State contracts with a Managed Care Organization(s) (MCOs) and/or prepaid inpatient health plan(s) (PIHP) or prepaid ambulatory health plan(s) (PAHP) under the provisions of §1915(a)(1) of the Act for the delivery of 1915(i) State plan HCBS. Participants may <i>voluntarily</i> elect to receive <i>waiver</i> and other services through such MCOs or prepaid health plans. Contracts with these health plans are on file at the State Medicaid agency. <i>Specify:</i></p> <p>(a) the MCOs and/or health plans that furnish services under the provisions of §1915(a)(1);</p> <p>(b) the geographic areas served by these plans;</p> <p>(c) the specific 1915(i) State plan HCBS furnished by these plans;</p> <p>(d) how payments are made to the health plans; and</p> <p>(e) whether the 1915(a) contract has been submitted or previously approved.</p>		
<input type="checkbox"/>	<p>Waiver(s) authorized under §1915(b) of the Act.</p> <p>Specify the §1915(b) waiver program and indicate whether a §1915(b) waiver application has been submitted or previously approved:</p>		
Specify the §1915(b) authorities under which this program operates (check each that applies):			
<input type="checkbox"/>	§1915(b)(1) (mandated enrollment to managed care)	<input type="checkbox"/>	§1915(b)(3) (employ cost savings to furnish additional services)
<input type="checkbox"/>	§1915(b)(2) (central broker)	<input type="checkbox"/>	§1915(b)(4) (selective contracting/limit number of

			providers)
<input type="checkbox"/>	A program operated under §1932(a) of the Act. <i>Specify the nature of the State Plan benefit and indicate whether the State Plan Amendment has been submitted or previously approved:</i>		
<input type="checkbox"/>	A program authorized under §1115 of the Act. <i>Specify the program:</i>		

3. **State Medicaid Agency (SMA) Line of Authority for Operating the State plan HCBS Benefit.** (*Select one*):

<input checked="" type="checkbox"/>	The State plan HCBS benefit is operated by the SMA. Specify the SMA division/unit that has line authority for the operation of the program (<i>select one</i>):	
<input type="checkbox"/>	The Medical Assistance Unit (<i>name of unit</i>):	
<input checked="" type="checkbox"/>	Another division/unit within the SMA that is separate from the Medical Assistance Unit <i>(name of division/unit)</i> <i>This includes administrations/divisions under the umbrella agency that have been identified as the Single State Medicaid Agency.</i>	The Division of Mental Health & Addiction (DMHA) is the operating agency under the umbrella of Indiana’s SMA. In accordance with 42 CFR §431.10, the Medicaid agency exercises administrative discretion in the administration and supervision of the State plan HCBS benefit and issues policies, rules and regulations related to the State plan HCBS benefit. The interagency agreement that sets forth the authority and arrangements for this delegation of authority is available through the Medicaid agency to CMS upon request.
	The State plan HCBS benefit is operated by (<i>name of agency</i>)	
	The Indiana Family and Social Services Administration Division of Mental Health and Addiction (DMHA)	

4. Distribution of State plan HCBS Operational and Administrative Functions.

(By checking this box the state assures that): When the Medicaid agency does not directly conduct an administrative function, it supervises the performance of the function and establishes and/or approves policies that affect the function. All functions not performed directly by the Medicaid agency must be delegated in writing and monitored by the Medicaid Agency. When a function is performed by an agency/entity other than the Medicaid agency, the agency/entity performing that function does not substitute its own judgment for that of the Medicaid agency with respect to the application of policies, rules and regulations. Furthermore, the Medicaid Agency assures that it maintains accountability for the performance of any operational, contractual, or local regional entities. In the following table, specify the entity or entities that have responsibility for conducting each of the operational and administrative functions listed (check each that applies):

(Check all agencies and/or entities that perform each function):

Function	Medicaid Agency	Other State Operating Agency	Contracted Entity	Local Non-State Entity
1 Individual State plan HCBS enrollment	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2 Eligibility evaluation	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3 Review of participant service plans	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4 Prior authorization of State plan HCBS	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5 Utilization management	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
6 Qualified provider enrollment	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
7 Execution of Medicaid provider agreement	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
8 Establishment of a consistent rate methodology for each State plan HCBS	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
9 Rules, policies, procedures, and information development governing the State plan HCBS benefit	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10 Quality assurance and quality improvement activities	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

(Specify, as numbered above, the agencies/entities (other than the SMA) that perform each function):

Functions 1-10 are performed/administered by the Division of Mental Health and Addiction (DMHA) or a State contracted entity. OMPP is responsible for quality and program oversight for Functions 1-10. OMPP meets quarterly for trending and analysis of performance measure data for all functions. OMPP works with DMHA and/or contracted entities to develop and evaluate quality improvement strategies.

For utilization management, item 5 the contracted entity is the Medicaid Surveillance Utilization Review Contractors, for qualified provider enrollment, item 6 the contracted entity is DMHA and Medicaid Fiscal Agent, for the execution of Medicaid provider agreement, item 7 the contracted entity is the Medicaid Fiscal Agent, and for the establishment of a consistent rate methodology for each State plan HCBS, item 8 the contracted entity is an Actuarial Service.

Function #5- Utilization Management (Medicaid Surveillance Utilization Review Contractors):

The SPA auditing function is incorporated into the Surveillance Utilization Review (SUR) functions of the contract between the OMPP and SUR Contractor. OMPP has expanded its program integrity activities by using a multi-pronged approach to SUR activity that includes provider self-audit, contractor desk audit and full on-site audit functions. The SUR Contractor sifts and analyzes claims data and identifies providers/claims that indicate aberrant billing patterns and/or other risk factors.

The audit process utilizes data mining, research, identification of outliers, problematic billing patterns, aberrant providers and issues that are referred by DMHA and OMPP. The SUR Unit meets with DMHA and OMPP at least quarterly to discuss audits and outstanding issues. The SUR Contractor is a Subject Matter Expert (SME) responsible for directly coordinating with the DMHA and OMPP. This individual also analyzes data to identify potential areas of program risk and identify providers that appear to be outliers warranting review. The contractor may also perform desk or on-site audits and be directly involved in review of the SPA program and providers. Throughout the entire SUR process, oversight is maintained by OMPP. The SUR Unit offers education regarding key program initiatives and audit issues at provider meetings to promote ongoing compliance with Federal and State guidelines, including all Indiana Health Coverage Programs (IHCP) and SPA requirements.

Function #6 – Qualified Provider Enrollment

Providers interested in providing CMHW services must first apply for certification through DMHA. Next, the provider must enroll as a Medicaid provider with Indiana Health Coverage Programs (IHCP). The OMPP contracts with a fiscal agent to process IHCP provider enrollments. The fiscal agent processes the applications, verifies licensure and certification requirements are met, maintains the provider master file, assigns provider ID numbers, and stores National Provider Identifier and taxonomy information. Upon successful completion of the provider enrollment process an enrollment confirmation letter is mailed to the new provider.

Function #7- Execution of Medicaid Provider Agreement (Medicaid Fiscal Agent):

The OMPP has a fiscal agent under contract which is obligated to assist OMPP in processing approved Medicaid Provider Agreements to enroll approved eligible providers in the Medicaid MMIS for claims processing. This includes the enrollment of DMHA approved 1915(i) providers. The fiscal agent also conducts provider training and provides technical assistance concerning claims processing. The Medicaid Fiscal Agent contract defines the roles and responsibilities of the Medicaid fiscal contractor. DMHA tracks all provider enrollment requests and receives information directly from the MMIS Fiscal Agent contractor regarding provider enrollment activities as they occur for monitoring of completion, timeliness, accuracy, and to identify issues. Issues are shared with the OMPP.

DMHA and/or OMPP attend the MMIS Fiscal Agent's scheduled Provider Training sessions required in OMPP's contract with the Fiscal Agent. DMHA may also participate in the Fiscal Agent's individualized provider training for providers having problems.

Function #8 - Establishment of a consistent rate methodology for each State Plan HCBS (Medicaid Actuarial Contractor):

The OMPP has an actuarial service under contract to develop and assess rate methodology for HCBS. Rate methodology for CMHW services is assessed and reviewed every five years at renewal. The actuarial contractor completes the cost surveys and calculates rate adjustments. The OMPP reviews and approves the fee schedule to ensure consistency, efficiency, economy, quality of care, and sufficient access to providers for CMHW services.

(By checking the following boxes the State assures that):

5. **Conflict of Interest Standards.** The state assures the independence of persons performing evaluations, assessments, and plans of care. Written conflict of interest standards ensure, at a minimum, that persons performing these functions are not:
- related by blood or marriage to the individual, or any paid caregiver of the individual
 - financially responsible for the individual
 - empowered to make financial or health-related decisions on behalf of the individual
 - providers of State plan HCBS for the individual, or those who have interest in or are employed by a provider of State plan HCBS; except, at the option of the state, when providers are given responsibility to perform assessments and plans of care because such individuals are the only willing and qualified entity in a geographic area, and the state devises conflict of interest protections. *(If the state chooses this option, specify the conflict of interest protections the state will implement):*

To prevent conflict of interest, family choice of participation in the State’s high-fidelity Wraparound CMHW services is a minimum expectation to meet the standard for quality care. Youth and Families are presented with all available treatment options at the point of assessment and plan of care development, including CMHW services; and must consent to participation in the CMHW services and choose the providers who will provide those services.

Additionally, the family develops and leads the Child and Family Team with assistance from the Wraparound Facilitator. The individuals on the team consist of service providers, community supports and any natural supports as determined by the family. The wraparound team is committed to building an effective array of supports and interventions to ensure that the family vision is achieved. At the time of the initial evaluation, assessment and POC development, the CMHW evaluator provides the Applicant and Family with written documentation from DMHA and OMPP that explains the Family’s right to exercise *freedom of choice* regarding the CMHW services selected on the Plan of Care, who will provide each of the CMHW services specified on the DMHA-approved Plan of Care, and in what setting. The Family selects CMHW service provider(s) from a pick list of DMHA-authorized CMHW service providers. Additionally, the Wraparound Facilitator is responsible to inform the Participant/family of their right to change their CMHW provider, including the Wraparound Facilitator, at any time during the CMHW services program.

To further prevent conflict of interest between evaluators, service providers, and the Participant and family, the following State processes are in place:

- 1) The Wraparound Facilitator is DMHA-authorized to provide only Wraparound Facilitation and is not authorized to provide any other CMHW service to the youth for whom they are the Wraparound Facilitator.
- 2) DMHA, the independent State entity making the final eligibility determination and providing authorization for the Plan of Care, is not related by blood or marriage to the Applicant/Participant; to any of the individual’s paid caregivers; or to anyone financially responsible for the individual or empowered to make financial or health related decisions on the Applicant/Participant’s behalf. Additionally, DMHA is not a provider of CMHW services.
- 3) The quality improvement specialists provide oversight for CMHW providers and engage in quality management activities to promote adherence to Wraparound service delivery practices, including family choice and direction in the development of the Plan of Care, selection of service providers and preference for service delivery. Quality improvement specialists are responsible to provide training, education, site visits, record reviews and consultation to ensure provider compliance with CMHW requirements and standards.
- 4) Participants and families are educated regarding their rights and how to submit grievances, complaints or appeals regarding all aspects of CMHW service delivery, providers, inclusion in treatment planning, DMHA eligibility determinations or Plan of Care authorization.
- 5) The assessments, person-centered service plan and direct CMHW services are all based on a county level geographic region. All Access Sites and approved providers are required to designate the geographical area of service by county as a part of the enrollment process. The providers may request to add or decrement counties as needs change.

6. **Fair Hearings and Appeals.** The state assures that individuals have opportunities for fair hearings and appeals in accordance with 42 CFR 431 Subpart E.
7. **No FFP for Room and Board.** The state has methodology to prevent claims for Federal financial participation for room and board in State plan HCBS.
8. **Non-duplication of services.** State plan HCBS will not be provided to an individual at the same time as another service that is the same in nature and scope regardless of source, including Federal, state, local, and private entities. For habilitation services, the state includes within the record of each individual an explanation that these services do not include special education and related services defined in the Individuals with Disabilities Education Improvement Act of 2004 that otherwise are available to the individual through a local education agency, or vocational rehabilitation services that otherwise are available to the individual through a program funded under §110 of the Rehabilitation Act of 1973.

Number Served

1. Projected Number of Unduplicated Individuals To Be Served Annually.

(Specify for year one. Years 2-5 optional):

Annual Period	From	To	Projected Number of Participants
Year 1	7/1/2018	6/30/2019	1158
Year 2			
Year 3			
Year 4			
Year 5			

2. **Annual Reporting.** (By checking this box the state agrees to): annually report the actual number of unduplicated individuals served and the estimated number of individuals for the following year.

Financial Eligibility

1. **Medicaid Eligible.** (By checking this box the state assures that): Individuals receiving State plan HCBS are included in an eligibility group that is covered under the State’s Medicaid Plan and have income that does not exceed 150% of the Federal Poverty Line (FPL). (This election does not include the optional categorically needy eligibility group specified at §1902(a)(10)(A)(ii)(XXII) of the Social Security Act. States that want to adopt the §1902(a)(10)(A)(ii)(XXII) eligibility category make the election in Attachment 2.2-A of the state Medicaid plan.)

2. **Medically Needy** (Select one):

<input type="checkbox"/> The State does not provide State plan HCBS to the medically needy.
<input type="checkbox"/> The State provides State plan HCBS to the medically needy. (Select one):
<input type="checkbox"/> The state elects to disregard the requirements section of 1902(a)(10)(C)(i)(III) of the Social Security Act relating to community income and resource rules for the medically needy. When a state makes this election, individuals who qualify as medically needy on the basis of this election receive only 1915(i) services.
<input type="checkbox"/> The state does not elect to disregard the requirements at section 1902(a)(10)(C)(i)(III) of the Social Security Act.

