

## Provider Staff Training Requirements Reference Document for Community Integration and Habilitation and Family Supports Waivers

**Note:** This information is intended to summarize the required training of provider staff; however, the provider is ultimately responsible for ensuring all training requirements are met and all training is appropriately documented.

Topic	Initial Training	Ongoing Training
<p style="text-align: center;"><b>Behavior Support Plan (BSP)</b></p>	<p style="text-align: center;"><b>Required prior to working with an individual.</b></p> <p>460 Indiana Administrative Code (IAC) Section 6-14-4 Training (dated 8/11/2014);</p> <p>460 Indiana Administrative Code (IAC) Section 6-18-2 Training (dated 8/11/2014);</p> <p>DDRS Policy: Behavioral Support Plan (BDDS 460 0221 007, eff. 2/21/2011);</p> <p>DDRS Policy: Requirements &amp; Training of Direct Support Professional Staff (BDDS 460 0228 027, eff. 2/28/2011)</p>	<p style="text-align: center;"><b>Annual retraining required.</b></p> <p>DDRS Policy: Requirements &amp; Training of Direct Support Professional Staff (BDDS 460 0228 027, eff. 2/28/2011);</p> <p>DDRS Policy: Behavioral Support Plan (BDDS 460 0221 007, eff. 2/21/2011);</p> <p>DDRS Policy: Personnel Policies &amp; Manuals (BDDS 460 0228 019, eff. 2/28/2011)</p>

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<b>Cardiopulmonary Resuscitation Administration</b>	<p style="text-align: center;"><b>Required prior to working with an individual.</b></p> <p>460 Indiana Administrative Code (IAC) Section 6-14-4 Training (dated 8/11/2014);</p> <p>460 Indiana Administrative Code (IAC) Section 6-15-2 Maintenance of Personnel Files (dated 8/11/2014);</p> <p>DDRS Policy: Requirements &amp; Training of Direct Support Professional Staff (BDDS 460 0228 027, eff. 2/28/2011);</p> <p>DDRS Policy: Personnel Records (BDDS 460 0228 020, eff. 2/28/2011);</p> <p>Community Integration &amp; Habilitation (CIH) Waiver (eff. 8/1/2018);</p> <p style="text-align: center;">Family Supports Waiver (FSW) (eff. 8/1/2018)</p> <p>Approved entities as detailed in CIH/FS Waivers Provider Application:</p> <ul style="list-style-type: none"> <li>· American Red Cross</li> <li>· American Heart Association</li> <li>· National Safety Council</li> <li>· American Health and Safety Institute</li> <li>· Emergency Care and Safety Institute</li> </ul>	<p style="text-align: center;"><b>Bi-annual re-training required.</b></p> <p>460 Indiana Administrative Code (IAC) Section 6-14-4 Training (dated 8/11/2014);</p> <p>460 Indiana Administrative Code (IAC) Section 6-15-2 Maintenance of Personnel Files (dated 8/11/2014);</p> <p>DDRS Policy: Requirements &amp; Training of Direct Support Professional Staff (BDDS 460 0228 027, eff. 2/28/2011);</p> <p>DDRS Policy: Personnel Policies &amp; Manuals (BDDS 460 0228 019, eff. 2/28/2011);</p> <p>DDRS Policy: Personnel Records (BDDS 460 0228 020, eff. 2/28/2011);</p> <p>Community Integration &amp; Habilitation (CIH) Waiver (eff. 8/1/2018);</p> <p style="text-align: center;">Family Supports Waiver (FSW) (eff. 8/1/2018)</p> <p>Approved entities as detailed in CIH/FS Waivers Provider Application:</p> <ul style="list-style-type: none"> <li>· American Red Cross</li> <li>· American Heart Association</li> <li>· National Safety Council</li> <li>· American Health and Safety Institute</li> <li>· Emergency Care and Safety Institute</li> </ul>

