



BDS Provider & Case Manager Bi-monthly Webinar

November 8, 2023



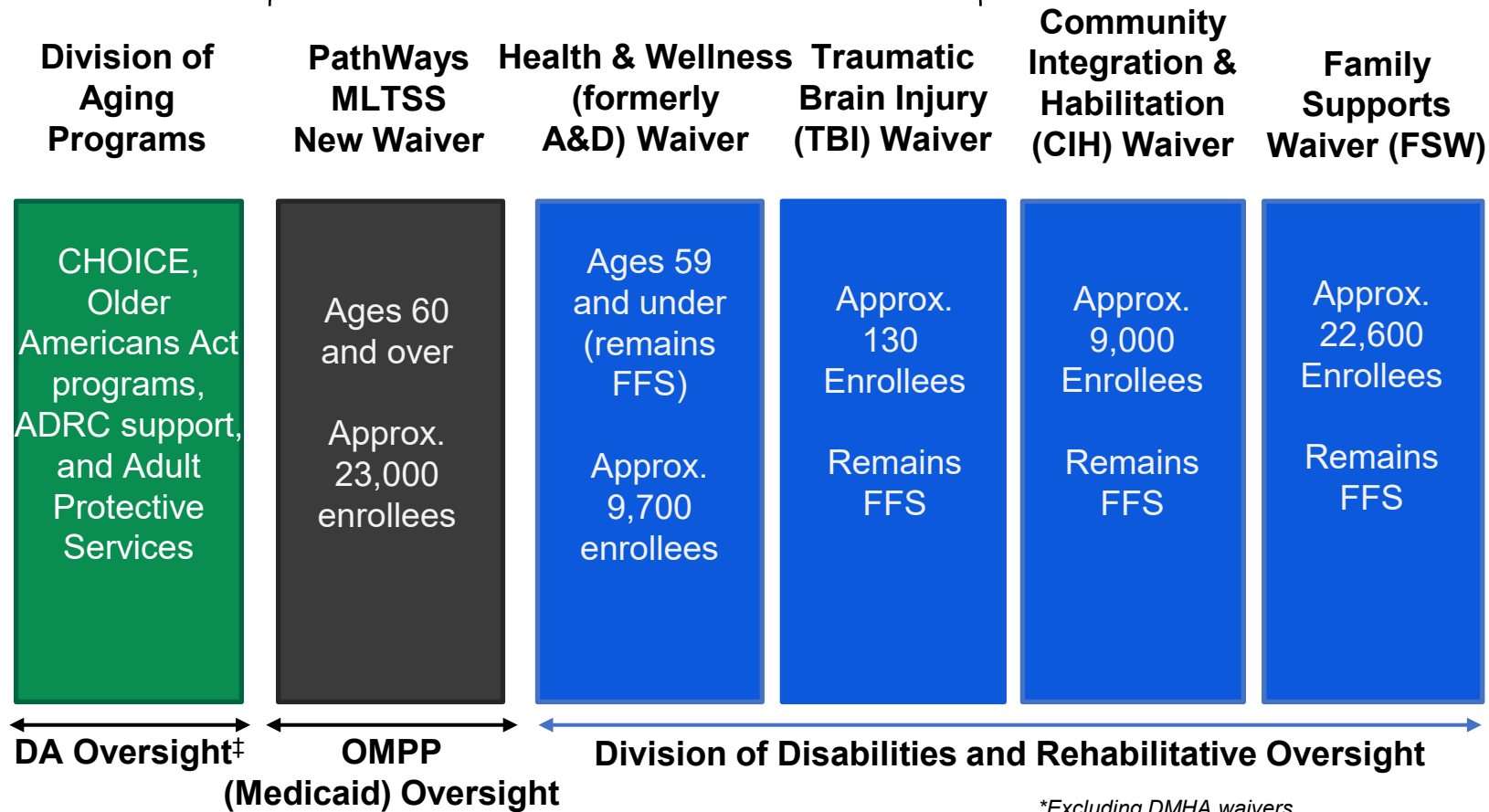
- Waiver Transition - Public Comment
- Ending of Appendix K Flexibilities
- Did You Know – Incident Reporting
- Transportation Bulletin
- Innovation Pilot Project
- Reminder: DFR Follow-Ups
- Reminder: Provider Attestations
- Reminder: Provider Referrals
- Reminder: Environmental Modifications
- Reminder: EVV Expectations
- Provider Webinar Topic Invitation