Evaluation/Reevaluation of Eligibility

1. **Responsibility for Performing Evaluations / Reevaluations.** Eligibility for the State plan HCBS benefit must be determined through an independent evaluation of each individual). Independent evaluations/reevaluations to determine whether applicants are eligible for the State plan HCBS benefit are performed (Select one):

<input type="checkbox"/>	Directly by the Medicaid agency
<input type="checkbox"/>	By Other (specify State agency or entity under contract with the State Medicaid agency):

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- 2. Qualifications of Individuals Performing Evaluation/Reevaluation.** The independent evaluation is performed by an agent that is independent and qualified. There are qualifications (that are reasonably related to performing evaluations) for the individual responsible for evaluation/reevaluation of needs-based eligibility for State plan HCBS. (*Specify qualifications*):

All determinations of Eligibility, whether initial or renewal, are made by the State based upon the review of applications submitted by the Access Sites (initials) or Wraparound Facilitators (renewals).

State employees making eligibility review decisions must meet the following qualifications:

- (1) Bachelor's degree in social services or related field
- (2) Experience working with children/youth identified as severely emotionally disturbed.
- (3) Certified or become certified as a CANS SuperUser.

The individual administering the CANS assessment tool and collecting clinical information and data used to determine an Applicant's/Participant's level of need for CMHW services must meet the following qualifications and standards:

- 1) Affiliated with a DMHA-authorized Access Site (Initial) or DMHA-authorized Wraparound Facilitation Agency (renewal).
- 2) One of the following clinical qualifications:
 - a) A psychiatrist;
 - b) A physician;
 - c) A licensed psychologist or a psychologist endorsed as a health service provider in psychology (HSPP);
 - d) A licensed clinical social worker;
 - e) A licensed mental health counselor;
 - f) A licensed marriage and family therapist;
 - g) An advanced practice nurse under IC 25-23-1-1(b)(3) who is credentialed in psychiatric or mental health nursing by the American Nurses Credentialing Center;
 - h) A licensed independent practice school psychologist; or
 - i) An unlicensed individual who does not have a license to practice independently but practices under the supervision of one of the above mentioned persons; and possesses one of the following:
 - i. a Bachelor's degree, plus two years clinical experience; or
 - ii. A Master's Doctoral degree in social work, psychology, counseling, nursing, or other mental health field, plus two years clinical experience.

Successful completion of DMHA/OMPP required training and certification (certification refers to the CANS assessment tool certification program).

- 3. Process for Performing Evaluation/Reevaluation.** Describe the process for evaluating whether individuals meet the needs-based State plan HCBS eligibility criteria and any instrument(s) used to make this determination. If the reevaluation process differs from the evaluation process, describe the differences:

The eligibility review process is the same for initial and annual reviews, with the exception that the

initial is conducted by the Access Site, and the annual is conducted by the assigned Wraparound Facilitator.

All referrals for CMHW services must be received through one of the DMHA-authorized Access Sites within the State. An interested Family and Applicant will receive education about Wraparound practice, available CMHW services, and the face-to-face evaluation at the Access Site. This face-to-face evaluation includes administration of the Child and Adolescent Needs and Strengths (CANS) assessment and completion of the CMHW application form developed by the OMPP and the DMHA. The youth/family will determine whether to pursue application/assessment for 1915(i) services.

The assessment and supporting documentation identifies specific information about the Applicant's current strengths, needs, health status, living situation, family functioning, exposure to trauma, vocational status, social functioning, living skills, self-care skills, capacity for decision making, living situation, potential for self-injury or harm to others, substance use/abuse, and medication adherence. The Access Site also verifies the applicant resides in a HCBS compliant setting.

The Access Site must submit the complete application packet to DMHA within ten (10) business days of receiving the parent/guardian's signature. DMHA notifies the Access Site regarding the eligibility determination on the Eligibility Determination Form within five (5) working days of receiving the application packet. The Eligibility Determination Form serves as the written notice documenting a DMHA determination regarding an Applicant's eligibility for participation in the CMHW services program. Information included on the Eligibility Determination form includes:

- 1) Approval or Denial of Applicant's level of need/eligibility to participate in the CMHW services program;
- 2) The effective dates and reasons for the action(s) taken; and
- 3) The Applicant's Appeal and Fair Hearing rights and procedural information.

The Access Site communicates DMHA's determination information on the Eligibility Determination Form to the Applicant/family. Referrals to alternate services are made if Applicant is not eligible for CMHW services.

At least annually, the Wraparound Facilitator, conducts a review to ensure the participant continues to meet eligibility criteria. The Wraparound Facilitator will complete the face-to-face reevaluation with the Participant and Family, including the administration of the CANS assessment tool, to ensure all eligibility criteria for CMHW Wraparound participation are met. The High Fidelity Wraparound process requires active investment by a wraparound team to meet the Participant's needs. The Child and Family Team provides input regarding the Participant's progress in moving towards achieving the family vision.

The Wraparound Facilitator submits the results of the reevaluation to DMHA which determines the Participant's continued eligibility for the CMHW services program. DMHA forwards the Eligibility Determination Form to the Wraparound Facilitator, who communicates DMHA's eligibility determination to the Participant, family and to the Child and Family Team.

When the Participant is no longer eligible for CMHW services, the Wraparound Facilitator and Child and Family Team transitions the Participant and Family to other more appropriate services (e.g., State plan services, community and natural supports).

OMPP delegates the responsibility for accurate and timely eligibility reviews to DMHA. OMPP retains the authority and oversight of the 1915(i) program functions through regular monthly meetings to review quality assurance measures and to discuss issues, trends and member appeals. OMPP reviews and approves policies, procedures, forms and standards for evaluation and re-evaluation of eligibility. OMPP may review and overrule the approval or disapproval of any specific eligibility determination by DMHA serving in its capacity as the operating agency for the 1915(i) HCBS Benefit.

4. **Reevaluation Schedule.** *(By checking this box the state assures that):* Needs-based eligibility reevaluations are conducted at least every twelve months.
5. **Needs-based HCBS Eligibility Criteria.** *(By checking this box the state assures that):* Needs-based criteria are used to evaluate and reevaluate whether an individual is eligible for State plan HCBS.

The criteria take into account the individual's support needs, and may include other risk factors: *(Specify the needs-based criteria):*

The CANS assessment tool (developed for assessing youth ages 5 to 17) (Lyons, 1999) is used by the State to assist in assessing the youth and caregiver’s strengths and needs (The assessment tool can be reviewed at: <https://dmha.fssa.in.gov/DARMHA/mainDocuments>). Patterns of CANS ratings derived from assessing six dimensions of the youth’s life (e.g., life functioning, behavioral health symptoms, risk behaviors, youth strengths, caregiver strengths and needs and acculturation) have been used to develop a Behavioral Health Decision Model (algorithm).

The recommendation is a result of an algorithm run on the CANS assessment ratings over multiple life domains. The CANS Behavioral Recommendation indicates the following levels of need for behavioral health services:

- 0-No treatment services indicated
- 1-Outpatient Services
- 2-Outpatient Services, with Limited Case Management
- 3- Supportive Community Services
- 4- Intensive Community Services: High-Fidelity Wraparound
- 5- Intensive Community-Based Services
- 6- High-Intensity Services: PRTF, State hospital, Intensive Community Based

Needs-Based Eligibility Criteria:

In addition to meeting the Target Group Eligibility criteria, applicants must also meet the following needs- based eligibility criteria:

- 1) Youth is experiencing significant* emotional and/or functional impairments that impact his/her level of functioning at home or in the community, as a result of a mental illness. A behavioral recommendation of a 4, 5, or 6 is required,
- 2) The Applicant, who meets a 4, 5, or 6 behavioral recommendation on the CANS, must also meet the following needs-based criteria:
 - a. Dysfunctional patterns of behavior due to one or more of the following behavioral/emotional need(s), as identified on the CANS assessment tool:
 1. Adjustment to Trauma;
 2. Psychosis;
 3. Debilitating anxiety;
 4. Conduct problems;
 5. Sexual aggression; and/or
 6. Fire-setting.
 - b. Demonstrates significant* needs in at least one of the following Family/caregiver area(s), as indicated on the CANS assessment tool, that results in a negative impact on the child’s mental illness and may indicate a higher level of need:
 1. Mental Health;
 2. Supervision issues;
 3. Family Stress; and/or
 4. Substance abuse.

*“Significant” is determined by an assessed need for *immediate or intensive action due to a serious or disabling need in a variety of life domains* on the CANS assessment tool used by the State to assess an Applicant’s Level of Need (LON).

Exclusionary Criteria:

The following exclusionary criteria are used to identify those youth the CMHW services program is not designed to serve:

1. A youth who is at imminent risk of harm to self or others. A youth who is identified as not able to feasibly receive intensive community-based services without compromising his/her safety, or the safety of others, will be referred to a facility capable of providing the level of intervention or care needed to keep the youth safe. Youth residing in an institutional or otherwise HCBS non-compliant setting.

6. **Needs-based Institutional and Waiver Criteria.** *(By checking this box the state assures that):* There are needs-based criteria for receipt of institutional services and participation in certain waivers that are more stringent than the criteria above for receipt of State plan HCBS. If the state has revised institutional level of care to reflect more stringent needs-based criteria, individuals receiving institutional services and participating in certain waivers on the date that more stringent criteria become effective are exempt from the new criteria until such time as they no longer require that level of care. *(Complete chart below to summarize the needs-based criteria for State Plan HCBS and corresponding more-stringent criteria for each of the following institutions):*

State plan HCBS needs-based eligibility criteria	NF (& NF LOC** waivers)	ICF/IID (& ICF/IID LOC waivers)	Applicable Hospital* (& Hospital LOC waivers)
<p>In addition to meeting the Target Group Eligibility criteria, applicants must also meet the following needs-based eligibility criteria:</p> <ol style="list-style-type: none"> 1) Youth is experiencing significant* emotional and/or functional impairments that impact his/her level of functioning at home or in the community, as a result of a mental illness. A behavioral recommendation of a 4, 5, or 6 is required, 2) The Applicant, who meets a 4, 5, or 6 behavioral recommendation on the CANS, must also meet the following needs-based criteria: <ol style="list-style-type: none"> a) Dysfunctional patterns of behavior due to one or more of the following behavioral/emotional need(s), as identified on the CANS assessment tool: <ol style="list-style-type: none"> i. Adjustment to Trauma; ii. Psychosis; 	<p>Indiana Law allows reimbursement to NFs for eligible persons who require skilled or intermediate nursing care as defined in 405 Indiana Administrative Code 1-3-1 and 1-3-2.</p> <p>405 IAC 1-3-1 (a) Skilled nursing services, as ordered by a physician, must be required and provided on a daily basis, essentially 7</p>	<p>Indiana Law allows reimbursement to ICF/MRs for eligible persons as defined in 405 IAC 1-1-11.</p> <p>A person may be functionally eligible for an ICF/MR LOC waiver when documentation shows he individually meets the following conditions:</p> <ol style="list-style-type: none"> 1) Has a diagnosis of intellectual disability (mental 	<p>Admission criteria for Psychiatric Residential Treatment Facilities (PRTFs), which include the following factors:</p> <ol style="list-style-type: none"> 1) Individual's mental disorder is rated as severe or complex; 2) Multiple disruptive behaviors; 3) Serious family functioning impairment

<p>iii. Debilitating anxiety; iv. Conduct problems; v. Sexual aggression; and/or vi. Fire-setting.</p> <p>b) Demonstrates significant* needs in at least one of the following Family/caregiver area(s), as indicated on the CANS assessment tool:</p> <ol style="list-style-type: none"> i. Mental Health; ii. Supervision issues; iii. Family Stress; and/or iv. Substance abuse. <p>*“Significant” is determined by an assessed need for <i>immediate or intensive action due to a serious or disabling need in a variety of life domains</i> on the CANS assessment tool used by the State to assess an Applicant’s Level of Need (LON).</p> <p>Exclusionary Criteria: The following exclusionary criteria are used to identify those youth the CMHW services program is not designed to serve:</p> <ol style="list-style-type: none"> 1) A youth who is at imminent risk of harm to self or others. 2) A youth who is identified as not able to feasibly receive intensive community-based services without compromising his/her safety, or the safety of others, will be referred to a facility capable of providing the level of intervention or care needed to keep the youth safe. 3) Youth residing in an institutional or otherwise HCBS non-compliant setting. 	<p>days a week.</p> <p>405 IAC 1-3-2 (a) Intermediate nursing care includes care for patients with long- term illnesses or disabilities which are relatively stable, or care for patients nearing recovery and discharge who continue to require some professional medical or nursing supervision and attention. A person in functionally eligible for either NF level of care waiver if the need for medical or nursing supervision and attention is determined by any of the following findings from the functional screening:</p> <ol style="list-style-type: none"> 1) Need for direct assistance at least 5 days per week due to unstable, complex medical 	<p>retardation), cerebral palsy, epilepsy, autism, or condition similar to intellectual disability (mental retardation).</p> <ol style="list-style-type: none"> 2) Condition identified in #1 is expected to continue. 3) Condition identified in #1 had an age of onset prior to age 22. 4) Individual needs a combination or sequence of services, 5) Has 3 of 6 substantial functional limitations as defined in 42 CFR 435.1010 in areas of: Self-care; learning; self-direction; capacity for independent living; language; and mobility. 	<p>s;</p> <ol style="list-style-type: none"> 4) Prior failure of acute and/or emergency treatment to sufficiently ameliorate the condition; 5) Symptom complexes showing a need for extended treatment in a residential setting due to a threat to self or others; 6) Impaired safety issues; and 7) Need for long-term treatment modalities.
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	conditions. 2) Need for direct assistance for 3 or more substantial medical conditions including activities of daily living.		
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*Long Term Care/Chronic Care Hospital

**LOC= level of care

7. **Target Group(s).** The state elects to target this 1915(i) State plan HCBS benefit to a specific population based on age, disability, diagnosis, and/or eligibility group. With this election, the state will operate this program for a period of 5 years. At least 90 days prior to the end of this 5 year period, the state may request CMS renewal of this benefit for additional 5-year terms in accordance with 1915(i)(7)(C) and 42 CFR 441.710(e)(2). (*Specify target group(s)*):

The State elects to target this 1915(i) State Plan HCBS benefit to the population defined below. With this election, the State will operate this program for a period of 5 years. At least 90 days prior to the end of this 5-year period, the State may request CMS' renewal of this benefit for additional 5-year terms in accordance with 1915(i)(7)(C).

