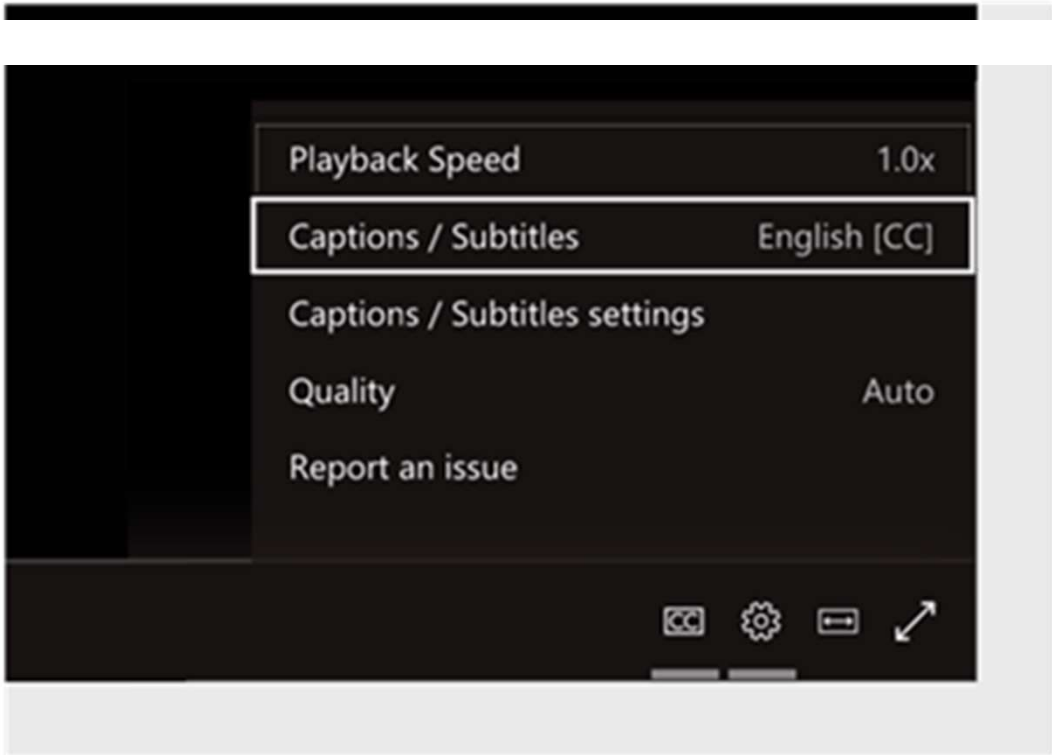
DDRS Provider & Case Manager Monthly Webinar
March 4, 2021

Before We Get Started…

How to Use Live Captions

To turn on live captions and subtitles, select **Captions/Subtitles On** in your video controls.

To change the caption language, select **Settings** > **Captions / Subtitles**, and choose the language you want.



How to Ask a Question

1.) Select Q&A on the right side of the screen

2.) Type your question in the compose box, and then select Send.

3.) Your question will only be visible to the presenters

4.) Questions will be answered as time permits.

How to Sign-In for Today's Meeting

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2) Under the Featured list, find the link for the sign-in sheet.

3) Click the link, complete form and submit

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Welcome and Today's Agenda

- DDRS Goals
- COVID-19 Data Update
- Vaccine Distribution Updates
- Special Guest: Dr Dan Rusyniak
- Money Follows the Person (MFP)
- Budget Modification Requests (BMR)
- BDDS Portal Survey Responses
- Updates & Reminders