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Future FSSA HCBS Programs*

PathWays, H&W, TBI Changes Effective 7/1/24



*Excluding DMHA waivers.

‡The Division of Aging will continue to provide support and subject matter expertise to OMPP and DDORS in managing HCBS waivers.





Public Comment Open

Public Comment Period	11/08/23 – 12/14/23
Tribal Comment Period	11/08/23 - 1/07/23
CMS Submission	Mid-January
Waiver Effective Date	7/1/24



Public Comment Webinars

Nov. 14, 2023 - 10-11:30am EDT

PathWays Public Comment (age 60+ new waiver)

Nov. 20, 2023 - 11-12:30pm EDT

PathWays Public Comment (age 60+ new waiver)

Nov. 21, 2023 - 1:30 – 3 p.m. EDT

Waiver Transition: A&D transition to Health & Wellness, CIH, and FSW changes

Nov. 29, 2023 - 5:30-7:00 p.m. EDT

PathWays and Waiver Transition Joint session



Public Comment Resources

To find the current versions out for public comment visit

[DDRS Public Comment Page](#)

Short how-to video on giving public comment:

[Webinar: Waiver Notice and Public Comment Process](#)



Unwinding of Flexibilities

As of November 11, 2023, flexibilities related to end of PHE will end.

- Expanded language for family paid caregivers
- Expanded language waiving 40-hour rule
- Expanded language for RHS reimbursement for overnight paid staff
- Expanded language for Structured Family Caregiving
- Flexibility in day service ratios
- Use of the home of a DSP
- STBR timelines
- Telehealth unless authorized in SEA 284 and SEA 3 and as governed by their professional licensure requirements

<https://www.in.gov/fssa/ddrs/files/Unwinding-Appendix-K-flexibilities-update-5.11.23.pdf>



Virtual Visits

Following are the BDS waiver services that may continue to be provided via telehealth as outlined in SEA 3 and SEA 284, and as governed by their professional licensure requirements:

- Occupational Therapy: the occupational therapist licensed under IC 25-23.5
- Physical Therapy: the physical therapist licensed under IC 25-27
- Speech Therapy: the speech-language pathologist or audiologist licensed under IC 25- 35.6
- Psychological Therapy: the psychologist licensed under IC 25-33
- Wellness Coordination: when the nurse is licensed under IC 25-23



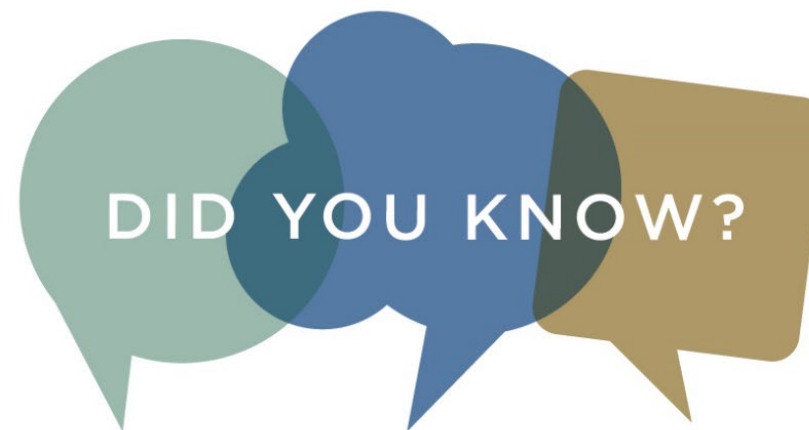
Meeting Guidance - Overview

- Quarterly Meetings: case managers must be present and in person for all quarterly meetings
- Semi-Annual Meetings: IST members may attend virtually, except for the case manager and individual, if requested by the individual or individual is in agreement
- Annual Meeting: Should include all members of the IST in person
- Ad-hoc, Pre-transition, & STBR/LTBR Meetings: allow for virtual options

Individuals should always be present at their meeting.

