To compassionately serve Hoosiers of all ages and connect them with social services, health care and their communities.

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Waiver Re-Design: Initial Concept Paper

Presented by:
Cathy Robinson, Director, Bureau of Developmental Disabilities Services
### Background & Project Team

<table>
<thead>
<tr>
<th>Organization</th>
<th>Key Staff</th>
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<tbody>
<tr>
<td>Human Services Research Institute</td>
<td>John Agosta, Alena Vazquez, Yoshiko Kardell, and Brittany Taylor</td>
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<td>IU - Institute on Disability and Community</td>
<td>Derek Nord and Teresa Grossi</td>
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<td>UMKC - Institute for Human Development</td>
<td>Michelle Reynolds</td>
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<td>Consortium on Innovative Practices</td>
<td>Rebecca Wright and Ric Zaharia</td>
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<td>National Association of State Directors of Developmental Disability Services</td>
<td>Mary Sowers, Mary Lee Fay, Barb Brent and Robin Cooper</td>
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<td>Burns and Associates</td>
<td>Stephen Pawlowski</td>
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<td>Lawrance Policy Consulting</td>
<td>Kristy Lawrance</td>
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<td>Specialty Consultant</td>
<td>Gail Grossman</td>
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# Goals and Guiding Principles

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<tr>
<td>Increase Person-Centered Planning</td>
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<tr>
<td>Improve Coordination of Care</td>
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<tr>
<td>Increase Community Engagement</td>
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<td>Enhance Member Experience</td>
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<tr>
<td>Maintain Qualified Providers</td>
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<td>Comply with HCBS Rule</td>
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<td>Promote Efficiency</td>
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What is a concept paper?

• Way to share changes that are being considered

• Summarize feedback that has already been shared

• NOT a final decision
Concept Paper Structure

• Two “Versions”
  • Full Report with Appendices
  • Overview / “Executive Summary”-like

• Each Section Includes “Key Questions” for Readers to Use as Their Guide to Share Thoughts and Feedback
Waiver Configuration

• Currently: Family Support Waiver (FSW) Community Integration & Habilitation Waiver (CIH)

• Two possible paths moving forward
Path 1

Waiver 1
1915 (c)
All Eligible Individuals

Waiver 2
1915 (c)
All Eligible Individuals
Path 2

Waiver 1
1915 (c)
All Eligible Individuals

Waiver 2
1915 (c)
All Eligible Individuals

Waiver 3
1915 (c)
All Eligible Individuals
Key Question

What path do you feel would work best in Indiana?
Case Management

• Identify needs and connecting them to services
• Guide the process of person-centered service planning
• Monitor health and safety
• Ensure services are delivered according to the service plan
• Coordinate across an array of paid and unpaid supports
• Addressing complex needs and relationships
• Responding to urgent needs and crises
• Advocating for the people they support
Key Question

What kinds of support would you like to see in the delivery of case management in Indiana?
Self Direction

• Participant Directed Goods and Services

• Agency with Choice
Key Question

Would the addition of a Participant-Directed Goods and Services service and Agency of Choice help individuals to have more choice and control in getting their needs met?
Service Changes

1. Clarify Service Names
2. Group or Simplify Services
3. Change or Remove Services
4. Add New Services
Clarify Service Names

- Extended Services
- Support Employment
- Prevocational Services
- Learning and Work Experience
<table>
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<tr>
<th>Residential Habilitation and Support</th>
<th>Residential Habilitation and Support Daily</th>
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Residential Habilitation and Support
Change or Remove Services

- Family and Caregiver Training
- Structured Family Caregiving
- Family/Caregiver Supports
- Shared Living
Add New Services

- Housing Support Services
- Healthy Living Services
- Expressive Therapy Services
- Peer Support and Community Connection
Key Questions

• Do you think these suggested changes could help meet some of the needs in your life that aren’t currently being met?

• Which of these new services described as potential changes are most important to you? Do you have suggestions of other services that should be considered?

• Could any of these changes make it more difficult for you to find or use services?
Quality Measures

• The percentage of sampled individuals who report that their services and supports are helping them to live a good life.

• The percentage of sampled participants who responded that their case manager asks what they want as part of their service plan

• The percentage of waiver participants who do not feel afraid or scared in their home or day program
Key Questions

- What kinds of quality measures can DDRS use to make sure Hoosiers are living a good life?
- To better monitor safety, DDRS may need to seek information from individuals who use HCBS waivers more frequently. How often should this occur?
- Would you be comfortable sharing your thoughts directly with DDRS so that it could get the kinds of information it might need to answer some of its quality indicators and performance measures? If so, who would you like to ask you those questions (a case manager, your staff, a DDRS staff, someone else?)
Share your thoughts and stay updated

- Public Communication Channels: DDRS website, DDRS Announcements, INvision newsletter, and BDDS Facebook page.
- Public Meetings: DDRS Advisory Council meetings and 1102 Task Force.
- Self Advocate Public Meetings
- Building Bridges
- Electronic Survey
## Next Steps

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<th>Milestone</th>
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<tr>
<td>Initial Concept Paper Released</td>
<td>January 2020</td>
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<tr>
<td>Public Input Period on Initial Concept Paper</td>
<td>January 2020 – April 2020</td>
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<tr>
<td>Concept Paper Expanded</td>
<td>April 2020 – June 2020</td>
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<tr>
<td>Final Concept Paper Released</td>
<td>June 2020</td>
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<tr>
<td>Public Input Period on Final Concept Paper</td>
<td>June 2020 – July 2020</td>
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thank you