



Mike Braun, Governor
State of Indiana

Indiana Family and Social Services Administration
Office of Medicaid Policy and Planning

402 W. WASHINGTON ST., ROOM W374, MS07
INDIANAPOLIS, IN 46204

FACT SHEET

About Level of Care Assessment Representative For Hoosiers who are Over 60 Years of Age

To qualify for the PathWays for Aging waiver, a person must meet the Nursing Facility Level of Care. To determine if a person meets Nursing Facility Level of Care, they are assessed at intake and annually.

The Level of Care Assessment Representative process is designed to streamline the eligibility evaluation to determine Nursing Facility Level of Care for specific Home and Community-Based Waiver Services and nursing home admissions.

What is the Level of Care Assessment Representative ?

The LCAR vendor, Maximus, is responsible for evaluating Nursing Facility Level of Care for people who are currently using or want to obtain services through a Medicaid-approved nursing home (NF) or specific home-and community-based services waiver program, such as the Traumatic Brain Injury, Health & Wellness, or PathWays for Aging Waiver.

What should I expect?

If you are 60 or older and receive the PathWays for Aging waiver, your Managed Care Entity will ensure that Maximus has the information necessary to complete the Nursing Facility Level of Care. Maximus will reach out to you for any additional information needed. Maximus will complete the assessment and provide you with a written notice of the determination.

I am over 60 years old and have already enrolled in PathWays Waiver. When should I contact Maximus?

Maximus will contact you! Your Service Coordinator will continue to support you and ensure that the information needed for your assessment is complete.



I am over 60 years old and on the PathWays for Aging waiver waiting list. I would like to apply for Medicaid while I'm waiting. Who do I contact?

To apply for Medicaid, you can complete the application online or contact your local Division of Family Resources office.

- To apply online, please visit <https://fssabenefits.in.gov/bp/#/>
- To find your local Division of Family Resources, visit <https://www.in.gov/fssa/dfr/ebt-hoosier-works-card/find-my-local-dfr-office/>
- Your local Aging and Disability Resource Centers or Area Agency on Aging can also help. You can find your local office by visiting <https://www.in.gov/fssa/da/area-agencies-on-aging/>

I am over 60 years old and on an FSSA waiting list. When will I be removed from the waiting list?

This process does not impact your place on the waiting list. The Family and Social Services Administration will send you an official notice when your name is removed from the PathWays for Aging Waiver wait list. This letter will provide instructions on whom to contact, the next steps, and the required timelines.

I am over 60 years old and need services to remain in my home. Who should I contact?

Maximus will provide you with Options Counseling to help you evaluate the support and service options available to you and decide what works best for your situation.

The LCAR vendor may be reached through the following:

- Website: INLCAR.com
- Phone Number: 1-833-597-2777
- Email Address: INLCAR@maximus.com