Target Groups:

Indiana's CMHW services program is designed to serve youth meeting the following targeted eligibility criteria:

- 1) Age 6 through the age of 17 at the time of eligibility review;
- 2) Meets criteria for two (2) or more DSM V diagnoses not excluded under 2b. below as exclusionary criteria; and
- 3) Youth does not meet exclusionary criteria for CMHW services.

Exclusionary Criteria:

The following exclusionary criteria are used to identify those youth the CMHW services program is not designed to serve. A youth with any of the criteria below is not eligible for CMHW services:

- 1) Primary Substance Use Disorder.
- 2) Primary or Secondary Pervasive Developmental Disorder (Autism Spectrum Disorder).
- 3) Primary Attention Deficit Hyperactivity Disorder.
- 4) Intellectual disability/disabilities.
- 5) Dual diagnosis of serious emotional disturbance and intellectual disabilities.
- 6) Resides in an institutional or otherwise non-compliant HCBS setting.

- Option for Phase-in of Services and Eligibility.** If the state elects to target this 1915(i) State plan HCBS benefit, it may limit the enrollment of individuals or the provision of services to enrolled

individuals in accordance with 1915(i)(7)(B)(ii) and 42 CFR 441.745(a)(2)(ii) based upon criteria described in a phase-in plan, subject to CMS approval. At a minimum, the phase-in plan must describe: (1) the criteria used to limit enrollment or service delivery; (2) the rationale for phasing-in services and/or eligibility; and (3) timelines and benchmarks to ensure that the benefit is available statewide to all eligible individuals within the initial 5-year approval. (Specify the phase-in plan):

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(By checking the following box the State assures that):

8. **Adjustment Authority.** The state will notify CMS and the public at least 60 days before exercising the option to modify needs-based eligibility criteria in accord with 1915(i)(1)(D)(ii).
9. **Reasonable Indication of Need for Services.** In order for an individual to be determined to need the 1915(i) State plan HCBS benefit, an individual must require: (a) the provision of at least one 1915(i) service, as documented in the person-centered service plan, and (b) the provision of 1915(i) services at least monthly or, if the need for services is less than monthly, the participant requires regular monthly monitoring which must be documented in the person-centered service plan. Specify the state's policies concerning the reasonable indication of the need for 1915(i) State plan HCBS:

i.	Minimum number of services. The minimum number of 1915(i) State plan services (one or more) that an individual must require in order to be determined to need the 1915(i) State plan HCBS benefit is: <table border="1" style="width: 100px; margin-left: 20px;"> <tr> <td style="text-align: center;">One</td> </tr> </table>	One
One		
ii.	Frequency of services. The state requires (select one):	
<input type="checkbox"/>	The provision of 1915(i) services at least monthly	
<input type="radio"/>	Monthly monitoring of the individual when services are furnished on a less than monthly basis If the state also requires a minimum frequency for the provision of 1915(i) services other than monthly (e.g., quarterly), specify the frequency:	

Home and Community-Based Settings

(By checking the following box the State assures that):

1. **Home and Community-Based Settings.** The State plan HCBS benefit will be furnished to individuals who reside and receive HCBS in their home or in the community, not in an institution. (Explain how residential and non-residential settings in this SPA comply with Federal home and community-based settings requirements at 42 CFR 441.710(a)(1)-(2) and associated CMS guidance. Include a description of the settings where individuals will reside and where individuals will receive HCBS, and how these settings meet the Federal home and community-based settings requirements, at the time of submission and in the future):

(Note: In the Quality Improvement Strategy (QIS) portion of this SPA, the state will be prompted to include how the state Medicaid agency will monitor to ensure that all settings meet federal home and community-based settings requirements, at the time of this submission and ongoing.)

1915(i) CMHW services are provided in the Participant's/Family's home and community, based upon the Participant's/Family's preferences. Settings for service delivery are chosen by the youth and family during the service planning process, identified in the participant's plan of care, reviewed, and approved by the State. During quality assurance reviews, service settings are reviewed for compliance as well. Settings found to be out of compliance are subject to remediation, including but not limited to corrective action and reclamation of funds.

Any type of institutional or institution-like residence (e.g., group home or residential home) would be considered a non-complaint HCBS setting, and would be disallowed.

For purposes of this document "home" includes any community-based residence that the Participant lives in with the guardian/caregiver, including a foster home. Foster homes are considered provider owned or controlled settings, and are reviewed prior to enrollment by the Access Site and at the time of relocation, should this occur, by the Wraparound Facilitator to ensure compliance with HCBS standards. This includes the assurance that members receiving CMHW services while living in a provider owned or controlled setting, such as foster care, shall have rights and privileges to the same extent as their non-disabled peers. Any residential setting found to be out of compliance would be reported to the State for additional review and scrutiny.

The below steps will determine if a setting requires heightened scrutiny, and therefore submitted to CMS:

1. An initial site visit will be conducted by the conflict free Wraparound Facilitator.
2. If indicated, a follow-up site visit will be conducted by a representative of DMHA.
3. If the setting requires heightened scrutiny, the setting identified will be posted for public comment.
4. If remediation is warranted, a remediation plan will be submitted.
5. If site is in compliance with HCBS rules during site visit, public comment and/or after remediation, evidence including public comment will be submitted to CMS for Heightened Scrutiny review.
6. If it is determined that the setting is compliant, DMHA will continue monitoring to ensure ongoing compliance.
7. If DMHA determines the setting cannot or will not come into compliance, the relocation process will commence.

If it was determined that a participant in a foster care setting was living in a non-compliant setting, and despite working with DCS to remediate the setting, it is not brought into compliance, DMHA would require the participant to move to a compliant setting within 90 days of receipt of notification of non-compliance, or be transitioned from the program to other services. The determination of this 90-day window was developed in cooperation with DCS as a reasonable timeframe for remediation and relocation, if necessary of participants.

Participants who reside with family members in homes or apartments in typical community neighborhoods where people who do not receive home and community-based services reside are presumed to be in compliance. If it is found that a participant living with family members who do not reside in typical community neighborhoods, but have relocated to an institution or institution-like setting will be considered as not fully complying with federal and state requirements. DMHA would require the participant and family to move to a compliant setting, but rather than the 90-day timeframe required of foster families found to be out of compliance, would work with the family on a month-by-month basis with demonstrated progress (such as the exploration of alternate residences) as is

reasonable to accommodate any lease or other legal obligations, not to exceed one year from the date of formal notice. Progress toward this transition would have been monitored no less often than monthly as part of the required monthly Child and Family Team meetings, and would include assistance from the local System of Care and DMHA where appropriate.

Ongoing Compliance and Monitoring of Settings

In order to ensure ongoing compliance and monitoring of settings, DMHA will continue to train all providers on the setting requirements, including an assessment of the residential setting by Access personnel as part of the initial application for eligibility process; requiring an annual confirmation of the compliance of the residential setting (attestation form); requiring Wraparound Facilitators to assess any changes in the residential setting during the program year, and reporting the assessment to the State; and the Child and Family Team, guided by the Wraparound Facilitator and other providers, determining the settings in which services will be delivered as part of plan development, to be reviewed and approved by the State.

All providers must attend orientation training and service specific training. This training includes HCBS Settings Final Rule requirements. A description of the setting in which services are delivered is required in all service notes, as discussed in training. Demonstrated competency measures are included in DMHA trainings, and questions on this requirement have been included. Potential providers are required to pass the competency measure in order to be approvable as a provider. Ongoing support is available to providers who may have questions regarding allowable settings. All providers are given state contacts for technical assistance in any areas of need.

As part of the initial application for eligibility and again at the time of annual eligibility renewal, questions related to settings compliance will be addressed and included in the DMHA Youth and Family Rights Attestation form, which includes all of the rights offered to all participants. A field will be added to the Youth and Family Rights Attestation form that the family signs to validate the compliance of the participant's residential setting. Access personnel (who complete initial assessments for application for eligibility on behalf of the State) receive training on the setting requirements, understanding that it is a fundamental part of the initial assessment. A description of the participants living situation has always been a requirement of the initial and annual application which is then reviewed by the State as part of the eligibility process. The Wraparound Facilitators are in the participants' home at least once per month. As part of the State's plan to ensure ongoing compliance, DMHA will draft a policy requiring that Wraparound Facilitators review any relocation of the participant to a new setting to ensure that the setting is compliant with the federal requirements, and communicate that to DMHA when updating the participant's demographic information.

If, during the eligibility period the participant is found to be in an institutional, institution-like, or otherwise non-compliant setting, the Wraparound Facilitator will immediately notify DMHA to begin the remediation process.

Wraparound Facilitators guide the Child and Family Team meeting for plan of care development including determining services, strategies, responsible parties, and the setting in which services will take place. The plan of care is then reviewed and approved by DMHA quality assurance staff for compliance. DMHA quality assurance staff review 100% of service plans submitted before approval. There is currently an established process for the Wraparound Facilitator to notify DMHA if the participant will be out the identified setting for more than 24 hours. This includes but is not limited to camp, overnight with relatives or placement in an acute setting. This allows for DMHA to monitor changes in the living arrangement.

Upon enrollment in the program, youth and families are also given information regarding contacting DMHA for assistance with any concerns they may have.

Anyone, provider, family member, or other, may submit a complaint to DMHA about any concern they may have including services provided in non-compliant or questionable settings. Access to the web-based complaint portal is provided on several DMHA webpages.

All issues involving HCBS settings compliance will be processed as complaints, usually state initiated

unless initiated by others, tracked, monitored, and reported as a subsection of overall quality improvement activities. Review of settings issues will also be specifically included in overall trend analysis to determine any patterns requiring remediation.

Person-Centered Planning & Service Delivery

(By checking the following boxes the state assures that):

1. There is an independent assessment of individuals determined to be eligible for the State plan HCBS benefit. The assessment meets federal requirements at 42 CFR §441.720.
2. Based on the independent assessment, there is a person-centered service plan for each individual determined to be eligible for the State plan HCBS benefit. The person-centered service plan is developed using a person-centered service planning process in accordance with 42 CFR §441.725(a), and the written person-centered service plan meets federal requirements at 42 CFR §441.725(b).
3. The person-centered service plan is reviewed, and revised upon reassessment of functional need as required under 42 CFR §441.720, at least every 12 months, when the individual's circumstances or needs change significantly, and at the request of the individual.
4. **Responsibility for Face-to-Face Assessment of an Individual's Support Needs and Capabilities.** There are educational/professional qualifications (that are reasonably related to performing assessments) of the individuals who will be responsible for conducting the independent assessment, including specific training in assessment of individuals with need for HCBS. (*Specify qualifications*):

The individual administering the CANS assessment tool and collecting clinical information and data used to determine an Applicant's/Participant's level of need for CMHW services must meet the following qualifications and standards:

- 1) Affiliated with a DMHA-approved Access Site (initial) or DMHA-authorized Wraparound Facilitation agency (renewal).
- 2) One of the following clinical qualifications:
 - a) A psychiatrist;
 - b) A physician;
 - c) A licensed psychologist or a psychologist endorsed as a health service provider in psychology (HSPP);
 - d) A licensed clinical social worker;
 - e) A licensed mental health counselor;
 - f) A licensed marriage and family therapist;
 - g) An advanced practice nurse under IC 25-23-1-1(b)(3) who is credentialed in psychiatric or mental health nursing by the American Nurses Credentialing Center;
 - h) A licensed independent practice school psychologist; or
 - i) An unlicensed individual who does not have a license to practice independently but practices under the supervision of one of the above mentioned persons; and possesses one of the following:
 - i. a Bachelor's degree, plus two years clinical experience; or
 - ii. A Master's Doctoral degree in social work, psychology, counseling, nursing, or other mental health field, plus two years clinical experience.
- 3) Successful completion of DMHA/OMPP required training and certification (certification refers to the CANS assessment tool certification program).

5. **Responsibility for Development of Person-Centered Service Plan.** There are qualifications (that are reasonably related to developing service plans) for persons responsible for the development of the individualized, person-centered service plan. (*Specify qualifications*):

The CMHW service provider developing the Plan of Care must meet the following criteria:

1. The provider must be employed by a DMHA-authorized accredited agency which has obtained a letter of endorsement from the local System of Care to be a provider of the service of Wraparound Facilitation.
2. The provider must qualify as an Other Behavioral Health Professional (OBHP), as defined in 405 IAC 5-21.5-1, who has a bachelor's degree or a master's degree with two (2) or more years of one or a combination of the following experience:
 - a. Clinical
 - b. Case management
 - c. Skills building
 - d. Child welfare
 - e. Juvenile justice
 - f. Education in a K-12 school setting
3. The provider must complete the following office-required service provider training and certifications:
 - a. CMHW services orientation
 - b. Child and adolescent needs and strengths assessment tool SuperUser certification
 - c. Wraparound practitioner training
 - d. Cardiopulmonary resuscitation (CPR) certification

1. **Supporting the Participant in Development of Person-Centered Service Plan.** Supports and information are made available to the participant (and/or the additional parties specified, as appropriate) to direct and be actively engaged in the person-centered service plan development process. *(Specify: (a) the supports and information made available, and (b) the participant's authority to determine who is included in the process):*

All CMHW services adhere to the Wraparound model of service delivery. Engagement and involvement of the family in the Plan of Care development is fundamental to the definition of Wraparound Facilitation; and to the Child and Family Wraparound Team paradigm. Wraparound Facilitation by definition is a variety of specific tasks and activities designed to engage the family in the planning process that follows a series of steps and is provided through a Child and Family Wraparound Team (a treatment/support team developed by the CMHW-enrolled Participant and family to assist them in developing and implementing the individualized Plan of Care).