More detailed information is included in the guidance

Incident Reporting



Effective November 11, 2023, an incident report will no longer be required for an individual who tests positive for COVID.





Transportation Modifiers

- IHCP Bulletin 202378 has been updated to reflect that modifier U1 was removed as the third modifier for Transportation Level 1 in Tables 2 and 4.
- Providers billing for transportation, level 1 are required to list T2002 U7 and U5, the third modifier is NOT required.



Innovation Pilot Projects

Visit website to find more information on awarded pilot projects and to view webinars related to the IPP

<https://www.in.gov/fssa/home-and-community-based-services-spending-plan/bdds-innovative-pilot-projects/>

Watch BDS Facebook page for opportunities to get involved and video highlights on each project





DFR Follow-Up

We wanted to remind all providers and case managers to be responsive to contacts from the Division of Family Resources (DFR) regarding Medicaid Redeterminations, etc.

It's vital for us to make sure that the individuals we support do not experience any interruptions or disruptions in the supports and resources they receive.



Provider Attestations



A provider system administrator **MUST** log into the BDS Portal and confirm the Provider Profile information at a minimum of every **90 days**.

The Provider Profile information should always be updated anytime there is a change in the Provider Profile.

For assistance with completing the Provider Attestation, please refer to the BDS Portal User Guide for Providers located in the Resource Section of the BDS Portal under the "User Guides" tab.



Provider Referrals



Please check your provider referrals grid and respond to referrals within **30 days**. You may view the referral then accept, reject or request additional information by selecting the record.

For assistance with completing the Provider Referrals, please refer to the BDS Portal User Guide for Providers located in the Resource Section of the BDS Portal under the "User Guides" tab.



Environmental Modifications

- Any changes made to an accepted bid must be approved by BDS **prior to** implementation.
- Changes that have not been approved by BDS will not be authorized for payment.



EVV Compliance Reminder



- Federal law requires personal care service and home health service providers to use an electronic visit verification (EVV) system to document services rendered.
- **The Indiana Health Coverage Programs (IHCP) announced in IHCP Bulletin BT2023145 that beginning November 15 and continuing through December 15, 2023, the IHCP will temporarily turn on EVV system edits that activate claim denials for noncompliant EVV personal care services. For noncompliant EVV claim submissions, claims will be denied between November 15 and December 15, 2023.**
- On Dec. 16, 2023, the Family and Social Services Administration (FSSA) will temporarily turn off edits for EVV claim denials to allow opportunity for providers of personal care services to identify errors in their agency EVV processes and system that occurred during the temporary activation and correct outstanding issues before turning on final edits.
- **The final EVV edits will be activated in April 2024, consistent with federal requirements.**
- In the coming months, the FSSA will host multiple opportunities to answer questions related to EVV and support providers successfully integrating this technology into their practice.



EVV Compliance Resources for Additional Support



- [Electronic Visit Verification Training](#)
- Virginia Hudson at inxixevv@gainweltechnologies.com
 - FSSA at evv@fssa.in.gov





Future Provider Webinar Topic Ideas?

The BDS Provider Webinar primarily offers an opportunity for BDS to share current news, updates, and to offer brief training opportunities. We want to hear your ideas about additional webinar topics that would be helpful to you.

Share your topic ideas at:

BDSProviderServices@fssa.in.gov

