





# FACT SHEET

## About Remote Support Services (cont.)



**Division of Disability and Rehabilitative Services**  
*Bureau of Developmental Disabilities Services*

A 24-year-old female wanted to maintain competitive employment. It was important to her that she no longer had a job coach because “nobody else has one.” It was important for her to be reminded of job tasks, take a break and eat.

### Report Supports provided:

- A device to let the team know she has arrived at work
- Staff checks in for break time
- Opportunity for her to check in for reminders when needed

She states she is happy and, “It’s MY job!”

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A 39-year-old male with a seizure disorder expressed a desire for independent living. It was important to him to have his independence. It was important for him to mitigate risks in the event of a seizure.

### Remote Supports provided:

- Wrist band alerts in the event of convulsive seizure
- Two-way audio-video for a.m. and p.m. wellness checks
- Motion sensor in bathroom detected possible dehydration
- Remote Support staff to remind him to hydrate

His seizure activity reduced with hydration monitoring and he is happy living alone!

.....

A 41-year-old female expressed she wanted to be more independent and not have her seizures control her. It was important to her that she was in control of her environment and medication. It was important for her to be reminded to take her medications and for EMS to be notified in the event of a seizure.

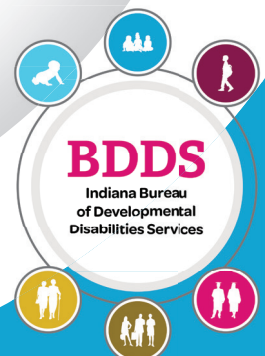
### Remote Supports provided:

- Wrist band alerts in the event of convulsive seizure
- Pillbox and two-way video for medication compliance
- Motion and door sensors help track activity levels
- Devices that locates her when she is away from home/contact
- Seizure band that report history to EMS/physician

*The Division of Disability and Rehabilitation Services Bureau of Developmental Disabilities Services recognizes the challenges individuals and families face and value a person’s right to live, love, work, play and pursue their dreams in their community.*

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A 63-year-old female wants to continue to live independently. It is important to her that she maintains her independence as long as possible. It is important for her that falls are reduced and she is able to call for help if she does fall.

### Remote Supports provided:

- Motion, door and stove sensors
- Chair presence sensor
- Bed presence sensor
- Mobile personal emergency response system for immediate contact



A 26-year-old female wants to have more independence. It is important to her that she has less direct staff because the staffing turnover increases her anxiety. It is important for her to be reminded to take her medication and have someone to contact with questions or in case of emergency.

### Remote Supports provided:

- Remotely monitored medication container
- Two-way audio-video tablet for direct contact
- Remote Support staff visually confirms med compliance

Having remote supports reduced her anxiety, decreased her behaviors and provided the consistency and routine she needed to be successful.



A 20-year-old male wants to have time alone. It is important to him that he no longer has night staff. It is important for him that safety measures are put in place due to his history of "wandering."

### Remote Supports provided:

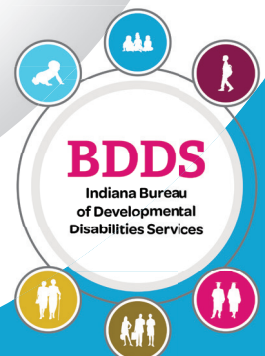
- Motion, door, window sensors throughout house
- Camera inside exit door
- Two-way audio-video tablet for direct contact
- Remote Support staff who makes "good decision" suggestions

When switching to remote supports, his "wandering" has dramatically reduced.

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A 17-year-old wants greater independence for the few hours after he arrives home from school before his parents arrive home from work. It is important to him that he is able to be home alone. It is important for him that safety precautions are put in place.

### Remote Supports provided:

- Motion and door sensors to track general well-being
- Facial recognition doorbell to ensure approved visitors
- Indoor camera and two-way tablet to ensure comfort and safety
- Mother has access to specialized app and video access from phone

He was able to be home alone and his parents were able to confirm he was safe.



28-year-old twin females want to have their independence. It is important to them that they share a home with time alone. It is important for them that they have proper safety measures in place that include considerations of their hearing impairment.

### Remote Supports provided:

- Motion, door and stove sensors
- Strobe and bed shaker coupled with smoke detector
- Facial recognition doorbell camera to ensure approved visitors
- Internal cameras monitored ONLY by mother for privacy

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