DDRS Goals for COVID-19 Efforts

Help prevent the spread of COVID-19 and keep people alive

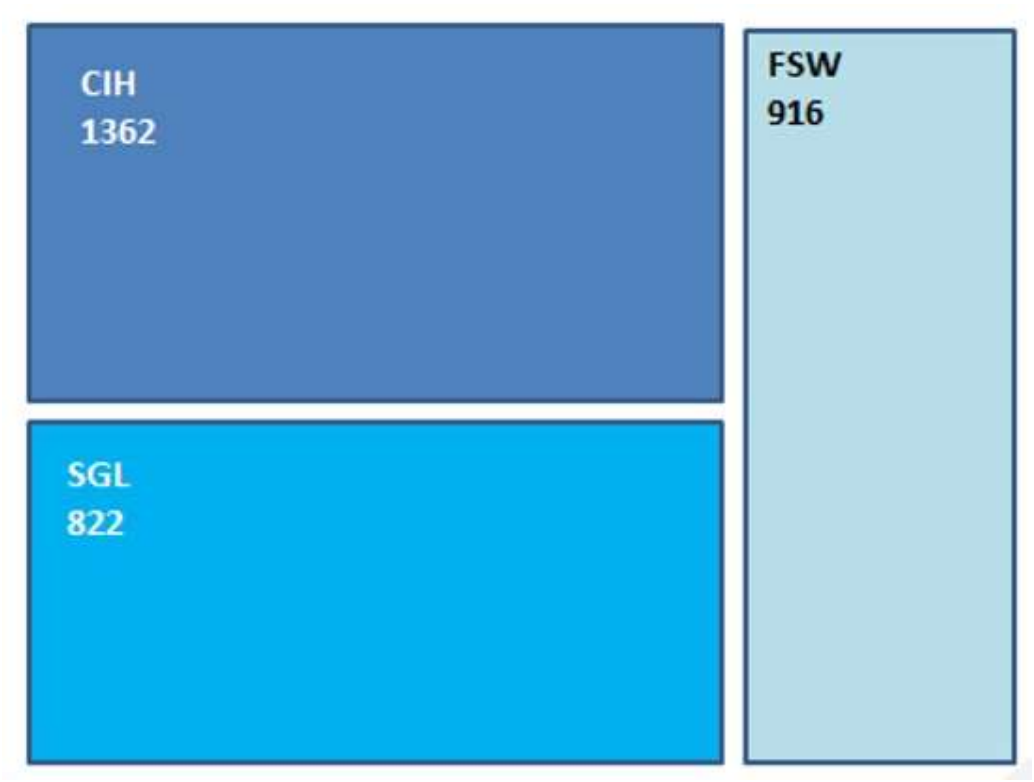
Operationalize flexibilities

Provider network maintained

Empower person-centered decision-making for self-advocates, families, case managers, and providers