During initial assessment at the Access Site, the family is offered a list of available Wraparound Facilitators and the agencies for the county in which the family lives. The family may choose any Wraparound Facilitation agency from this randomly generated list. The Access Site submits the family's choice of Wraparound Facilitator (via picklist) along with eligibility documents to the State for review and approval. If eligibility is approved, the State creates an initial plan of care authorizing two-to-three months of Wraparound Facilitation services. This is assigned to the chosen Wraparound Facilitator who begins the person-centered planning process to develop the comprehensive plan of care.

The Wraparound Facilitator will guide the family through the ongoing Wraparound process and development of the CMHW service plan. The Wraparound Facilitator is responsible for coordination of care and ensuring Participant's care/service delivery adheres to the High Fidelity Wraparound model.

The Wraparound Facilitator prepares the Participant and family for the Child and Family Team meeting by discussing the individual's and family's rights; the High Fidelity Wraparound and team process; and assists the Participant/family to identify potential members of their Child and Family team (including friends and other advocates that are not providing services). The participant and family determine the members of the Child and Family Team.

All Plan of Care development takes place within the framework of the Child and Family Team meeting process. This process requires that the Child and Family Team meetings are only convened when the Participant/family is available and with their active participation.

The 10 Principles of Wraparound, intended to support the family in the treatment process, include:

- Family Voice and Choice: Wraparound Team specifically elicits and prioritizes the family and youth perspectives during all phases of the Wraparound Process. The Team strives to provide options and choices such that the Plan reflects family values and preferences.
- Team Based: The Team consists of individuals agreed upon by the family and committed to them through informal, formal and community support and service relationships.
- Natural Supports: The Team encourages the full participation of team members chosen from the family's networks of interpersonal and community relationships.
- Collaboration: Team members cooperate and share responsibility for developing, implementing, monitoring and evaluating a single wraparound plan. The plan reflects a blending of team members' perspectives, mandates and resources. The Plan guides and coordinates each team member's work towards meeting the Team's goals
- Community-Based: The Team implements services and supports that take place in the most inclusive, responsive, accessible and least restrictive settings possible that safely promote youth and family integration into home and community life.
- Culturally Competent: The Wraparound Process respects and builds on the values, preferences, beliefs, culture, and identity of the youth and family and their community. Non-family Team members refrain from imposing personal values on the Plan.
- Individualized: The Team develops and implements customized strategies, supports and services to achieve the goals laid out in the Plan.
- Strengths Based: Both the Wraparound Process and Plan identify, build on, and enhance the capabilities, knowledge, skills, and assets of the youth and family, their community and the other team members.
- Persistence: Regardless of challenges that may occur, the Team persists in working toward the goals included in the Plan until the Team agrees that a formal Wraparound Process is no longer required.
- Outcome Based: The goals and strategies of the Plan are tied directly to observable or measurable indicators of success. The Team monitors progress in terms of these indicators and revises the Plan accordingly.

2. **Informed Choice of Providers.** *(Describe how participants are assisted in obtaining information about and selecting from among qualified providers of the 1915(i) services in the person-centered service plan):*

The participant and family determine who will provide services at all times while in the CMHW program. During the application process, the Access site presents the participant and family with a pick list of DMHA-authorized providers of Wraparound Facilitation in their county for assignment if the application is approved. Once approved, the State creates the initial plan of care and assigns the case to the selected Wraparound Facilitator. As part of the person-centered-planning process, the Wraparound Facilitator informs the participant and family, verbally and in writing, about their right to choose from among any DMHA-authorized provider of the chosen service in their county.

As a service is identified, the Wraparound Facilitator generates what is referred to as a Pick List. Pick lists contain the names and contact information of all DMHA-authorized providers of a CMHW service in the county in which the participant resides. The providers are presented in random order each time the list is generated. Participants and family members may interview potential service providers and select the provider of each service on the Plan of Care. An image of the signed pick list is maintained in the State database, and the original maintained in the Participant's record managed by the Wraparound Facilitation providers.

The Wraparound Facilitator ensures the Participant/family is aware of their option to change CMHW service providers at any time. This includes the option to change the Wraparound Facilitator. The Participant/family can request a Pick List at any time to select a different service provider.

A listing of approved/enrolled CMHW service providers is also posted on the Indiana Medicaid website at www.indianamedicaid.com*.

*When accessing indianamedicaid.com website, the individual has a choice of a "Member" tab and "Provider" tab. The Member tab notes: "If you are an Indiana Medicaid Member or are interested in applying to become a member, please click the member tab." Selection of the member tab provides an array of information to individuals applying for or eligible for Medicaid services, including a "Find a Provider" link. This link allows individuals to target their search by selecting types of providers by city, county or state. The resulting list includes the provider's name, address, telephone number and a link to the map for each provider location.

3. **Process for Making Person-Centered Service Plan Subject to the Approval of the Medicaid Agency.**
(Describe the process by which the person-centered service plan is made subject to the approval of the Medicaid agency):

OMPP delegates the responsibility for service plan approval to DMHA.

OMPP retains the authority and oversight of the 1915(i) program delegated to DMHA through routine monthly meetings to discuss issues, trends, member appeals and provider issues related to program operations including service plan approvals.

In addition, the OMPP reviews and approves the policies, processes and standards for developing and approving the plan of care. Based on the terms and conditions of this State Plan Amendment, the Medicaid agency may review and overrule the approval or disapproval of any specific plan of care acted upon by the DMHA serving in its capacity as the operating agency for the 1915(i) HCBS benefit program.

4. **Maintenance of Person-Centered Service Plan Forms.** Written copies or electronic facsimiles of service plans are maintained for a minimum period of 3 years as required by 45 CFR §74.53. Service plans are maintained by the following (*check each that applies*):

<input type="checkbox"/>	Medicaid agency	<input type="checkbox"/>	Operating agency	<input type="checkbox"/>	Case manager
<input type="checkbox"/>	Other (<i>specify</i>):				

Services

1. **State plan HCBS.** (*Complete the following table for each service. Copy table as needed*):

1a. State plan HCBS.

Service Specifications (<i>Specify a service title for the HCBS listed in Attachment 4.19-B that the state plans to cover</i>):	
Service Title:	Wraparound Facilitation
Service Definition (Scope):	
<p>Wraparound Facilitation is a comprehensive service comprised of a variety of specific tasks and activities designed to facilitate High Fidelity Wraparound, and is a required component of the CMHW services program. The Wraparound Facilitator ensures that care is delivered in a manner consistent with strength-based, family-driven, and culturally competent values. The WF manages the entire wraparound process and ensures that the participant and family’s voice, preferences, and needs are central in the POC development, throughout service delivery and into the child and family transition into a less intensive level of service delivery, when appropriate.</p> <p>The Child and Family Team is responsible to assure that the Participant’s needs, and the entities responsible for addressing them, are identified in a written Plan of Care (POC). The Wraparound Facilitator (WF) is the individual who facilitates and supervises this process, including:</p> <ol style="list-style-type: none"> 1) Completing a comprehensive assessment of the Participant, including administration of the CANS assessment tool. 2) Guiding the family engagement process by exploring and assessing strengths and needs through documentation of the family timeline and story. 3) Facilitating, coordinating, and attending Child and Family Team meetings. 4) Developing the plan of care in full partnership with Child and Family Team member, while ensuring compliance with High Fidelity Wraparound and Medicaid standards. 5) Assists Participant/family in gaining access to a full-continuum of services (i.e., medical, social, educational, and/or other needed services). 6) Guides the Plan of Care planning process by informing the team of the family’s vision and ensuring that the family’s vision is central to all service planning and delivery. 7) Ensuring that the services are delivered in a HCBS compliant setting of the youth and family’s choice. 8) Ensuring that the youth and family are informed of their right to choice from among enrolled, office-authorized providers, and to change providers at any time in the process. 9) Develops, implements and monitors the crisis plan; and intervenes during a crisis situation, if needed. 10) Assures that all work to be done to assist the youth and family in obtaining goals on the POC is identified and assigned to a Child and Family Team member. 11) Oversees implementation of the POC 	

- 12) Reassess, amends, and secures on-going approval of the POC.
- 13) Monitors all services authorized for a Participant’s POC.
- 14) Assures care is delivered in a manner consistent with strength-based, family driven, and culturally competent values.
- 15) Offers consultation and education to all CMHW service providers regarding the values and principles of the Wraparound model.
- 16) Monitors Participant progress toward treatment goals.
- 17) Ensures that necessary data for evaluation is gathered and recorded.
- 18) Ensures that all CMHW assessment and service-related documentation is gathered and reported to DMHA, as mandated.
- 19) Completes the annual CMHW services Level of Need re-evaluation, with active involvement of the Participant and the Child and Family Wraparound Team.
- 18) Communicates and coordinates with local Division of Family Resources (DFR) regarding continued Medicaid eligibility status.
- 19) Guides the transition of the Participant and family from CMHW services to State plan, or other community-based services, when indicated.

The Wraparound model involves 4 stages (Miles, Bruner, Osher & Walker, 2006). The Wraparound Facilitator is responsible to guide the Participant, family and the Wraparound team through the 4 Stages of Wraparound:

- 1) Engagement: The family meets the Wraparound Facilitator (WF). Together they explore the family’s strengths, needs, and culture. They talk about what has worked in the past and what they expect from the Wraparound process. The WF engages other team members, identified by the Participant and family, and prepares for the first Child and Family Team meeting.
- 2) Planning: The WF informs the Child and Family Wraparound team members about the family’s strengths, needs, and vision for the future. The Wraparound team does not meet unless the family is present. The team decides what to work on, how the work will be accomplished, and who is responsible for each task. POC development is facilitated by the WF, who is responsible to write the POC and obtain approval for the POC from DMHA. The WF also facilitates development of a crisis plan to manage crises that may occur.
- 3) Implementation: Child and Family and Team members meet monthly, or as needed. Meetings are facilitated by the WF, who ensures that the family guides the Child and Family Team meeting process. The team reviews accomplishments and progress toward goals and makes adjustments, as needed. Family and team members work together to implement the POC.
- 4) Transition: As the Participant nears reaching their POC goals, preparations are made for the youth to transition out of CMHW services to State plan services appropriate to meet the Participant’s level of need for continued outpatient and/or home-based services, as needed. The family and team together decide how the Participant/family will continue to get support, when needed once the Participant has transitioned from CMHW services.

Additional needs-based criteria for receiving the service, if applicable (*specify*):

None

Specify limits (if any) on the amount, duration, or scope of this service. Per 42 CFR Section 440.240, services available to any categorically needy recipient cannot be less in amount, duration and scope than those services available to a medically needy recipient, and services must be equal for any individual within a group. States must also separately address standard state plan service questions related to sufficiency of services.

(Choose each that applies):

<input type="checkbox"/> Categorically needy (<i>specify limits</i>): No limits			
<input type="checkbox"/> Medically needy (<i>specify limits</i>): 			
Provider Qualifications (<i>For each type of provider. Copy rows as needed</i>):			
Provider Type (<i>Specify</i>):	License (<i>Specify</i>):	Certification (<i>Specify</i>):	Other Standard (<i>Specify</i>):
Accredited Agency	Individuals from Accredited Agencies must meet standards in the <i>Other Standard</i> section.	AAAH C, COA, URAC, CARF, ACAC, JCAHO, or NCQA Accreditation	Individuals providing this service must be affiliated with a DMHA- authorized CMHW accredited agency that adheres to the following standards: 1) Agency participates in a local System of Care, which includes both a governing coalition and service delivery system that endorses the values and principles of Wraparound; or in the event the area of the State does not have an organized System of Care, provider is a part of a DMHA- authorized/designated Access Site for services. 2) Agency must maintain documentation that the individual providing the service meets the following standards: 3) The provider must qualify as an Other Behavioral Health Professional (OBHP), as defined in 405 IAC 5-21.5-1, who has a bachelor's degree or a master's degree with two (2) or more years of one or a combination of the following experience: a. Clinical b. Case management c. Skills building d. Child welfare e. Juvenile justice f. Education in a K-12 school setting 4) The provider must complete the following office-required service provider training and certifications: a. CMHW services orientation b. Child and adolescent needs and strengths assessment tool SuperUser certification

			<ul style="list-style-type: none"> c. Wraparound practitioner training d. Cardiopulmonary resuscitation (CPR) certification <p>5) Individual has completed security screens including, but not limited to, the following:</p> <ul style="list-style-type: none"> a. Finger-print based national and state criminal history background screen b. Local law enforcement screen c. State and local Department of Child Services abuse registry screen d. Five-panel drug screen, or Agency meets same requirements specified under the Federal Drug Free Workplace Act 41 U.S.C. 10 Section 702(a)(1) <p>6) All approved providers must complete DMHA and OMPP approved training and certification for CMHW services. Wraparound Facilitators must complete the Wraparound Practitioner Certification Program. This certification allows the state to ensure fidelity to the Wraparound service delivery model.</p>
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Verification of Provider Qualifications (For each provider type listed above. Copy rows as needed):

Provider Type (Specify):	Entity Responsible for Verification (Specify):	Frequency of Verification (Specify):
Accredited Agency	DMHA	Verification documentation submitted to DMHA: Initially at point of DMHA authorization of the CMHW agency and at least every three years thereafter.

