



Eric Holcomb, Governor
State of Indiana

Division of Disability and Rehabilitative Services
402 W. WASHINGTON STREET, P.O. BOX 7083
INDIANAPOLIS, IN 46207-7083
1-800-545-7763

To: Bureau of Developmental Disabilities Services Providers, Case Managers, Self-Advocates, and Families
From: Jessica Harlan-York, Director, Bureau of Quality Improvement Services
Re: BQIS webinar learning opportunity recording: Supporting Choice and Community
Date: March 29, 2021

The Division of Disability and Rehabilitative Services believes that quality indicators must be integrated into systems for the purpose of management, but a true person-centered system measures a service or program by its ability to achieve quality outcomes for the individuals being served. Individuals with intellectual and developmental disabilities should be provided with integrated supports to facilitate individual choice and maximize their full access to the greater community.

The Bureau of Quality Improvement Services is committed to supporting our provider network in working toward a true person-centered system. As part of that commitment, BQIS is partnering with its quality vendor Liberty of Indiana to offer training and technical assistance focused on addressing needs identified through the Quality On-Site Provider Review process and through analysis of various monitoring processes.

With this as a backdrop, on March 16, 2021, BQIS held a web-based learning opportunity titled *Supporting Choice and Community*, for individuals receiving home-and community-based services. This opportunity was provided at no cost to participants. Providers, direct support professionals, case managers, self-advocates and families attended and learned more about:

- The Home-and Community-Based Settings Rule
- Person-centered thinking
- Informed decisions/choices
- Community integration/participation

A recording of the training is [available by clicking here](#).

If you have questions, need additional resources or support, or have suggestions for additional training, please contact us at BQIS.Help@fssa.IN.gov.

We look forward to continuing to educate and inspire providers to empower individuals to live, love, learn, work, play and pursue their dreams!