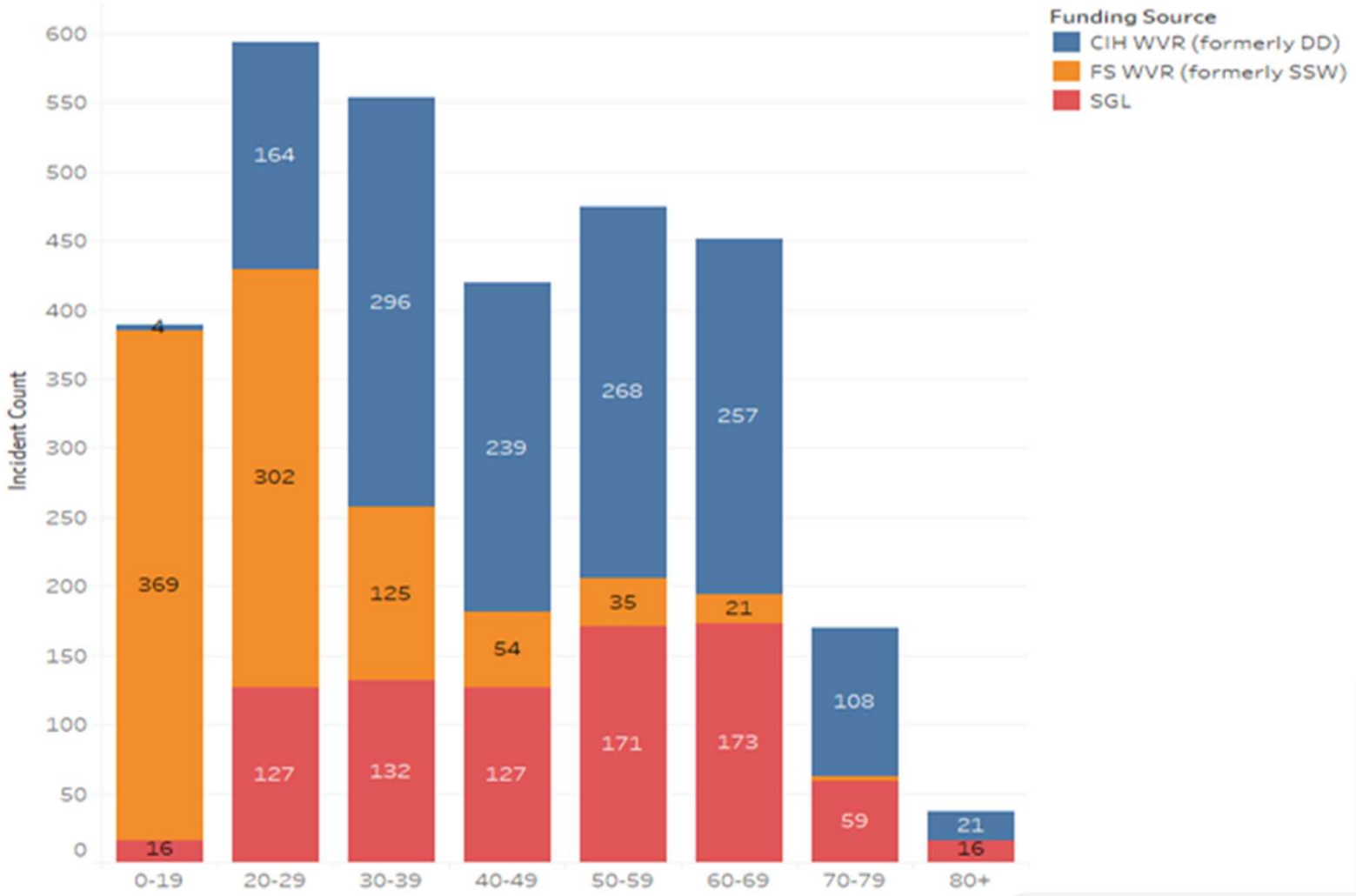
Image by: McChrystal Group & NASDDDS

COVID-19 Data: Total Number of BDDS COVID Positive Cases

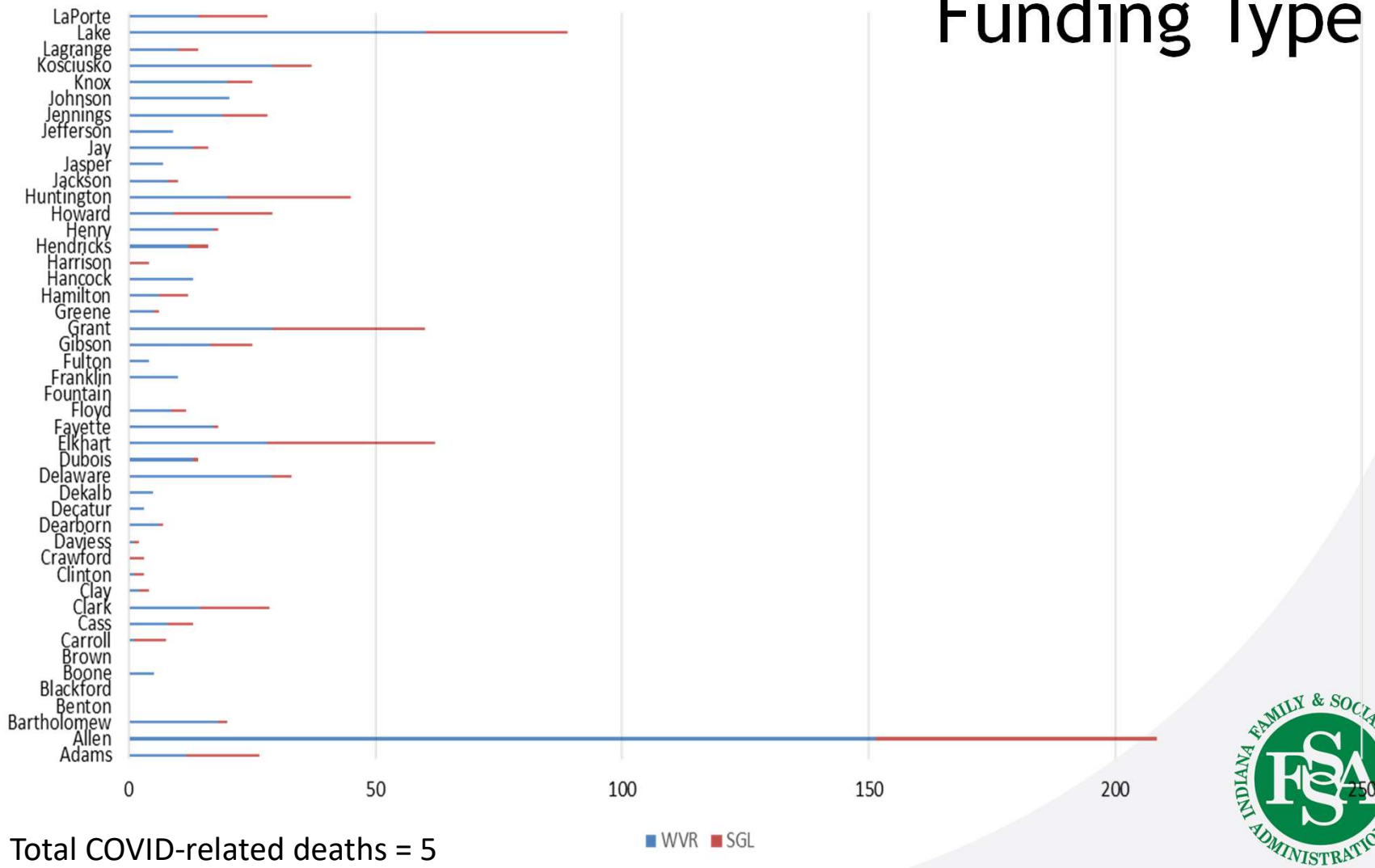


Total cases: 3100
Total Covid-related Deaths: 56

COVID-19 Data:
Age Among Unique COVID Positive Cases

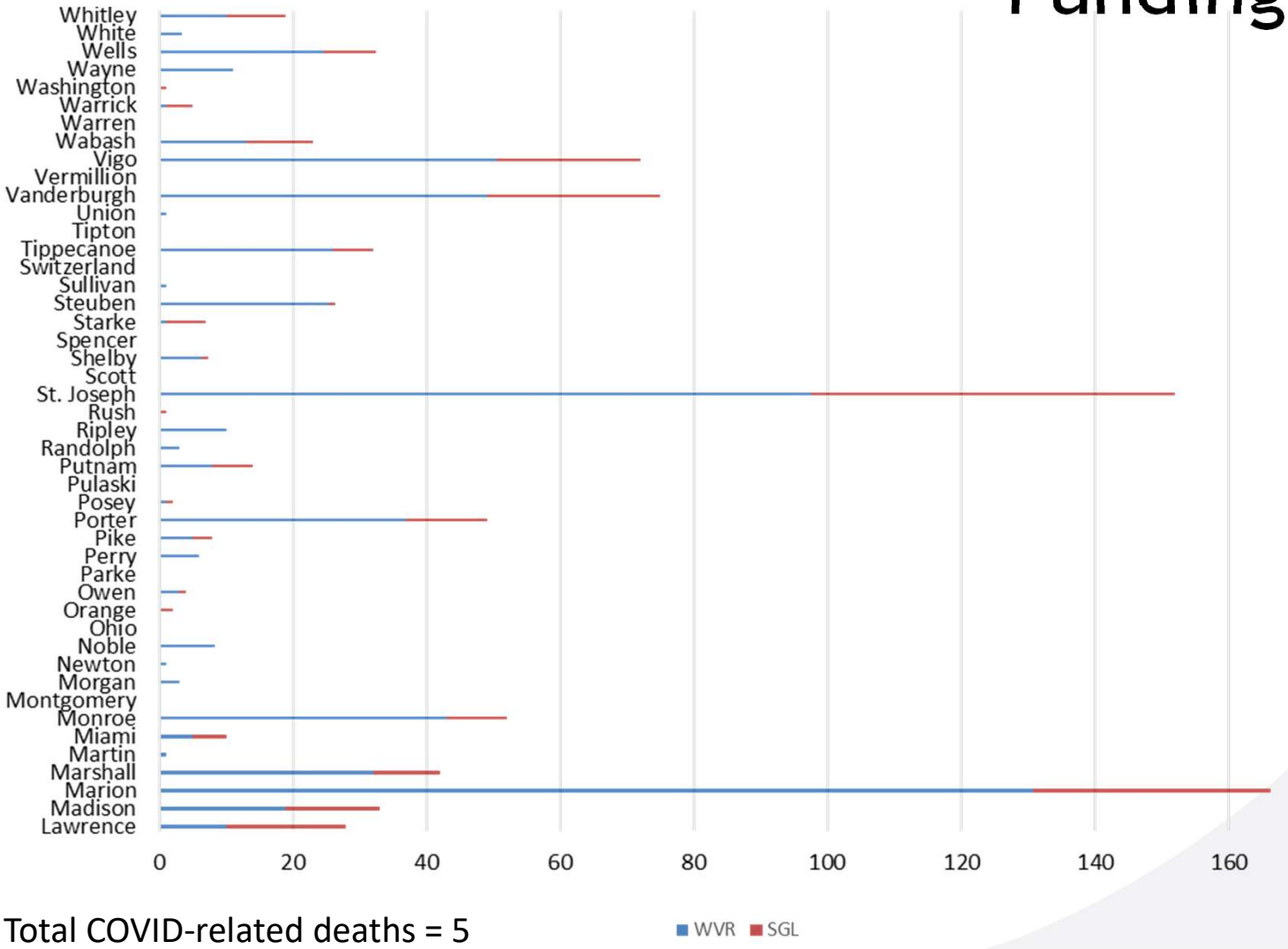