Service Delivery Method. (Check each that applies):

<input type="checkbox"/> Participant-directed	<input type="checkbox"/> Provider managed
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1b. State plan HCBS.

Service Specifications (Specify a service title for the HCBS listed in Attachment 4.19-B that the state plans to cover):

Service Title:		Habilitation	
Service Definition (Scope):			
<p>Habilitation services are provided with the goal of enhancing the Participant’s level of functioning, quality of life and use of social skills; as well as building Participant and family’s strengths, resilience and positive outcomes. This is accomplished through development of the following skills:</p> <ol style="list-style-type: none"> 1) Identification of feelings 2) Managing anger and emotions 3) Giving and receiving feedback, criticism, or praise 4) Problem-solving and decision making 5) Learning to resist negative peer pressure and develop pro-social peer interactions 6) Improve communication skills 7) Build and promote positive coping skills 8) Learn how to have positive interactions with peers and adults <p>Habilitation services are provided face-to-face and one-to-one in the Participant’s home or other community-based setting determined by the preferences of the Participant/family.</p> <p>Service exclusions include:</p> <ol style="list-style-type: none"> 1) Services provided to anyone other than the Participant, when the activity occurs in a group setting. 2) Service provided to Participant’s family members 3) Service provided in order to give the family/caregiver respite 4) Service provided that is strictly vocational/educational in nature, such as tutoring or any other activity available to the Participant through the local educational agency under the Individuals with Disabilities Education Improvement Act of 2004; or covered under the Rehabilitation Act of 1973 5) Activities provided in the service provider’s residence 6) Leisure activities that provide a diversion, rather than a therapeutic objective 7) Duplicative services covered under the Medicaid State Plan 			
Additional needs-based criteria for receiving the service, if applicable (<i>specify</i>):			
None			
Specify limits (if any) on the amount, duration, or scope of this service. Per 42 CFR Section 440.240, services available to any categorically needy recipient cannot be less in amount, duration and scope than those services available to a medically needy recipient, and services must be equal for any individual within a group. States must also separately address standard state plan service questions related to sufficiency of services.			
<i>(Choose each that applies):</i>			
<input type="checkbox"/>	Categorically needy (<i>specify limits</i>):		
	Habilitation services will be limited to up to three (3) hours daily and up to thirty (30) hours of services per Participant/per month.		
<input type="checkbox"/>	Medically needy (<i>specify limits</i>):		
Provider Qualifications (<i>For each type of provider. Copy rows as needed</i>):			
Provider Type (<i>Specify</i>):	License (<i>Specify</i>):	Certification (<i>Specify</i>):	Other Standard (<i>Specify</i>):

Accredited Agency	None	AAAHC, COA, URAC, CARF, ACAC, JCAHO, or NCQA Accreditation	<p>DMHA authorized Accredited agencies must receive authorization from DMHA for an individual to provide this service based on the qualifications of the individual.</p> <p>Agencies must maintain documentation that the individual providing the service meets the following requirements and standards:</p> <ol style="list-style-type: none">1) Individual is at least 21 years of age and possesses a High school diploma, or equivalent.2) Demonstrate a minimum of two (2) years of qualifying experience, as defined by DMHA, working with or caring for youth with serious emotional disturbances (SED)3) Individual has completed and submitted proof of the following screens:<ol style="list-style-type: none">a) Finger-print based national and state criminal history background screenb) Local law enforcement screenc) State and local Department of Child Services abuse registry screend) Five-panel drug screen, or Agency meets same requirements specified under the Federal Drug Free Workplace Act 41 U.S.C. 10 Section 702(a)(1)4) Documentation of the following:<ol style="list-style-type: none">a) Current Driver's Licenseb) Proof of current vehicle registrationc) Proof of motor vehicle insurance coverage5) For every thirty (30) hours of habilitation services provided, the provider must obtain one (1) hour of face-to-face supervision with an
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			<p>approved mental health service provider that meets one (1) of the following licensure requirements:</p> <ul style="list-style-type: none"> a) Licensure in psychology (HSPP) as defined in IC 25-33-1. b) Licensed marriage and family therapist (LMFT) under IC 25-23.6-8. c) Licensed clinical social worker (LCSW) under IC 25-23.6-5. d) Licensed mental health counselor (LMHC) under IC 25-23.6-8.5. e) Advanced practice nurse (APN) under IC 12-15-5-14(d) <p>6) Complete the DMHA required service provider training:</p> <ul style="list-style-type: none"> a) CMHW services orientation b) CPR certification
<p>Non-Accredited Agency</p>	<p>None</p>	<p>None</p>	<p>DMHA- authorized non-accredited agencies must receive approval from DMHA for an individual to provide this service, based on the qualifications of the individual.</p> <p>Agencies must maintain documentation that the individual providing the service meets the following requirements and standards:</p> <ul style="list-style-type: none"> 1) Individual is at least 21 years of age and possesses a High school diploma, or equivalent. 2) Demonstrate a minimum of two (2) years of qualifying experience, as defined by DMHA, working with or caring for youth with serious emotional disturbances (SED) 3) Individual has completed and submitted proof of the following screens: <ul style="list-style-type: none"> a) Finger-print based national and state criminal history background screen b) Local law enforcement screen

			<ul style="list-style-type: none"> c) State and local Department of Child Services abuse registry screen d) Five-panel drug screen, or Agency meets same requirements specified under the Federal Drug Free Workplace Act 41 U.S.C. 10 Section 702(a)(1) <p>4) Documentation of the following:</p> <ul style="list-style-type: none"> a) Current Driver’s License b) Proof of current vehicle registration c) Proof of motor vehicle insurance coverage <p>5) For every thirty (30) hours of habilitation services provided, the provider must obtain one (1) hour of face-to-face supervision with an approved mental health service provider that meets one (1) of the following licensure requirements:</p> <ul style="list-style-type: none"> a) Licensure in psychology (HSPP) as defined in IC 25-33-1. b) Licensed marriage and family therapist (LMFT) under IC 25-23.6-8. c) Licensed clinical social worker (LCSW) under IC 25-23.6-5. d) Licensed mental health counselor (LMHC) under IC 25-23.6-8.5. e) Advanced practice nurse (APN) under IC 12-15-5-14(d) <p>6) Complete the DMHA required service provider training:</p> <ul style="list-style-type: none"> a) CMHW services orientation b) CPR certification
Individual	None	None	The DMHA- authorized CMHW individual providing the service meets

			<p>the following requirements and standards:</p> <ol style="list-style-type: none">1) Individual is at least 21 years of age and possesses a High school diploma, or equivalent.2) Demonstrate a minimum of two (2) years of qualifying experience, as defined by DMHA, working with or caring for youth with serious emotional disturbances (SED)3) Individual has completed and submitted proof of the following screens:<ol style="list-style-type: none">a) Finger-print based national and state criminal history background screenb) Local law enforcement screenc) State and local Department of Child Services abuse registry screend) Five-panel drug screen, or Agency meets same requirements specified under the Federal Drug Free Workplace Act 41 U.S.C. 10 Section 702(a)(1)4) Documentation of the following:<ol style="list-style-type: none">a) Current Driver's Licenseb) Proof of current vehicle registrationc) Proof of motor vehicle insurance coverage5) For every thirty (30) hours of habilitation services provided, the provider must obtain one (1) hour of face-to-face supervision with an approved mental health service provider that meets one (1) of the following licensure requirements:<ol style="list-style-type: none">a) Licensure in psychology (HSPP) as defined in IC 25-33-1.b) Licensed marriage and
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			family therapist (LMFT) under IC 25-23.6-8. c) Licensed clinical social worker (LCSW) under IC 25-23.6-5. d) Licensed mental health counselor (LMHC) under IC 25-23.6-8.5. e) Advanced practice nurse (APN) under IC 12-15-5-14(d) 6) Complete the DMHA required service provider training: a) CMHW services orientation b) CPR certification
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Verification of Provider Qualifications (For each provider type listed above. Copy rows as needed):

Provider Type (Specify):	Entity Responsible for Verification (Specify):	Frequency of Verification (Specify):
Accredited Agency	DMHA	Verification documentation submitted to DMHA: Initially at point of DMHA authorization of the CMHW agency and at least every three years thereafter. Must resubmit documentation for verification again at time of re-accreditation for agency.
Non-Accredited Agency	DMHA	Verification documentation submitted to DMHA: Initially at point of DMHA authorization of the CMHW agency and at least every two years thereafter.
Individual	DMHA	Verification documentation submitted to DMHA: Initially at point of DMHA authorization of the CMHW agency and at least every two years thereafter.

Service Delivery Method. (Check each that applies):

<input type="checkbox"/>	Participant-directed	<input type="checkbox"/>	Provider managed
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State: IN

§1915(i) State plan HCBS

State plan Attachment 3.1-i:

TN:

Page 34

Effective:

Approved:

Supersedes:

1c. State plan HCBS.

State: TN
Service Title: Respite Care

Service Definition (Scope):

Respite Care is a service provided to a participant unable to care for himself/herself. The service is furnished on a short-term basis to provide needed relief to or because of the absence of the caregiver. Respite Care services may be provided in two ways, planned (Routine) and unplanned (Crisis).

Routine Respite Care may be provided in the following manner:

- 1) On an hourly basis, billed less than 7 hours in the same day.
- 2) On a daily basis, as follows:
 - a) Billed for service provided 7 to 24 hours in the same day.
 - b) Respite provided as a daily service cannot exceed fourteen (14) consecutive days. There is no limitation regarding how many times a family may use the 14 consecutive days for Respite; however, all services must be included on the Participant's plan of care, including type of service and frequency. The utilization of and response to CMHW services is continually monitored by the Child and Family Team. The State authorizes the utilization of CMHW services on the plan of care, based upon the Participant's identified needs.

Crisis Respite Care may be provided on an unplanned basis when a caregiver has an unexpected or emergency situation, and requires assistance in caring for the Participant:

- 1) Crisis Respite is provided on a daily basis
- 2) Crisis Respite cannot exceed fourteen (14) consecutive days.

Respite Care may be provided in the Participant's home/private place of residence, or any facility licensed by the Indiana Family and Social Services Administration, Division of Family Resources, or the Indiana Department of Child Services. Approved CMHW service providers may also include:

- 1) DMHA-authorized CMHW Respite Care provider meeting standards and qualifications for an Individual service provider. Any CMHW-approved accredited facility licensed by the Indiana Family and Social Services Administration, Division of Family Resources, or the Indiana Department of Child Services.
- 2) A relative related by blood, marriage, or adoption, who is not the legal guardian, does not live in the home with the Participant, approved by the Child and Family Team, and meets the standards and qualifications of an Individual CMHW service provider. DMHA will monitor any Respite Care services provided by an authorized relative to ensure the service is being provided as specified by CMHW policy which may include, but is not limited to, an unannounced visit during service provision by a CMHW service provider.

Respite Care services must be provided in the least restrictive environment available and ensure the health and welfare of the Participant. A Participant who needs consistent 24-hour supervision, with regular monitoring of medications or behavioral symptoms should be placed in a facility under the supervision of a psychologist, psychiatrist, physician or nurse who meets respective licensing or certification requirements of his/her profession in the state of Indiana.

Allowed Respite Care service activities include:

- 1) Assistance with daily living skills
- 2) Assistance with accessing/transporting to/from community activities
- 3) Assistance with grooming and personal hygiene
- 4) Meal preparation, serving and cleanup
- 5) Administration of medications
- 6) Supervision
- 7) Recreational and leisure activities

Service exclusions include:

- 1) Respite Care provided by:
 - a) Parents of a Participant who is a minor child
 - b) Any relative who is the primary caregiver of the Participant
 - c) Anyone living in the Participant's residence
- 2) Respite services must not be provided as a substitute for regular childcare to allow the parent/caregiver to hold a job, engage in job-related or job search activities; or attend school

Verification of Provider Qualifications (For each provider type listed above. Copy rows as needed):			
Provider Type (Specify):	Entity Responsible for Verification (Specify):	Frequency of Verification (Specify):	
Accredited	DMHA	Verification documentation submitted to DMHA: Initially at point of DMHA authorization of the CMHW agency and at least every three years thereafter. Must resubmit documentation for verification again at time of re-accreditation for agency.	
Non-Accredited	DMHA	Verification documentation submitted to DMHA: Initially at point of DMHA authorization of the CMHW agency and at least every two years thereafter.	
Individual	DMHA	Verification documentation submitted to DMHA: Initially at point of DMHA authorization of the CMHW agency and at least every two years thereafter.	
Service Delivery Method. (Check each that applies):			
<input type="checkbox"/>	Participant-directed	<input type="checkbox"/>	Provider managed

1d. State plan HCBS.

