



Eric Holcomb, Governor
State of Indiana

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The Bureau of Developmental Disabilities Services is sending this communication to make you aware of changes being made to the way your waiver case management services are structured.

In response to stakeholder feedback regarding how individuals and families experience this all current Case Management Providers, along with other interested parties, were invited in July 2021 to submit a proposal through the state's contract process for their plan for quality case management service delivery. Through this project, BDDS implemented a waiver which provided a better way for BDDS to issue these contracts to work more closely with specifically selected case management organizations to:

- improve the skills and knowledge of case managers
- Build greater consistency with this service across the state
- Ensure all individuals continue to receive quality case management services as part of their serving persons on the Family Supports Waiver and Community Integration and Habilitation waiver.

BDDS is excited to announce the case management companies who were selected through this process to provide services. The case management companies selected to continue to provide waiver case management services are:

- Indiana Professional Management Group
- Unity of Indiana
- Inspire Case Management
- Connections Case Management
- The Columbus Organization
- CareStar of Indiana



If you currently use of the case management companies listed above, there is nothing you need to do at this time to keep your current case management company.

If your case management company is not one of the above case management companies you will need to choose a new case management company by December 14, 2021. Your case manager will discuss and share with you information and resources to support you through-the transition to a newly selected case management company. If you are unsure who your case management company is, you can reach out to your local BDDS office who can find that out for you.

Beginning January 1, 2022, only the case management companies listed above will be able to continue to provide case management. **All individuals must receive case management services, as this is a required waiver service.** Freedom of choice for who provides case management will continue to be guaranteed. All individuals have the right to choose to change to a different approved case management company at any time.

For additional information and resources please visit the BDDS Case Management Innovation webpage at www.in.gov/fssa/ddrs/case-management-innovation/. Your case manager and the local BDDS office is available to answer questions and support you through the transition.