COVID-19 Data: Positive Staff Cases by County and Funding Type



Total COVID-related deaths = 5

COVID-19 Data: Positive Staff Cases by County and Funding Type



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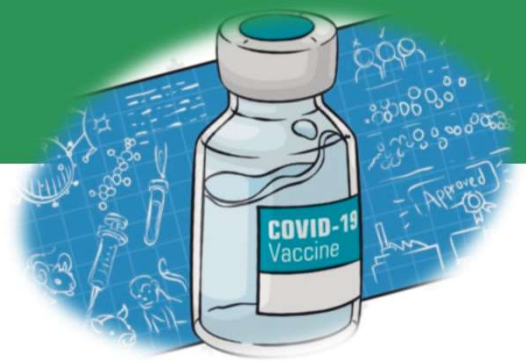
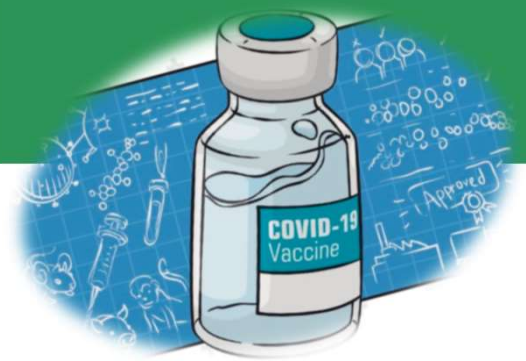


