



# KEEP YOUR EBT CARD SAFE!

## *How to lock your EBT card*

As an added protection, SNAP Benefit members now have the ability to lock and unlock their EBT cards if they believe they are at risk of having their benefits stolen via card skimming, card cloning and other similar methods. To lock and unlock your card, please follow the steps below.

### **TO LOCK AND UNLOCK YOUR CARD**

**1** Go to [www.connectebt.com/inebtclient](http://www.connectebt.com/inebtclient).

**2** Create an account if you do not have one OR log in with your user ID and password.

**3** Click on “Lock/Unlock” within the portal.

**4** **To lock your card**, select “Lock My Card Everywhere” or “Lock My Card Outside of Indiana,” then click SUBMIT. **To unlock your card**, select “Unlock My Card,” then click SUBMIT.



Card Locked/Unlock

Card Number  
Card number ending in 0000

Card Status

Lock or Unlock your card:

Unlock My Card  
 Lock My Card Everywhere  
 Lock My Card Outside Of Indiana

Card Locked/Unlock

Card Number  
Card number ending in 0000

Card Status

Lock or Unlock your card:

Unlock My Card  
 Lock My Card Everywhere  
 Lock My Card Outside Of Indiana

**Protect your benefits:** If you think your SNAP and/or TANF benefits have been stolen, immediately call the Division of Family Resources at

**317-234-7989**

For food resources in your area, please call

**2-1-1**