Service Specifications (Specify a service title for the HCBS listed in Attachment 4.19-B that the state plans to cover):	
Service Title:	Training and Support for Unpaid Caregivers
Service Definition (Scope):	
<p>Training and Support for Unpaid Caregivers is a service provided to an individual who is providing unpaid support, training, companionship or supervision for the Participant. The intent of the service is to provide education and supports to the caregiver that preserve the family unit.</p> <p>Training and support activities, and the providers selected for these activities, are based on the family/caregiver's unique needs and are identified in the POC. Covered activities may include, but are not limited to, the following:</p> <ol style="list-style-type: none"> 1) Practical living and decision-making skills 2) Child development and parenting skills 3) Home management skills 4) Use of community resources and development of informal supports 	

<ol style="list-style-type: none"> 5) Conflict resolution 6) Coping skills 7) Gaining an understanding of the Participant’s mental health needs 8) Learning communication and crisis de-escalation skills geared for working with Participant’s mental health and behavioral needs <p>Provision of service is available as:</p> <ol style="list-style-type: none"> 1) An hourly service schedule for one-on-one training by an approved CMHW service provider, as documented on the participant’s POC. 2) A non-hourly service that reimburses for the costs of registration/conference training fees, books and supplies associated with the training and support needs, as documented on the participant’s POC <p>Non-hourly Training and Support for Unpaid Caregivers may be delivered by the following types of resources:</p> <ol style="list-style-type: none"> 1) Non-profit, civic, faith-based, professional, commercial, or government agency or organization 2) Community colleges, vocational schools or university 3) Lecture series, workshop, conference or seminar 4) On-line training program 5) Community Mental Health Center 6) Other qualified community service agency 								
<p>Additional needs-based criteria for receiving the service, if applicable (<i>specify</i>):</p>								
<p>None</p>								
<p>Specify limits (if any) on the amount, duration, or scope of this service. Per 42 CFR Section 440.240, services available to any categorically needy recipient cannot be less in amount, duration and scope than those services available to a medically needy recipient, and services must be equal for any individual within a group. States must also separately address standard state plan service questions related to sufficiency of services.</p> <p>(Choose each that applies):</p>								
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 30px; text-align: center; vertical-align: top;"><input type="checkbox"/></td> <td style="padding: 5px;">Categorically needy (<i>specify limits</i>):</td> </tr> <tr> <td style="width: 30px;"></td> <td style="padding: 5px;">Hourly service (billed in quarter-hour units) is limited to a maximum of two hours (or 8 units) per day. There is no monthly or annual limit for hourly Training and Support for Unpaid Caregivers.</td> </tr> <tr> <td style="width: 30px;"></td> <td style="padding: 5px;">The maximum annual limit for non-hourly Training and Support for Unpaid Caregivers is \$500. Reimbursement is not available for the costs of travel, meals, or overnight lodging.</td> </tr> </table>	<input type="checkbox"/>	Categorically needy (<i>specify limits</i>):		Hourly service (billed in quarter-hour units) is limited to a maximum of two hours (or 8 units) per day. There is no monthly or annual limit for hourly Training and Support for Unpaid Caregivers.		The maximum annual limit for non-hourly Training and Support for Unpaid Caregivers is \$500. Reimbursement is not available for the costs of travel, meals, or overnight lodging.		
<input type="checkbox"/>	Categorically needy (<i>specify limits</i>):							
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<input type="checkbox"/>	Medically needy (<i>specify limits</i>):							
<p>Provider Qualifications (<i>For each type of provider. Copy rows as needed</i>):</p>								
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Provider Type (<i>Specify</i>):	License (<i>Specify</i>):	Certification (<i>Specify</i>):	Other Standard (<i>Specify</i>):					
Accredited Agency	None	AAAHHC, COA, URAC, CARF, ACAC, JCAHO, or	DMHA-approved accreditation as a mental health service provider or DMHA authorized Accredited agencies must receive authorization from DMHA for an individual to provide this service based on the qualifications of the					

		NCQA Accreditation	<p>individual.</p> <p>Agencies must maintain documentation that the individual providing the service meets the following requirements and standards:</p> <ol style="list-style-type: none">1) Individual is at least 21 years of age and possesses a High school diploma, or equivalent.2) Demonstrate a minimum of two (2) years of qualifying experience, as defined by DMHA, working with or caring for youth with serious emotional disturbances (SED), or certification as a Parent Support Provider through National Alliance on Mental Illness Indiana3) Individual has completed with qualifying results the following screens:<ol style="list-style-type: none">a) Finger-print based national and state criminal history background screenb) Local law enforcement screenc) State and local Department of Child Services abuse registry screend) Five-panel drug screen, or Agency meets same requirements specified under the Federal Drug Free Workplace Act 41 U.S.C. 10 Section 702(a)(1)4) For every thirty (30) hours of Training and Support for the Unpaid Caregiver services provided, the provider must obtain one (1) hour of face-to-face supervision with an approved mental health service provider that meets one (1) of the following licensure requirements:<ol style="list-style-type: none">a) Licensure in psychology (HSPP) as defined in IC 25-33-1.b) Licensed marriage and family therapist (LMFT) under IC 25-23.6-8.
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			<ul style="list-style-type: none"> c) Licensed clinical social worker (LCSW) under IC 25-23.6-5. d) Licensed mental health counselor (LMHC) under IC 25-23.6-8.5. e) Advanced practice nurse (APN) under IC 12-15-5-14(d) <p>5) Complete the DMHA required service provider training:</p> <ul style="list-style-type: none"> a) CMHW services orientation b) CPR certification
<p>Non-Accredited Agency</p>	<p>None</p>	<p>None</p>	<p>Agencies must maintain documentation that the individual providing the service meets the following requirements and standards:</p> <ul style="list-style-type: none"> 1) Individual is at least 21 years of age and possesses a High school diploma, or equivalent. 2) Demonstrate a minimum of two (2) years of qualifying experience, as defined by DMHA, working with or caring for youth with serious emotional disturbances (SED), or certification as a Parent Support Provider through National Alliance on Mental Illness Indiana 3) Individual has completed with qualifying results the following screens: <ul style="list-style-type: none"> a) Finger-print based national and state criminal history background screen b) Local law enforcement screen c) State and local Department of Child Services abuse registry screen d) Five-panel drug screen, or Agency meets same requirements specified under the Federal Drug Free Workplace Act 41 U.S.C. 10 Section 702(a)(1) 4) For every thirty (30) hours of

			<p>Training and Support for the Unpaid Caregiver services provided, the provider must obtain one (1) hour of face-to-face supervision with an approved mental health service provider that meets one (1) of the following licensure requirements:</p> <ul style="list-style-type: none"> a) Licensure in psychology (HSPP) as defined in IC 25-33-1. b) Licensed marriage and family therapist (LMFT) under IC 25-23.6-8. c) Licensed clinical social worker (LCSW) under IC 25-23.6-5. d) Licensed mental health counselor (LMHC) under IC 25-23.6-8.5. e) Advanced practice nurse (APN) under IC 12-15-5-14(d) <p>5) Complete the DMHA required service provider training:</p> <ul style="list-style-type: none"> a) CMHW services orientation b) CPR certification
Individual	None	None	<p>The DMHA- authorized CMHW individual provider must meet the following standards:</p> <ul style="list-style-type: none"> 1) Individual is at least 21 years of age and possesses a High school diploma, or equivalent. 2) Demonstrate a minimum of two (2) years of qualifying experience, as defined by DMHA, working with or caring for youth with serious emotional disturbances (SED), or certification as a Parent Support Provider through National Alliance on Mental Illness Indiana; 3) Individual has completed with qualifying results the following screens: <ul style="list-style-type: none"> a) Finger-print based national and state criminal history background screen b) Local law enforcement

			<p>screen</p> <p>c) State and local Department of Child Services abuse registry screen</p> <p>d) Five-panel drug screen, or Agency meets same requirements specified under the Federal Drug Free Workplace Act 41 U.S.C. 10 Section 702(a)(1)</p> <p>4) For every thirty (30) hours of Training and Support for the Unpaid Caregiver services provided, the provider must obtain one (1) hour of face-to-face supervision with an approved mental health service provider that meets one (1) of the following licensure requirements:</p> <ul style="list-style-type: none"> a) Licensure in psychology (HSPP) as defined in IC 25-33-1. b) Licensed marriage and family therapist (LMFT) under IC 25-23.6-8. c) Licensed clinical social worker (LCSW) under IC 25-23.6-5. d) Licensed mental health counselor (LMHC) under IC 25-23.6-8.5. e) Advanced practice nurse (APN) under IC 12-15-5-14(d) <p>5) Complete the DMHA required service provider training:</p> <ul style="list-style-type: none"> a) CMHW services orientation b) CPR certification
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Verification of Provider Qualifications *(For each provider type listed above. Copy rows as needed):*

Provider Type <i>(Specify):</i>	Entity Responsible for Verification <i>(Specify):</i>	Frequency of Verification <i>(Specify):</i>
Accredited Agency	DMHA	Verification documentation submitted to DMHA:

		Initially at point of DMHA authorization of the CMHW agency and at least every three years thereafter. Must resubmit documentation for verification again at time of re-accreditation for agency.
Non-Accredited Agency	DMHA	Verification documentation submitted to DMHA: Initially at point of DMHA authorization of the CMHW agency and at least every two years thereafter.
Individual	DMHA	Verification documentation submitted to DMHA: Initially at point of DMHA authorization of the CMHW provider and at least every two years thereafter.
Service Delivery Method. <i>(Check each that applies):</i>		
<input type="checkbox"/>	Participant-directed	<input type="checkbox"/> Provider managed

2. **Policies Concerning Payment for State plan HCBS Furnished by Relatives, Legally Responsible Individuals, and Legal Guardians.** *(By checking this box the state assures that):* There are policies pertaining to payment the state makes to qualified persons furnishing State plan HCBS, who are relatives of the individual. There are additional policies and controls if the state makes payment to qualified legally responsible individuals or legal guardians who provide State Plan HCBS. *(Specify (a) who may be paid to provide State plan HCBS; (b) the specific State plan HCBS that can be provided; (c) how the state ensures that the provision of services by such persons is in the best interest of the individual; (d) the state's strategies for ongoing monitoring of services provided by such persons; (e) the controls to ensure that payments are made only for services rendered; and (f) if legally responsible individuals may provide personal care or similar services, the policies to determine and ensure that the services are extraordinary (over and above that which would ordinarily be provided by a legally responsible individual):*

When other CMHW providers are not local to the Participant, or the Participant's Child and Family Team has identified that it is in the best interest of the youth, CMHW Respite Care services may be provided by any relative related by blood, marriage, or adoption who is not the legal guardian and who does not live in the home with the Participant. Respite Care providers who are relatives must meet the following criteria and standards:

- 1) Be approved by DMHA as an Individual CMHW Respite Care service provider
- 2) Be selected by the family/youth to provide the service
- 3) Follow and maintain the policy and procedures required for the CMHW Respite Care service

DMHA will monitor Respite Care services provided by a relative approved to provide the Respite Care service to ensure the service is being provided as specified by CMHW policy and procedure; which may include, but is not limited to, an unannounced visit in the home by a CMHW service provider during service provision.

Participant-Direction of Services

Definition: Participant-direction means self-direction of services per §1915(i)(1)(G)(iii).

1. Election of Participant-Direction. (Select one):

<input type="checkbox"/>	The state does not offer opportunity for participant-direction of State plan HCBS.
<input type="radio"/>	Every participant in State plan HCBS (or the participant’s representative) is afforded the opportunity to elect to direct services. Alternate service delivery methods are available for participants who decide not to direct their services.
<input type="radio"/>	Participants in State plan HCBS (or the participant’s representative) are afforded the opportunity to direct some or all of their services, subject to criteria specified by the state. <i>(Specify criteria):</i>

2. Description of Participant-Direction. (Provide an overview of the opportunities for participant-direction under the State plan HCBS, including: (a) the nature of the opportunities afforded; (b) how participants may take advantage of these opportunities; (c) the entities that support individuals who direct their services and the supports that they provide; and, (d) other relevant information about the approach to participant-direction):

3. Limited Implementation of Participant-Direction. (Participant direction is a mode of service delivery, not a Medicaid service, and so is not subject to statewide requirements. Select one):

<input type="radio"/>	Participant direction is available in all geographic areas in which State plan HCBS are available.
<input type="radio"/>	Participant-direction is available only to individuals who reside in the following geographic areas or political subdivisions of the state. Individuals who reside in these areas may elect self-directed service delivery options offered by the state, or may choose instead to receive comparable services through the benefit’s standard service delivery methods that are in effect in all geographic areas in which State plan HCBS are available. <i>(Specify the areas of the state affected by this option):</i>

4. Participant-Directed Services. (Indicate the State plan HCBS that may be participant-directed and the authority offered for each. Add lines as required):

Participant-Directed Service	Employer Authority	Budget Authority
	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>

5. Financial Management. (Select one) :

<input type="radio"/>	Financial Management is not furnished. Standard Medicaid payment mechanisms are used.
<input type="radio"/>	Financial Management is furnished as a Medicaid administrative activity necessary for administration of the Medicaid State plan.

6. **Participant–Directed Person-Centered Service Plan.** *(By checking this box the state assures that):*

Based on the independent assessment required under 42 CFR §441.720, the individualized person-centered service plan is developed jointly with the individual, meets federal requirements at 42 CFR §441.725, and:

- Specifies the State plan HCBS that the individual will be responsible for directing;
- Identifies the methods by which the individual will plan, direct or control services, including whether the individual will exercise authority over the employment of service providers and/or authority over expenditures from the individualized budget;
- Includes appropriate risk management techniques that explicitly recognize the roles and sharing of responsibilities in obtaining services in a self-directed manner and assures the appropriateness of this plan based upon the resources and support needs of the individual;
- Describes the process for facilitating voluntary and involuntary transition from self-direction including any circumstances under which transition out of self-direction is involuntary. There must be state procedures to ensure the continuity of services during the transition from self-direction to other service delivery methods; and
- Specifies the financial management supports to be provided.