Vaccine Distribution Update

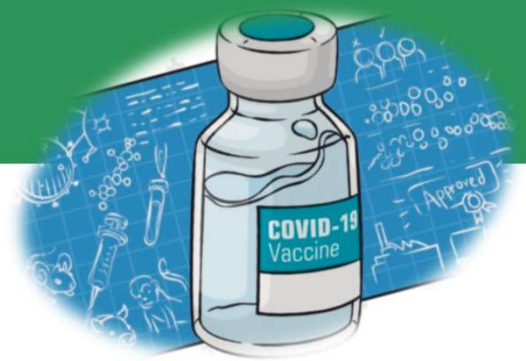
- Individuals receiving BDDS services and residing in congregate settings began receiving COVID-19 vaccines on February 25, 2021.

- This effort has involved over 4,800 individuals served by over 70 providers across over 75 Walgreens stores and 7 providers who became vaccine providers.



Vaccine Distribution Update

- Individuals with the following comorbidities will be registered with IDOH for the COVID-19 vaccine through their medical professional:
  - Organ transplant
  - Individuals receiving dialysis
  - Sickle cell disease
  - Down syndrome
  - Individuals in active treatment for cancer now or within the last 3 months
  - Individuals with active primary lung cancer
  - Individuals with active hematologic cancer (lymphoma, leukemia and multiple myeloma)
- Once the medical professional registers the individual with IDOH, the individual will receive communication from their healthcare provider on how to make an appointment for the vaccine.



Vaccine Distribution Update

- BDDS will continue to follow IDOH's prioritization for the COVID-19 vaccine.
- BDDS will disseminate information to stakeholders as it becomes available.
- https://www.coronavirus.in.gov/files/IN_COVID-19%20Quarantine%20Guidance%20LTC%2002.15.21.pdf

Special Guest

Dr Dan Rusyniak
Chief Medical Officer
Family & Social Services Administration

If you have any questions for Dr Dan please type those in the Q&A box and he will answer questions as time allows. Any questions that are not answered will be addressed at a later time.

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Money Follows the Person (MFP)-CIH

Life Reimagined

All people have the right to live, love,

work, play,

and pursue their own life aspirations.

Indiana's Money Follows the Person in 2021…

Money Follows the Person (MFP)-CIH

What's Happening in 2021?

- In late 2020, BDDS was approved by CMS to become the State of Indiana's lead agency for the Money Follows the Program!
- Richard Propes was named Indiana Money Follows the Person Demonstration Project Director
- BDDS began updating its current systems to meet the requirements of the Money Follows the Person Program and this was completed on March 2nd, 2021. BDDS has targeted a Spring 2021 date to begin transitions
- BDDS began meeting with agency leadership, partners, stakeholders, and others to re-engage and reimagine Indiana's Money Follows the Person Program!

Money Follows the Person (MFP)-CIH

Money Follows the Person Program Goals

- Increase the use of home and community-based services (HCBS) and reduce the use of institutionally-based services
- Overcome barriers in state law, state Medicaid plans, and state budgets that restrict the use of Medicaid funds to enable Medicaid-eligible individuals to receive support for appropriate and necessary long-term services and supports in the settings of their choice
- Strengthen the ability of Medicaid programs to provide HCBS to people who choose to transition out of institutions
- Put procedures in place to provide quality assurance and improve HCBS

Money Follows the Person (MFP)-CIH

Eligibility Guidelines for Indiana's Money Follows the Person Program

In order to be eligible for MFP, you must:

- Live in an inpatient facility (i.e. hospitals, psychiatric residential treatment facilities, nursing homes or other long-term care facilities) and have been in the setting at least 60 days
- Be a Medicaid beneficiary for at least one day prior to transition
- Meet institutional level of care
- Move into a qualified residence (home, apartment or group setting)

Money Follows the Person (MFP)-CIH

Moving Forward with Indiana's Money Follows the Person Program

- The Division of Aging continues to be a key partner in the Indiana MFP Demonstration Project with a focus on serving individuals who are aging and/or have physical disabilities
- BDDS Staff Technical Training on 2/9/2021 introduces system updates and processes. System updates went live on 3/2/2021.
- BDDS Current Transition Policies and Procedures to be followed with technical processes specific to MFP
- Greater Choice – Individuals may choose any CMCO who chooses to serve Indiana MFP participants
- Increased Engagement – BDDS is working to expand the ways we engage with eligible individuals and their families or representatives.
- Indiana MFP Operational Protocol in review by CMS; additional information and training coming soon!