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Topic	Initial Training	Ongoing Training
<b>Case Management</b>	<p>460 Indiana Administrative Code (IAC) Section 7-4-1 Development of an ISP (dated 11/30/2009);</p> <p>Community Integration &amp; Habilitation (CIH) Waiver (eff. 8/1/2018);</p> <p>Family Supports Waiver (FSW) (eff. 8/1/2018)</p>	<p style="text-align: center;"><b>Annual retraining required.</b></p> <p>460 Indiana Administrative Code (IAC) Section 6-19-2 Training and orientation (dated 8/11/2014)</p>
<b>Conduct and participate in emergency drills and evacuations</b>	<p style="text-align: center;"><b>Required prior to working with an individual.</b></p> <p>460 Indiana Administrative Code (IAC) Section 6-14-4 Training (dated 8/11/2014);</p> <p>460 Indiana Administrative Code (IAC) Section 6-29-5 Safety and security policies and procedures (dated 8/11/2014);</p> <p>460 Indiana Administrative Code (IAC) Section 6-29-6 Safety and security training (dated 8/11/2014);</p> <p>DDRS Policy: Environmental Requirements (BDDS 460 1216 039, eff. 12/16/2011)</p>	<b>Not specified</b>

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<p style="text-align: center;"><b>First Aid Administration</b> <b>Practice Infection Control</b> <b>Practice Universal Precautions</b></p>	<p style="text-align: center;"><b>Required prior to working with an individual.</b></p> <p>460 Indiana Administrative Code (IAC) Section 6-14-4 Training (dated 8/11/2014);</p> <p>DDRS Policy: Requirements &amp; Training of Direct Support Professional Staff (BDDS 460 0228 027, eff. 2/28/2011)</p>	<p style="text-align: center;"><b>Retraining required upon expiration of certification.</b></p> <p>460 Indiana Administrative Code (IAC) Section 6-14-4 Training (dated 8/11/2014);</p> <p>DDRS Policy: Requirements &amp; Training of Direct Support Professional Staff (BDDS 460 0228 027, eff. 2/28/2011);</p> <p>DDRS Policy: Personnel Policies &amp; Manuals (BDDS 460 0228 019, eff. 2/28/2011)</p>
<p style="text-align: center;"><b>Implement person centered planning and an Individual's PCISP;</b> <b>Communicate successfully with an Individual</b></p> <p><b>A provider that develops training outcomes and objectives for an individual shall train the provider's employees or agents in:</b></p> <ul style="list-style-type: none"> <li>• <b>Selecting specific objectives</b></li> <li>• <b>Completing task analysis</b></li> <li>• <b>Appropriate locations for instruction</b></li> <li>• <b>Appropriate documentation of an individual's progress on outcomes and objectives.</b></li> </ul>	<p style="text-align: center;"><b>Required prior to working with an individual.</b></p> <p>460 Indiana Administrative Code (IAC) Section 6-14-4 Training (dated 8/11/2014);</p> <p>460 Indiana Administrative Code (IAC) Section 6-16-3 (dated 8/11/2014);</p> <p>DDRS Policy: Requirements &amp; Training of Direct Support Professional Staff (BDDS 460 0228 027, eff. 2/28/2011);</p> <p>DDRS Policy: Professional Qualifications &amp; Requirements (BDDS 460 0228 017, eff. 2/28/2011)</p>	<p style="text-align: center;"><b>Annual retraining required.</b></p> <p>460 Indiana Administrative Code (IAC) Section 6-14-4 Training (dated 8/11/2014);</p> <p>460 Indiana Administrative Code (IAC) Section 6-16-3 (dated 8/11/2014);</p> <p>DDRS Policy: Requirements &amp; Training of Direct Support Professional Staff (BDDS 460 0228 027, eff. 2/28/2011);</p> <p>DDRS Policy: Professional Qualifications &amp; Requirements (BDDS 460 0228 017, eff. 2/28/2011);</p> <p>DDRS Policy: Personnel Policies &amp; Manuals (BDDS 460 0228 019, eff. 2/28/2011)</p>