7. Voluntary and Involuntary Termination of Participant-Direction. *(Describe how the state facilitates an individual's transition from participant-direction, and specify any circumstances when transition is involuntary):*

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8. Opportunities for Participant-Direction

a. Participant–Employer Authority (individual can select, manage, and dismiss State plan HCBS providers). *(Select one):*

<input type="radio"/>	The state does not offer opportunity for participant-employer authority.
<input type="radio"/>	Participants may elect participant-employer Authority <i>(Check each that applies):</i>
<input type="checkbox"/>	Participant/Co-Employer. The participant (or the participant’s representative) functions as the co-employer (managing employer) of workers who provide waiver services. An agency is the common law employer of participant-selected/recruited staff and performs necessary payroll and human resources functions. Supports are available to assist the participant in conducting employer-related functions.
<input type="checkbox"/>	Participant/Common Law Employer. The participant (or the participant’s representative) is the common law employer of workers who provide waiver services. An IRS-approved Fiscal/Employer Agent functions as the participant’s agent in performing payroll and other employer responsibilities that are required by federal and state law. Supports are available to assist the participant in conducting employer-related functions.

b. Participant–Budget Authority (individual directs a budget that does not result in payment for medical assistance to the individual). *(Select one):*

<input type="radio"/>	The state does not offer opportunity for participants to direct a budget.
<input type="radio"/>	Participants may elect Participant–Budget Authority.
	Participant-Directed Budget. <i>(Describe in detail the method(s) that are used to establish the amount of the budget over which the participant has authority, including the method for calculating the dollar values in the budget based on reliable costs and service utilization, is applied consistently to each participant, and is adjusted to reflect changes in individual assessments and service plans. Information about these method(s) must be made publicly available and included in the person-centered service plan.):</i>
	Expenditure Safeguards. <i>(Describe the safeguards that have been established for the timely prevention of the premature depletion of the participant-directed budget or to address potential service delivery problems that may be associated with budget underutilization and the entity (or entities) responsible for implementing these safeguards.</i>

Quality Improvement Strategy

Quality Measures

(Describe the state’s quality improvement strategy. For each requirement, and lettered sub-requirement, complete the table below):

1. **Service plans a) address assessed needs of 1915(i) participants; b) are updated annually; and (c) document choice of services and providers.**

Requirement	1a. Service plans address assessed needs of the 1915(i) participants
Discovery	
Discovery Evidence <i>(Performance Measure)</i>	The total number and percent of service plans that identify and address the participant’s assessed needs. <i>N=Number of service plans that identify and address the participant’s assessed needs.</i> <i>D=Number of service plans submitted</i>
Discovery Activity <i>(Source of Data & sample size)</i>	DMHA Database 100% review
Monitoring Responsibilities <i>(Agency or entity that conducts discovery activities)</i>	DMHA
Frequency	Continuous and ongoing
Remediation	
Remediation Responsibilities <i>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)</i>	DMHA 45 days
Frequency <i>(of Analysis and</i>	Annually

	Aggregation)	
Requirement	<i>1b. Service plans are updated annually</i>	
Discovery		
Discovery Evidence <i>(Performance Measure)</i>	The total number and percent of service plans reviewed that met participants' needs prior to approval. <i>N=Number of service plans that identify and address the participant's assessed needs.</i> <i>D=Number of service plans submitted</i>	
Discovery Activity <i>(Source of Data & sample size)</i>	DMHA Database 100% review	
Monitoring Responsibilities <i>(Agency or entity that conducts discovery activities)</i>	DMHA	
Frequency	Continuous and ongoing	
Remediation		
Remediation Responsibilities <i>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)</i>	DMHA 45 days	
Frequency <i>(of Analysis and Aggregation)</i>	Annually	
Requirement	<i>1c. Service plans are updated/revised when warranted by changes in the participant's needs.</i>	
Discovery		
Discovery Evidence <i>(Performance</i>	The total number and percent of service plans that were reviewed and revised when warranted by changes in the waiver participant's needs.	

<i>Measure)</i>	<i>N=Number of participants whose plans were reviewed and revised when warranted by changes in the participant's needs.</i> <i>D=Number of participants enrolled</i>
Discovery Activity <i>(Source of Data & sample size)</i>	DMHA Database 100% review
Monitoring Responsibilities <i>(Agency or entity that conducts discovery activities)</i>	DMHA
Frequency	Quarterly
Remediation	
Remediation Responsibilities <i>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)</i>	DMHA 45 days
Frequency <i>(of Analysis and Aggregation)</i>	Annually
Requirement	<i>Id. Service Plans document choice of services.</i>
Discovery	
Discovery Evidence <i>(Performance Measure)</i>	Total number and percent of participant records with a signed Choice of Service Statement indicating they were afforded choice of eligible services. <i>N=Total number of participant records with a signed Choice of Service Statement.</i> <i>D=Total number of participant records sampled.</i>
Discovery Activity	DMHA Database

	<i>(Source of Data & sample size)</i>	100%
	Monitoring Responsibilities <i>(Agency or entity that conducts discovery activities)</i>	DMHA
	Frequency	Continuous and ongoing
Remediation		
	Remediation Responsibilities <i>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)</i>	DMHA 45 days
	Frequency <i>(of Analysis and Aggregation)</i>	Annually
	Requirement	<i>1e. Service plans document choice of providers</i>
Discovery		
	Discovery Evidence <i>(Performance Measure)</i>	Total number and percent of participant records with a signed Provider Pick List indicating they were afforded choice of providers. $N = \text{Total number of participant records with a signed Provider Pick List.}$ $D = \text{Total number of participant records sampled.}$
	Discovery Activity <i>(Source of Data & sample size)</i>	DMHA Database 100%
	Monitoring Responsibilities <i>(Agency or entity that</i>	DMHA

	<i>conducts discovery activities)</i>	
	Frequency	Continuous and ongoing
Remediation		
	Remediation Responsibilities <i>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)</i>	DMHA 45 days
	Frequency <i>(of Analysis and Aggregation)</i>	Annually

2. **Eligibility Requirements:** (a) an evaluation for 1915(i) State plan HCBS eligibility is provided to all applicants for whom there is reasonable indication that 1915(i) services may be needed in the future; (b) the processes and instruments described in the approved state plan for determining 1915(i) eligibility are applied appropriately; and (c) the 1915(i) benefit eligibility of enrolled individuals is reevaluated at least annually or if more frequent, as specified in the approved state plan for 1915(i) HCBS.

Requirement	<i>2a. An evaluation for 1915(i) State Plan HCBS eligibility is provided to all applicants for whom there is a reasonable indication that 1915(i) services may be needed in the future.</i>
Discovery	
Discovery Evidence <i>(Performance Measure)</i>	The number and percent of new enrollees who had an evaluation for CMHW eligibility prior to enrollment. <i>N=The number of new enrollees who had an evaluation for CMHW eligibility prior to enrollment</i> <i>D=The total number of new enrollees</i>
Discovery Activity <i>(Source of Data & sample size)</i>	DMHA database 100% review
Monitoring Responsibilities <i>(Agency or</i>	DMHA

<i>entity that conducts discovery activities)</i>	
Frequency	Quarterly
Remediation	
Remediation Responsibilities <i>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)</i>	DMHA 45 days
Frequency <i>(of Analysis and Aggregation)</i>	Annually

Requirement	<i>2b. The processes and instruments described in the approved state plan for determining 1915(i) eligibility are applied appropriately</i>
Discovery	
Discovery Evidence <i>(Performance Measure)</i>	The number and percent of eligibility reviews completed accurately. <i>N=The total number of participants' eligibility reviews sampled which were completed accurately</i> <i>D=The total number of participants' eligibility reviews sampled</i>
Discovery Activity <i>(Source of Data & sample size)</i>	Case record review Representative Sample with 95% confidence level and 5% confidence interval
Monitoring Responsibilities <i>(Agency or entity that conducts discovery activities)</i>	DMHA
Frequency	Monthly

Remediation	
Remediation Responsibilities <i>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)</i>	DMHA 45 days
Frequency <i>(of Analysis and Aggregation)</i>	Annual

Requirement	2c. The 1915(i) benefit eligibility of enrolled individuals is reevaluated at least annually or if more frequent, as specified in the approved state plan for 1915(i) HCBS
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Discovery	
Discovery Evidence <i>(Performance Measure)</i>	The number and percent of active CMHW participants whose eligibility was reviewed within 365 days of their previous eligibility review. <i>N=The total number of CMHW participants whose eligibility was reviewed within 365 days of their previous eligibility review</i> <i>D=The total number of CMHW participants whose eligibility was due</i>
Discovery Activity <i>(Source of Data & sample size)</i>	DMHA database 100%
Monitoring Responsibilities <i>(Agency or entity that conducts discovery activities)</i>	DMHA
Frequency	Quarterly

Remediation	
Remediation Responsibilities <i>(Who corrects, analyzes, and</i>	DMHA 45 days

<i>aggregates remediation activities; required timeframes for remediation)</i>	
Frequency <i>(of Analysis and Aggregation)</i>	Annually

3. Providers meet required qualifications.

Requirement	3a. Providers meet required qualifications (initially)
Discovery	
Discovery Evidence <i>(Performance Measure)</i>	Number and percent of service providers who initially met required licensure and/or certification standards prior to furnishing CMHW services. <i>N=Total number of service providers who met required licensure and/or certification standards prior to furnishing CMHW services.</i> <i>D=Total number of newly certified CMHW service providers initially furnishing CMHW services.</i>
Discovery Activity <i>(Source of Data & sample size)</i>	DMHA database 100%
Monitoring Responsibilities <i>(Agency or entity that conducts discovery activities)</i>	DMHA
Frequency	Continuous and ongoing
Remediation	
Remediation Responsibilities <i>(Who corrects, analyzes, and aggregates remediation activities; required</i>	DMHA 45 days

	<i>timeframes for remediation)</i>	
	Frequency <i>(of Analysis and Aggregation)</i>	Annually
Requirement	3b. Providers meet required qualifications (ongoing)	
Discovery		
	Discovery Evidence <i>(Performance Measure)</i>	Number and percent of reauthorized providers who met required qualifications prior to reauthorization. <i>N=Total number of providers reauthorized who met required qualifications prior to reauthorization.</i> <i>D=Total number of provider reauthorized.</i>
	Discovery Activity <i>(Source of Data & sample size)</i>	DMHA database 100%
	Monitoring Responsibilities <i>(Agency or entity that conducts discovery activities)</i>	DMHA
	Frequency	Quarterly
Remediation		
	Remediation Responsibilities <i>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)</i>	DMHA 45 days
	Frequency <i>(of Analysis and Aggregation)</i>	Annually

4. Settings meet the home and community-based setting requirements as specified in this SPA and in accordance with 42 CFR 441.710(a)(1) and (2).

Requirement	4a. Settings meet the home and community-based setting requirements as specified in this SPA and in accordance with 42 CFR 441.710(a)(1) and (2).	
Discovery		
Discovery Evidence <i>(Performance Measure)</i>	Number and percent of participants whose residential setting meets the home and community-based settings requirements prior to enrollment $N = \text{Total number of participants whose residential settings met the home and community-based settings requirement prior to enrollment}$ $D = \text{Total number of participants enrolled}$	
Discovery Activity <i>(Source of Data & sample size)</i>	DMHA database	
Monitoring Responsibilities <i>(Agency or entity that conducts discovery activities)</i>	DMHA 100%	
Frequency	Continuous and ongoing	
Remediation		
Remediation Responsibilities <i>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)</i>	DMHA 90 days	
Frequency <i>(of Analysis and Aggregation)</i>	Annually	
Requirement	4b. Settings meet the home and community-based setting requirements as specified in this SPA and in accordance with 42 CFR 441.710(a)(1) and (2).	
Discovery		
Discovery Evidence	Number and percent of participants sampled whose services were delivered in a setting meeting the requirements as specified in this SPA and in accordance with	

<i>(Performance Measure)</i>	42 CRF 441.710(a)(1) and (2). <i>N=Total number of participants sampled whose services were delivered in a setting meeting requirements.</i> <i>D=Total number of participants sampled</i>
Discovery Activity <i>(Source of Data & sample size)</i>	Case record review Representative Sample with 95% confidence level 5% confidence interval
Monitoring Responsibilities <i>(Agency or entity that conducts discovery activities)</i>	DMHA
Frequency	Quarterly
Remediation	
Remediation Responsibilities <i>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)</i>	DMHA 45-days
Frequency <i>(of Analysis and Aggregation)</i>	Annually

5. The SMA retains authority and responsibility for program operations and oversight.

Requirement	The SMA retains authority and responsibility for program operations and oversight.
Discovery	
Discovery Evidence <i>(Performance Measure)</i>	Number and percent of performance measure data reports from DMHA and contracted entities reviewed to ensure the SMA retains administrative oversight. <i>N=Number of data reports provided timely and in format.</i> <i>D=Number of data reports due.</i>
Discovery	DMHA Administrative Authority Quality Management Report

Activity <i>(Source of Data & sample size)</i>	100% review
Monitoring Responsibilities <i>(Agency or entity that conducts discovery activities)</i>	OMPP
Frequency	Quarterly
Remediation	
Remediation Responsibilities <i>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)</i>	OMPP
Frequency <i>(of Analysis and Aggregation)</i>	Quarterly

6. The SMA maintains financial accountability through payment of claims for services that are authorized and furnished to 1915(i) participants by qualified providers.