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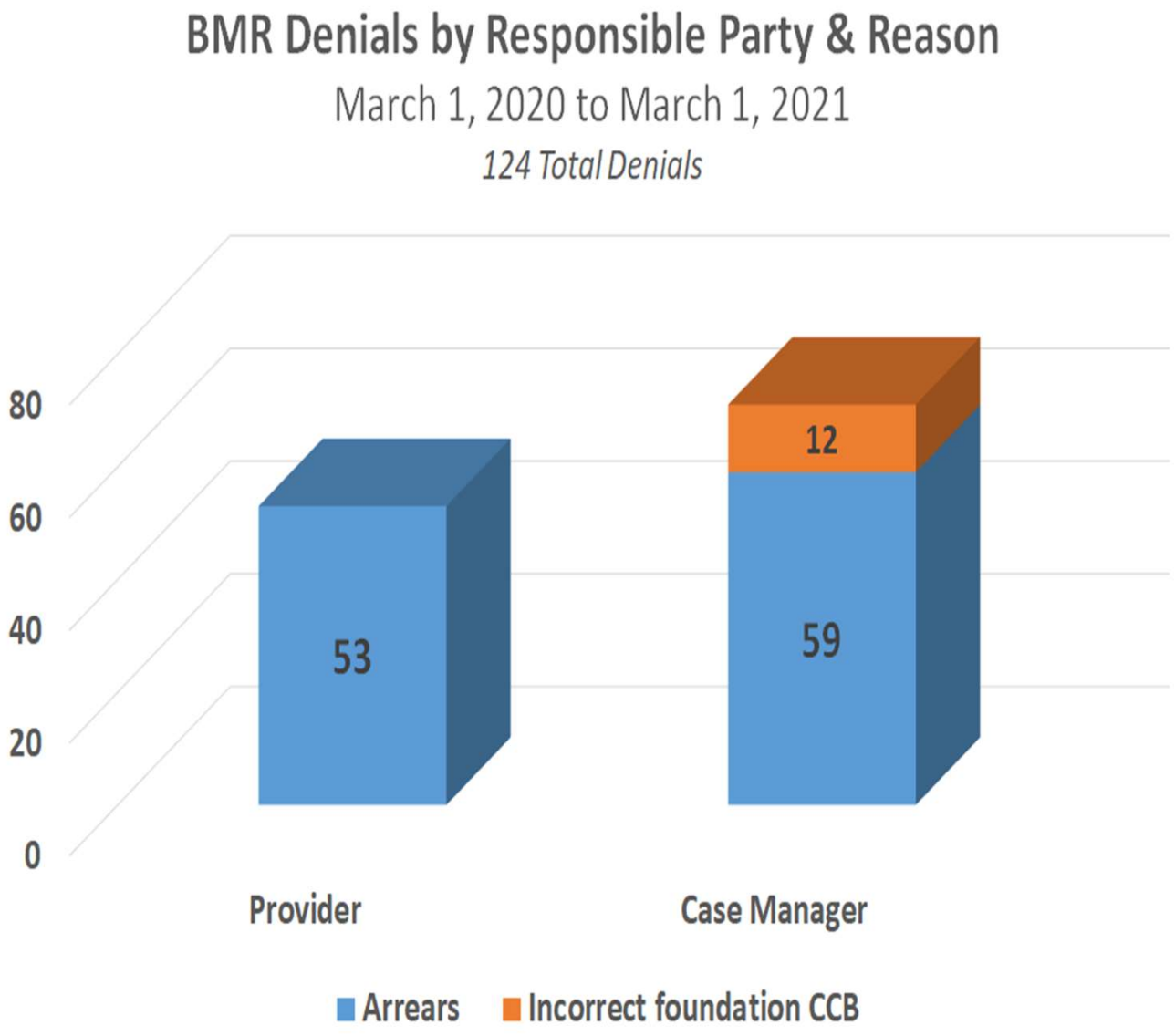
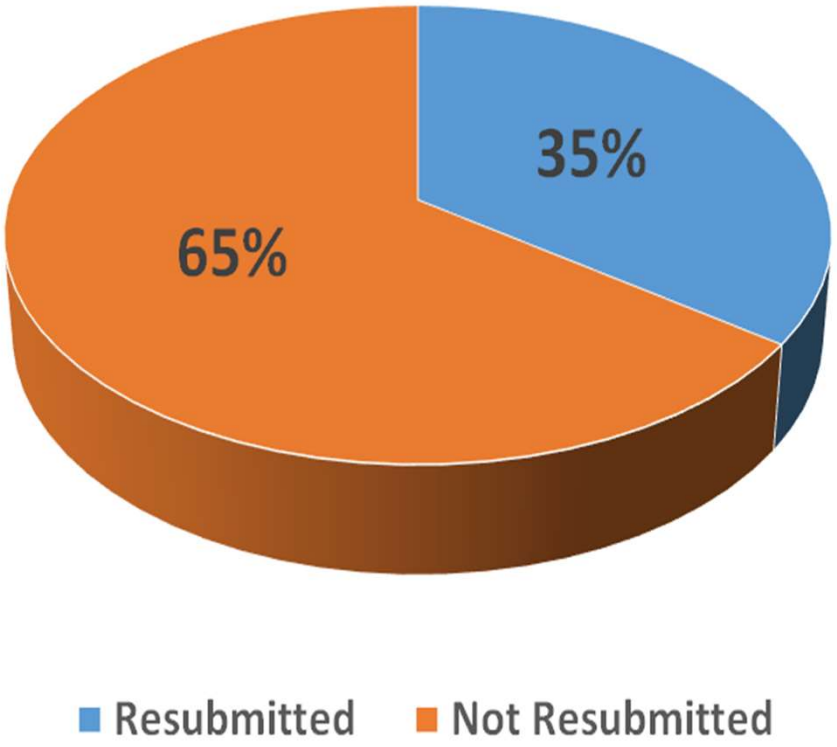
Budget Modification Requests