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Topic	Initial Training	Ongoing Training
<b>Incident Reporting</b>	<p style="text-align: center;"><b>Required prior to working with an individual.</b></p> <p style="text-align: center;">460 Indiana Administrative Code (IAC) Section 6-16-3 (dated 8/11/2014);</p> <p style="text-align: center;">460 Indiana Administrative Code (IAC) Section 6-9-5 Incident Reporting (dated 8/11/2014);</p> <p style="text-align: center;">DDRS Policy: Requirements &amp; Training of Direct Support Professional Staff (BDDS 460 0228 027, eff. 2/28/2011);</p> <p style="text-align: center;">DDRS Policy: Professional Qualifications &amp; Requirements (BDDS 460 0228 021, eff. 2/28/2011);</p> <p style="text-align: center;">DDRS Policy: Incident Reporting and Management (BQIS 460 0301 008, eff. 2/28/2011)</p>	<p style="text-align: center;"><b>Annual retraining required.</b></p> <p style="text-align: center;">460 Indiana Administrative Code (IAC) Section 6-16-3 (dated 8/11/2014);</p> <p style="text-align: center;">460 Indiana Administrative Code (IAC) Section 6-9-5 Incident Reporting (dated 8/11/2014);</p> <p style="text-align: center;">DDRS Policy: Requirements &amp; Training of Direct Support Professional Staff (BDDS 460 0228 027, eff. 2/28/2011);</p> <p style="text-align: center;">DDRS Policy: Professional Qualifications &amp; Requirements (BDDS 460 0228 021, eff. 2/28/2011);</p> <p style="text-align: center;">DDRS Policy: Incident Reporting and Management (BQIS 460 0301 008, eff. 3/1/2011);</p> <p style="text-align: center;">DDRS Policy: Personnel Policies &amp; Manuals (BDDS 460 0228 019, eff. 2/28/2011)</p>

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Topic	Initial Training	Ongoing Training
<b>Manage individual-specific treatments and interventions, including management of an individual's:</b> <ul style="list-style-type: none"> <li>o Seizures</li> <li>o Behavior</li> <li>o Diet and nutrition</li> <li>o Swallowing difficulties</li> <li>o Emotional and physical crises</li> <li>o Significant health concerns</li> </ul>	<b>Required prior to working with an individual.</b>  460 Indiana Administrative Code (IAC) Section 6-14-4 Training (dated 8/11/2014);  DDRS Policy: Requirements & Training of Direct Support Professional Staff (BDDS 460 0228 027, eff. 2/28/2011)	<b>Annual retraining required.</b>  DDRS Policy: Requirements & Training of Direct Support Professional Staff (BDDS 460 0228 027, eff. 2/28/2011);  DDRS Policy: Personnel Policies & Manuals (BDDS 460 0228 019, eff. 2/28/2011)

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<p style="text-align: center;"><b>Medication Administration</b></p> <ul style="list-style-type: none"> <li>• administer medication, monitor side effects, and recognize and prevent dangerous medication interactions</li> </ul>	<p style="text-align: center;"><b>Required prior to working with an individual.</b></p> <p>460 Indiana Administrative Code (IAC) Section 6-14-4 Training (dated 8/11/2014);</p> <p>460 Indiana Administrative Code (IAC) Section 6-25-6 Monitoring of medication side effects (dated 8/11/2014);</p> <p>460 Indiana Administrative Code (IAC) Section 6-25-7(c)(1) Seizure Management (dated 8/11/2014);</p> <p>DDRS Policy: Requirements &amp; Training of Direct Support Professional Staff (BDDS 460 0228 027, eff. 2/28/2011);</p> <p style="text-align: center;">Community Integration &amp; Habilitation (CIH) Waiver (eff. 8/1/2018);</p> <p style="text-align: center;">Family Supports Waiver (FSW) (eff. 8/1/2018)</p>	<p style="text-align: center;"><b>Annual retraining required.</b></p> <p>DDRS Policy: Requirements &amp; Training of Direct Support Professional Staff (BDDS 460 0228 027, eff. 2/28/2011);</p> <p>DDRS Policy: Personnel Policies &amp; Manuals (BDDS 460 0228 019, eff. 2/28/2011)</p>