Requirement	6a. The SMA maintains financial accountability through payment of claims for services that are authorized and furnished to 1915(i) participants by qualified providers.
Discovery	
Discovery Evidence <i>(Performance Measure)</i>	Number and percent of claims paid during the review period according to the published service rate. <i>N=Number of claims paid during the review period according to the published service rate.</i> <i>D=Number of claims submitted during the review period.</i>
Discovery Activity <i>(Source of Data)</i>	Medicaid Management Information System (MMIS) claims data reports 100% review

& sample size)	
Monitoring Responsibilities <i>(Agency or entity that conducts discovery activities)</i>	OMPP & Medicaid fiscal contractor
Frequency	Monthly
Remediation	
Remediation Responsibilities <i>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)</i>	OMPP & DMHA 45 days
Frequency <i>(of Analysis and Aggregation)</i>	Monthly
Requirement	6b. The SMA maintains financial accountability through payment of claims for services that are authorized and furnished to 1915(i) participants by qualified providers.
Discovery	
Discovery Evidence <i>(Performance Measure)</i>	Number and percent of claims paid during the review period for participants enrolled in the <i>CMHW services</i> on the date that the service was delivered. $N = \text{Number of claims paid during the review period for participants enrolled in the CMHW services on the date that the service was delivered.}$ $D = \text{Number of claims submitted during the review period.}$
Discovery Activity <i>(Source of Data & sample size)</i>	OMPP & Medicaid Management Information System (MMIS) claims data reports 100% review
Monitoring Responsibilities <i>(Agency or entity that conducts</i>	Medicaid fiscal contractor

	<i>discovery activities)</i>	
	Frequency	Monthly
Remediation		
	Remediation Responsibilities <i>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)</i>	OMPP & DMHA 45 days
	Frequency <i>(of Analysis and Aggregation)</i>	Quarterly
Discovery		
	Discovery Evidence <i>(Performance Measure)</i>	Number and percent of claims paid during the review period for services that are specified in the participant’s approved service plan. <i>N=Number of claims paid during the review period due to services having been identified on the approved service plan.</i> <i>D=Number of claims submitted during the review period.</i>
	Discovery Activity <i>(Source of Data & sample size)</i>	Medicaid Management Information System (MMIS) claims data reports 100% review
	Monitoring Responsibilities <i>(Agency or entity that conducts discovery activities)</i>	OMPP & Medicaid
	Frequency	Monthly
Remediation		
	Remediation	OMPP & DMHA

<p>Responsibilities <i>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)</i></p>	<p>45 days</p>
<p>Frequency <i>(of Analysis and Aggregation)</i></p>	<p>Monthly</p>

7. The state identifies, addresses, and seeks to prevent incidents of abuse, neglect, and exploitation, including the use of restraints.

(Table repeats for each measure for each requirement and lettered sub-requirement above.)

<p>Requirement</p>	<p>7a. The state identifies, addresses, and seeks to prevent incidents of abuse, neglect, and exploitation, including the use of restraints.</p>
<p>Discovery</p>	
<p>Discovery Evidence <i>(Performance Measure)</i></p>	<p>The Number and percent of incidents reported within required timeframe by type of incident. <i>N=Total number of incidents reported according to policy</i> <i>D=Total number of incidents reported</i></p>
<p>Discovery Activity <i>(Source of Data & sample size)</i></p>	<p>DMHA database 100%</p>
<p>Monitoring Responsibilities <i>(Agency or entity that conducts discovery activities)</i></p>	<p>DMHA</p>
<p>Frequency</p>	<p>Continuous and ongoing</p>
<p>Remediation</p>	
<p>Remediation Responsibilities <i>(Who corrects, analyzes, and</i></p>	<p>DMHA 45 days</p>

<i>aggregates remediation activities; required timeframes for remediation)</i>	
Frequency <i>(of Analysis and Aggregation)</i>	Annually

Requirement	<i>7b. The state identifies, addresses, and seeks to prevent incidents of abuse, neglect, and exploitation, including the use of restraints.</i>
Discovery	
Discovery Evidence <i>(Performance Measure)</i>	Total number and percent of reports of abuse, neglect, exploitation and unexplained death incidents that were referred to appropriate investigative entities for follow up (e.g. law enforcement, child protective services, etc.). <i>N=Total number of reports of abuse, neglect, exploitation and unexplained death incidents that were referred to appropriate investigative entities for follow up (e.g. law enforcement, child protective services, etc.).</i> <i>D=Total number of reports of abuse, neglect, exploitation and unexplained death incidents submitted.</i>
Discovery Activity <i>(Source of Data & sample size)</i>	DMHA database 100%
Monitoring Responsibilities <i>(Agency or entity that conducts discovery activities)</i>	DMHA
Frequency	Continuous and ongoing
Remediation	
Remediation Responsibilities <i>(Who corrects, analyzes, and aggregates remediation activities;</i>	DMHA 45 days

<i>required timeframes for remediation)</i>	
Frequency <i>(of Analysis and Aggregation)</i>	Annually

Requirement	<i>7c. The state identifies, addresses, and seeks to prevent incidents of abuse, neglect, and exploitation, including the use of restraints.</i>
Discovery	
Discovery Evidence <i>(Performance Measure)</i>	The number and percent of reported incidents of abuse, neglect, and/or exploitation where appropriate follow-up (e.g. safety plans, corrective action plans, provider sanctions, etc.) was completed. <i>N=Total number of reported incidents of abuse, neglect, and/or exploitation individually remediated (e.g. safety plan, corrective action plan, provider sanction, etc.)</i> <i>D=Total number of reported incidents of abuse, neglect, and/or exploitation</i>
Discovery Activity <i>(Source of Data & sample size)</i>	DMHA database 100%
Monitoring Responsibilities <i>(Agency or entity that conducts discovery activities)</i>	DMHA
Frequency	Continuous and ongoing
Remediation	
Remediation Responsibilities <i>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for</i>	DMHA 45-days

<i>remediation)</i>	
Frequency <i>(of Analysis and Aggregation)</i>	Annually

Requirement	7d. The state identifies, addresses, and seeks to prevent incidents of abuse, neglect, and exploitation, including the use of restraints.
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Discovery	
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Discovery Evidence <i>(Performance Measure)</i>	The number and percent of Corrective Action Plans (CAPS) associated with complaints that were implemented within prescribed time period. <i>N= Total number of CAPs associated with complaints that were implemented within prescribed time period.</i> <i>D= Total number of CAPs associated with complaints with implementation timeframes due.</i>
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Discovery Activity <i>(Source of Data & sample size)</i>	DMHA database 100%
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Monitoring Responsibilities <i>(Agency or entity that conducts discovery activities)</i>	DMHA
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Frequency	Continuous and ongoing
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Remediation	
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Remediation Responsibilities <i>(Who corrects, analyzes, and aggregates remediation activities; required timeframes for remediation)</i>	DMHA 45-days
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Frequency <i>(of Analysis and Aggregation)</i>	Annually
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System Improvement

(Describe the process for systems improvement as a result of aggregated discovery and remediation activities.)

1. Methods for Analyzing Data and Prioritizing Need for System Improvement

DMHA will collect and track complaints related to implementation, providers and services offered through the 1915(i). Complaints could be received from consumers, family members, concerned citizens, providers or advocates. Complaints will be categorized as individual issue or system challenge/barrier.

2. Roles and Responsibilities

DMHA and OMPP meet monthly to discuss and evaluate the need for new system changes, as well as the effectiveness of previous system changes. Additional changes will be made as necessary, including changes in provider training, bulletins, policy changes, and refinements.

3. Frequency

Monthly, Quarterly, and Annually

4. Method for Evaluating Effectiveness of System Changes

DMHA and OMPP meet quarterly to review performance measure data. Performance measure that are trending near or below 86% OMPP and DMHA discuss and plan quality improvement strategies (QIS). After the QIS has been implemented, OMPP and DMHA review performance measure data quarterly to ensure data is trending toward desired outcomes. If data is still not trending in the way anticipated, OMPP and DMHA will reconvene to revise QIS until success is achieved.

State:
TN:
Effective:

§1915(i) State plan HCBS

State plan Attachment 4.19-B:

Approved:

Supersedes:

Methods and Standards for Establishing Payment Rates

1. **Services Provided Under Section 1915(i) of the Social Security Act.** For each optional service, describe the methods and standards used to set the associated payment rate. (*Check each that applies, and describe methods and standards to set rates*):

<input type="checkbox"/>	HCBS Case Management
<input type="checkbox"/>	HCBS Homemaker
<input type="checkbox"/>	HCBS Home Health Aide
<input type="checkbox"/>	HCBS Personal Care
<input type="checkbox"/>	HCBS Adult Day Health
<input type="checkbox"/>	HCBS Habilitation The agency's fee schedule for Habilitation service was set using the same methodology that applies to Habilitation service in the CMS approved 1915(c) Psychiatric Residential Treatment Facilities (PRTF) Transition Waiver, CMS Control Number IN.03.R02.00. Rates are published on the agency's website at www.indianamedicaid.com .
<input type="checkbox"/>	HCBS Respite Care The respite care payment rates are prospective fee schedule rates that are based on cost and market data. The rates are comprised of cost data obtained from providers, including labor costs (salaries and fringe benefits), non-labor costs, and administrative overhead costs. Productivity adjustments were applied to determine the total cost per billable unit of service. A cost of living adjustment was included in the rates to adjust costs from the cost period to the rate period. Labor cost was benchmarked to market data from the U.S. Department of Labor, Bureau of Labor Statistics, and labor and BLS data were averaged if the BLS data exceed the labor cost data by a predetermined threshold. The rates will be reviewed annually and adjusted as necessary to assure the rates are economic and efficient. Except as otherwise noted in the plan, state-developed fee schedule rates are the same for both governmental and private providers of respite care services. The agency's fee schedule rates will be set as of January 1, 2018 and will be effective for services provided on or after that date. Upon state plan approval by CMS, the rates will be published at the State's website, www.indianamedicaid.com . Respite care service has three (3) units of service as the basis for the fee schedule rates: 1) Respite care provided for less than seven (7) hours per day is based on a 15-minute unit of service. 2) Respite care provided for seven (7) to twenty-four (24) hours per day is based on a daily unit of service. 3) Crisis respite care provided for eight (8) to twenty-four (24) hours per day is based on a daily unit of service.

State:
 TN:
 Effective:

§1915(i) State plan HCBS

State plan Attachment 4.19-B:

Approved:

Supersedes:

For Individuals with Chronic Mental Illness, the following services:	
<input type="checkbox"/>	HCBS Day Treatment or Other Partial Hospitalization Services
<input type="checkbox"/>	HCBS Psychosocial Rehabilitation
<input type="checkbox"/>	HCBS Clinic Services (whether or not furnished in a facility for CMI)
<input type="checkbox"/>	Other Services (specify below)
	<p>Wraparound Facilitation:</p> <p>The wraparound facilitation payment rate is a prospective fee schedule rate that is based on cost and market data. The rate is comprised of cost data obtained from providers, including labor costs (salaries and fringe benefits), non-labor costs, and administrative overhead costs. Productivity adjustments were applied to determine the total cost per billable unit of service. A cost of living adjustment was included in the rate to adjust costs from the cost period to the rate period. Labor cost was benchmarked to market data from the U.S. Department of Labor, Bureau of Labor Statistics, and labor and BLS data were averaged if the BLS data exceed the reported labor data by a predetermined threshold. The rate will be reviewed annually and adjusted as necessary to assure the rate is economic and efficient.</p> <p>Except as otherwise noted in the plan, state-developed fee schedule rates are the same for both governmental and private providers of wraparound facilitation services. The agency's fee schedule rate will be set as of January 1, 2018 and will be effective for services provided on or after that date. Upon state plan approval by CMS, the rate will be published at the State's website, www.indianamedicaid.com.</p> <p>The unit of service for wraparound facilitation is a monthly unit.</p>
	<p>Training and Support for Unpaid Caregivers:</p> <p>The agency's fee schedule for Training and Support for Unpaid Caregivers service was set using the same methodology that applies to Training and Support for Unpaid Caregivers service in the CMS approved 1915(c) Psychiatric Residential Treatment Facilities (PRTF) Transition Waiver, CMS Control Number IN.03.R02.00. Rates are published on the agency's website at www.indianamedicaid.com.</p>

Groups Covered

Optional Groups other than the Medically Needy

In addition to providing State plan HCBS to individuals described in 1915(i)(1), the state may **also** cover the optional categorically needy eligibility group of individuals described in 1902(a)(10)(A)(ii)(XXII) who are eligible for HCBS under the needs-based criteria established under 1915(i)(1)(A) and have income that does not exceed 150% of the FPL, or who are eligible for HCBS under a waiver approved for the state under Section 1915(c), (d) or (e) or Section 1115 (even if they are not receiving such services), and who do not have income that exceeds 300% of the supplemental security income benefit rate. See 42 CFR § 435.219. (*Select one*):

No. Does not apply. State does not cover optional categorically needy groups.

Yes. State covers the following optional categorically needy groups.
(*Select all that apply*):

(a) Individuals not otherwise eligible for Medicaid who meet the needs-based criteria of the 1915(i) benefit, have income that does not exceed 150% of the federal poverty level, and will receive 1915(i) services. There is no resource test for this group. Methodology used: (*Select one*):

SSI. The state uses the following less restrictive 1902(r)(2) income disregards for this group. (*Describe, if any*):

OTHER (*describe*):

(b) Individuals who are eligible for home and community-based services under a waiver approved for the State under section 1915(c), (d) or (e) (even if they are not receiving such services), and who do not have income that exceeds 300% of the supplemental security income benefit rate.
Income limit: (*Select one*):

300% of the SSI/FBR

Less than 300% of the SSI/FBR (*Specify*): _____%

Specify the applicable 1915(c), (d), or (e) waiver or waivers for which these individuals would be eligible: (*Specify waiver name(s) and number(s)*):

(c) Individuals eligible for 1915(c), (d) or (e) -like services under an approved 1115 waiver. The income and resource standards and methodologies are the same as the applicable approved 1115 waiver.

State:

§1915(i) State plan HCBS

State plan Attachment 2.2-A:

TN:

Effective:

Approved:

Supersedes:

Specify the 1115 waiver demonstration or demonstrations for which these individuals would be eligible. (*Specify demonstration name(s) and number(s)*):

PRA Disclosure Statement

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1188. The time required to complete this information collection is estimated to average 114 hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.