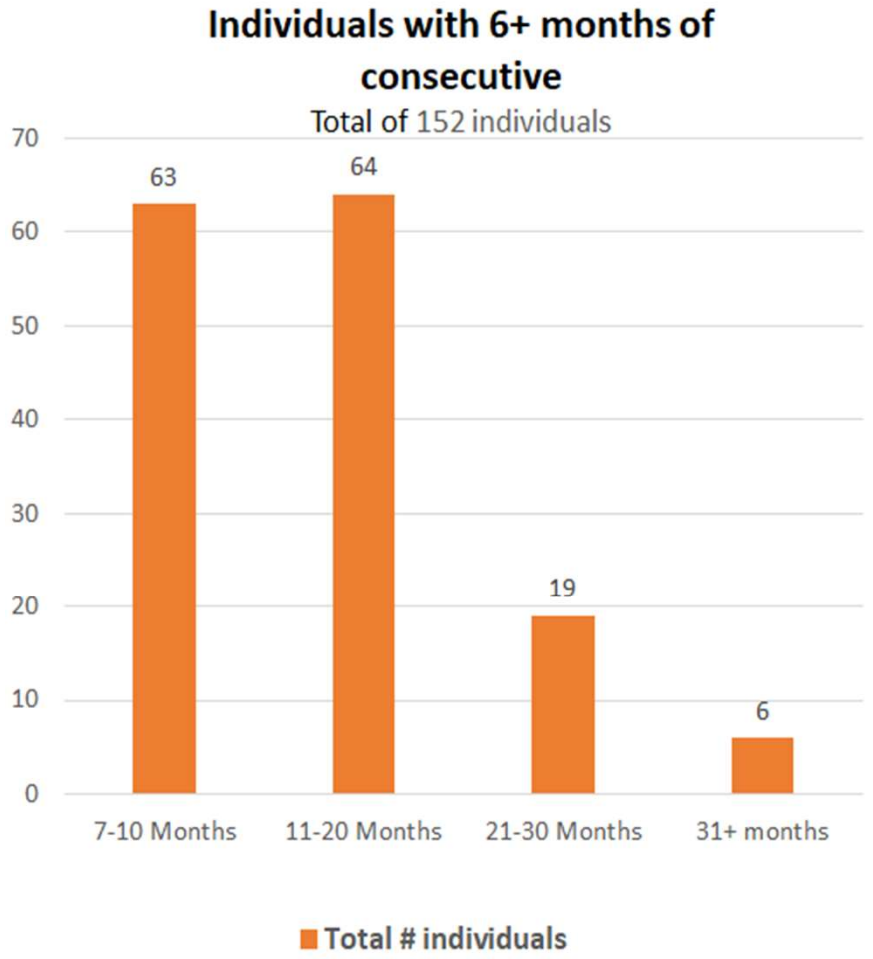
Budget Modification Requests

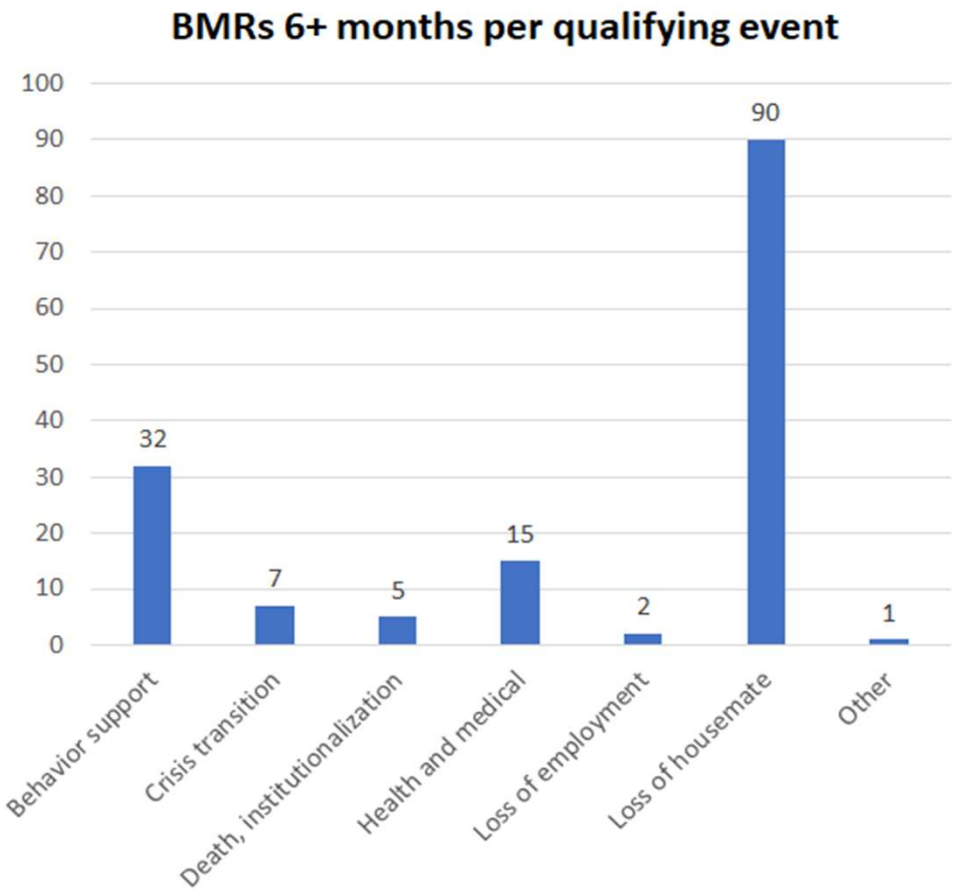
% of Denied BMRs Resubmitted



- Of the 112 BMR denials for being in arrears, 43 were resubmitted and approved.
- Of the 12 BMR denials with denial/appeal letters for being on the incorrect foundation CCB, one (1) was resubmitted and approved.
- The resubmissions were usually for slightly different date ranges and different amount of hours requested.
- BMRs submitted on the incorrect foundation CCB must be resubmitted by the date provided in the denial response.

Consecutive BMR Requests
Six (6) Months or More





Budget Modification Requests

Necessary Information & Best Practices *

- Ensure the IST has discussed the need, and that the BMR is requested in a timely manner. Please note the temporary Appendix K flexibility which allows a BMR to submitted within 60 calendar days of the event or status change.

- Case managers should be documenting any updates or progress in resolving the need for future BMRs.

* Please refer to the BMR training for additional information.

BDDS Portal Survey Results

Quick Data Points from Survey

- 124 Survey Submissions
- Over 90% stated that they access the BDDS Portal either weekly or daily showing frequent interaction with the system
- Main resources currently accessed in the BDDS Portal: PCISP, Documents (Risk Plans, Behavior Plans, Provider Reports), and Individual Profile
- Over 84% of the respondents said their company has the necessary resources and training to navigate the BDDS Portal. However, 51% reported that they do not use the BDDS Portal provider trainings
- Over 80% of the respondents indicated they know how to update their provider information with Provider Services

BDDS Portal Survey Results

Quick Takeaways from Survey Responses

- How can BDDS improve training materials for providers in using the BDDS Portal as future enhancements are implemented