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Topic	Initial Training	Ongoing Training
<b>Protection of Individual's Rights Includes: Respect the dignity of an Individual; Protect an Individual from abuse, neglect, and exploitation;</b>	<b>Required prior to working with an individual.</b>  460 Indiana Administrative Code (IAC) Section 6-14-4 Training;  460 Indiana Administrative Code (IAC) Section 6-16-3 (dated 8/11/2014);  DDRS Policy: Requirements & Training of Direct Support Professional Staff (BDDS 460 0228 027, eff. 2/28/2011);  DDRS Policy: Professional Qualifications & Requirements (BDDS 460 0228 021, eff. 2/28/2011);  DDRS Policy: Protection of an Individual's Rights (BDDS 460 0228 022, eff. 2/28/2011)	<b>Annual retraining required.</b>  460 Indiana Administrative Code (IAC) Section 6-14-4 Training;  460 Indiana Administrative Code (IAC) Section 6-16-3 (dated 8/11/2014);  DDRS Policy: Requirements & Training of Direct Support Professional Staff (BDDS 460 0228 027, eff. 2/28/2011);  DDRS Policy: Professional Qualifications & Requirements (BDDS 460 0228 021, eff. 2/28/2011);  DDRS Policy: Protection of an Individual's Rights (BDDS 460 0228 022, eff. 2/28/2011);  DDRS Policy: Personnel Policies & Manuals (BDDS 460 0228 019, eff. 2/28/2011)



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<p style="text-align: center;"><b>Restrictive Interventions</b></p>	<p style="text-align: center;"><b>Required prior to working with an individual.</b></p> <p>DDRS Policy: Use of Restrictive Interventions, including Restraint (BDDS 460 0221 025, eff. 2/21/2011);</p> <p>DDRS Policy: Requirements &amp; Training of Direct Support Professional Staff (BDDS 460 0228 027, eff. 2/28/2011);</p> <p style="text-align: center;">Community Integration &amp; Habilitation (CIH) Waiver (eff. 8/1/2018);</p> <p style="text-align: center;">Family Supports Waiver (FSW) (eff. 8/1/2018)</p>	<p style="text-align: center;"><b>Annual retraining required.</b></p> <p>DDRS Policy: Requirements &amp; Training of Direct Support Professional Staff (BDDS 460 0228 027, eff. 2/28/2011);</p> <p>DDRS Policy: Personnel Policies &amp; Manuals (BDDS 460 0228 019, eff. 2/28/2011)</p>
<p style="text-align: center;"><b>Wellness Coordination</b></p>	<p style="text-align: center;"><b>Training must occur within 30 days from the start of the service or when the risk plan is revised</b></p> <p style="text-align: center;">Community Integration &amp; Habilitation (CIH) Waiver (eff. 8/1/2018);</p> <p>DDRS Policy: Requirements &amp; Training of Direct Support Professional Staff (BDDS 460 0228 027, eff. 2/28/2011);</p> <p>2017 Wellness Coordination: Service Definition and Standards (dated 9/27/2017)</p>	<p style="text-align: center;"><b>Annual retraining required.</b></p> <p>DDRS Policy: Requirements &amp; Training of Direct Support Professional Staff (BDDS 460 0228 027, eff. 2/28/2011);</p> <p>DDRS Policy: Personnel Policies &amp; Manuals (BDDS 460 0228 019, eff. 2/28/2011);</p> <p>2017 Wellness Coordination: Service Definition and Standards (dated 9/27/2017)</p>

## Regulations, Policies, and Waiver Requirements

Source	Subject	Detail
460 IAC 6-9-5	Incident Reporting	<a href="http://www.in.gov/legislative/iac/T04600/A00060.PDF?">http://www.in.gov/legislative/iac/T04600/A00060.PDF?</a>
460 IAC 6-14-4	Employee or Agent Training	<a href="http://www.in.gov/legislative/iac/T04600/A00060.PDF?">http://www.in.gov/legislative/iac/T04600/A00060.PDF?</a>
460 IAC 6-14-5	Requirements for Direct Care Staff	<a href="http://www.in.gov/legislative/iac/T04600/A00060.PDF?">http://www.in.gov/legislative/iac/T04600/A00060.PDF?</a>
460 IAC 6-15-2(a)	Maintenance of personnel files	<a href="http://www.in.gov/legislative/iac/T04600/A00060.PDF?">http://www.in.gov/legislative/iac/T04600/A00060.PDF?</a>
460 IAC 6-16-3	Policies and procedures documentation	<a href="http://www.in.gov/legislative/iac/T04600/A00060.PDF?">http://www.in.gov/legislative/iac/T04600/A00060.PDF?</a>
460 IAC 6-18-2	Behavior Support Plan (BSP) Training	<a href="http://www.in.gov/legislative/iac/T04600/A00060.PDF?">http://www.in.gov/legislative/iac/T04600/A00060.PDF?</a>
460 IAC 6-19-2	Case Management training and orientation	<a href="http://www.in.gov/legislative/iac/T04600/A00060.PDF?">http://www.in.gov/legislative/iac/T04600/A00060.PDF?</a>
460 IAC 6-25-6	Health Care Coordination Services: Monitoring of medication side effects	<a href="http://www.in.gov/legislative/iac/T04600/A00060.PDF?">http://www.in.gov/legislative/iac/T04600/A00060.PDF?</a>
460 IAC 6-25-7	Health Care Coordination Services: Seizure management	<a href="http://www.in.gov/legislative/iac/T04600/A00060.PDF?">http://www.in.gov/legislative/iac/T04600/A00060.PDF?</a>
460 IAC 6-29-5	Safety and security policies and procedures	<a href="http://www.in.gov/legislative/iac/T04600/A00060.PDF?">http://www.in.gov/legislative/iac/T04600/A00060.PDF?</a>
460 IAC 6-29-6	Safety and security training	<a href="http://www.in.gov/legislative/iac/T04600/A00060.PDF?">http://www.in.gov/legislative/iac/T04600/A00060.PDF?</a>
460 IAC 7-4-1	Development of an ISP	<a href="http://www.in.gov/legislative/iac/T04600/A00060.PDF?">http://www.in.gov/legislative/iac/T04600/A00060.PDF?</a>
2017 Wellness Coordination: Service Definition and Standards (updated 9/27/2017)	Wellness Coordination training	<a href="https://www.in.gov/fssa/files/WellnessGuideUpdate.pdf">https://www.in.gov/fssa/files/WellnessGuideUpdate.pdf</a> <a href="https://www.in.gov/fssa/files/2017RevisedWellnessGuidance.pdf">https://www.in.gov/fssa/files/2017RevisedWellnessGuidance.pdf</a>
DDRS Policy: Behavioral Support Plan (BDDS 460 0221 007, eff. 2/21/2011)	Behavior Support Plan (BSP) training	<a href="https://www.in.gov/fssa/files/Behavioral_Support_Plan.pdf">https://www.in.gov/fssa/files/Behavioral_Support_Plan.pdf</a>
DDRS Policy: Environmental Requirements (BDDS 460 1216 039, eff. 12/16/2011)	Environmental Requirements	<a href="https://www.in.gov/fssa/files/Environmental_Requirements.pdf">https://www.in.gov/fssa/files/Environmental_Requirements.pdf</a>
DDRS Policy: Incident Reporting and Management (BQIS 460 0301 008, eff. 2/28/2011)	Incident Reporting	<a href="https://www.in.gov/fssa/files/Incident_Reporting_and_Management.pdf">https://www.in.gov/fssa/files/Incident_Reporting_and_Management.pdf</a>
DDRS Policy: Personnel Policies & Manuals (BDDS 460 0228 019, eff. 2/28/2011)	Required annual training/competency	<a href="https://www.in.gov/fssa/files/Personnel_Policies_and_Manuals.pdf">https://www.in.gov/fssa/files/Personnel_Policies_and_Manuals.pdf</a>
DDRS Policy: Personnel Records (BDDS 460 0228 020, 2/28/2011)	Cardiopulmonary resuscitation (CPR) Certification and Recertification	<a href="https://www.in.gov/fssa/files/Personnel_Records.pdf">https://www.in.gov/fssa/files/Personnel_Records.pdf</a>
DDRS Policy: Protection of an Individual's Rights (BDDS 460 0228 022, eff. 2/28/2011)	Individual's Rights	<a href="https://www.in.gov/fssa/files/Protection_of_Individual_Rights.pdf">https://www.in.gov/fssa/files/Protection_of_Individual_Rights.pdf</a>
DDRS Policy: Professional Qualifications & Requirements (BDDS 460 0228 021, eff. 2/28/2011)	Initial and annual training	<a href="https://www.in.gov/fssa/files/Professional_Qualifications_and_Requirements.pdf">https://www.in.gov/fssa/files/Professional_Qualifications_and_Requirements.pdf</a>
DDRS Policy: Quality Assurance & Quality Improvement System (BDDS 460 0228 024, eff. 2/28/2011)	Behavior Support Plan training	<a href="https://www.in.gov/fssa/files/Quality_Assurance_Quality_Improvement_System.pdf">https://www.in.gov/fssa/files/Quality_Assurance_Quality_Improvement_System.pdf</a>