- Finding ways to enhance the BDDS Portal through notifications/alerts, increasing system speed (load times), and improved sorting/search functionality
- Improve Budget Requests by:
  - Tracking progress in BDDS Portal of BMR/BRQ request from submission through approval/denial
  - Tracking NOA Changes
  - Notification of Budget Updates

COVID19 – Appendix K Update

Have applied for an extension that allows for Appendix K to be in place for 6 months after the end of the public health emergency

Currently waiting for CMS approval

Anticipate approval therefore flexibilities can continue to be used within the current guidelines

Day Habilitation Update

When you submit a claim use modifiers and rate consistent with the staffing ratio provided.

- 1:1: use U7, U5, 24.85
- 2:1 thru 4:1 use U7, U5, U2, 8.90
- 6:1 thru 10:1 use U7, U5, UA $4.96
- Over 10:1 use U7, U5, UB $3.15

RHS Provider Notice of Termination

- When providers notify individuals or their legal representative with notice of termination the team will work together within 60 days to:
  - notify BDDS district office staff
  - update the PCISP
  - transition the individual to a new provider

Grant Opportunity Informational Webinar

HCBS/ICF Provider Relief Grants: a grant opportunity available to support HCBS waiver and group home providers in addressing increased COVID-19 related expenses

OBRA Day Service Sustainability Grants: a grant opportunity available to support to support OBRA providers who provide habilitation and pre-vocational habilitation under the OBRA program and had to close or suspend services as a result of COVID-19.

When: Wednesday, March 17, 2021
Time: 1 to 2 p.m. EDT
Where: The webinar will be held via Microsoft Live.

Visit DDRS announcement for more information and link to participate

INDIANA FAMILY & SOCIAL SERVICES ADMINISTRATION FSSA

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thank you!

Please watch DDRS Announcements for information on the April webinar