## Regulations, Policies, and Waiver Requirements

Source	Subject	Detail
DDRS Policy: Use of Restrictive Interventions, Including Restraint (BDDS 460 0221 025, eff. 2/28/2011)	Restrictive intervention training	<a href="https://www.in.gov/fssa/files/Use_of_Restrictive_Interventions.pdf">https://www.in.gov/fssa/files/Use_of_Restrictive_Interventions.pdf</a>
DDRS Policy: Requirements & Training of Direct Support Professional Staff (BDDS 460 0228 027, eff. 2/28/2011)	Requirements & Training of Direct Support Professional Staff	<a href="https://www.in.gov/fssa/files/Requirements_Training_of_Direct_Support_Professional_Staff.pdf">https://www.in.gov/fssa/files/Requirements_Training_of_Direct_Support_Professional_Staff.pdf</a>
Community Integration and Habilitation (CIH) Waiver	RHS DSP Training on Individual-specific needs	<a href="https://www.in.gov/fssa/ddrs/2639.htm">https://www.in.gov/fssa/ddrs/2639.htm</a>
Community Integration and Habilitation (CIH) Waiver	Community Integration	<a href="https://www.in.gov/fssa/ddrs/2639.htm">https://www.in.gov/fssa/ddrs/2639.htm</a>
Community Integration and Habilitation (CIH) Waiver	Participant Services	<a href="https://www.in.gov/fssa/ddrs/2639.htm">https://www.in.gov/fssa/ddrs/2639.htm</a>
Community Integration and Habilitation (CIH) Waiver	Wellness Coordination training	<a href="https://www.in.gov/fssa/ddrs/2639.htm">https://www.in.gov/fssa/ddrs/2639.htm</a>
Community Integration and Habilitation (CIH) and Family Support (FS) Waiver	Behavior Support training	<a href="https://www.in.gov/fssa/ddrs/2639.htm">https://www.in.gov/fssa/ddrs/2639.htm</a>
Community Integration and Habilitation (CIH) and Family Support (FS) Waiver	Case Management Person-centered thinking training	<a href="https://www.in.gov/fssa/ddrs/2639.htm">https://www.in.gov/fssa/ddrs/2639.htm</a>
Community Integration and Habilitation (CIH) and Family Support (FS) Waiver	Direct Support Professional (DSP) training	<a href="https://www.in.gov/fssa/ddrs/2639.htm">https://www.in.gov/fssa/ddrs/2639.htm</a>
Community Integration and Habilitation (CIH) and Family Support (FS) Waiver	Medication administration system training	<a href="https://www.in.gov/fssa/ddrs/2639.htm">https://www.in.gov/fssa/ddrs/2639.htm</a>
Community Integration and Habilitation (CIH) and Family Support (FS) Waiver	Medication administration training	<a href="https://www.in.gov/fssa/ddrs/2639.htm">https://www.in.gov/fssa/ddrs/2639.htm</a>
Community Integration and Habilitation (CIH) and Family Support (FS) Waiver	Medication administration & side effects training	<a href="https://www.in.gov/fssa/ddrs/2639.htm">https://www.in.gov/fssa/ddrs/2639.htm</a>
Community Integration and Habilitation (CIH) and Family Support (FS) Waiver	Provider Application	<a href="https://www.in.gov/fssa/ddrs/2639.htm">https://www.in.gov/fssa/ddrs/2639.htm</a>
Community Integration and Habilitation (CIH) and Family Support (FS) Waiver	Restraint training requirements	<a href="https://www.in.gov/fssa/ddrs/2639.htm">https://www.in.gov/fssa/ddrs/2639.htm</a>
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