



Eric Holcomb, Governor
State of Indiana

Division of Disability and Rehabilitative Services
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To: Bureau of Developmental Disabilities Services Individuals and Families
From: Jessica Harlan-York, Director, Bureau of Quality Improvement Services
Re: Remote support services webinar opportunity for individuals and families
Date: January 13, 2021

The Bureau of Developmental Disabilities Services is excited to share an opportunity for individuals and families to learn more about using remote support services. One of six Indiana remote supports providers, Night Owl Support Systems, is offering a series of webinars in January and February for individuals and families that are interested in learning more about how remote supports can assist them in their vision of a good life. There will be two different topics, each being offered multiple times throughout this series. Please see below for specific information on dates and times for each topic.

Please note, Night Owl Support Systems is hosting this webinar series and Bureau of Quality Improvement Services will continue to share information from our other approved providers as they offer similar opportunities. This announcement is not meant to be an endorsement or recommendation of Night Owl Support Systems over other remote supports providers and is only intended to share an opportunity for individuals and families to learn more.

Topic: Different levels of remote support

Description: With so much technology in the world today join us to learn the pros on cons on what is currently being used to support individuals and what may work best for you.

Dates/Times:

- Jan. 26 at 10 a.m. EST**
- Jan. 27 at 5 p.m. EST**
- Feb. 4 at 11 a.m. EST**

Topic: Remote supports who it works for

Description: Join us to hear personal success stories and how remote supports has worked in a variety of scenarios, along with lessons learned over the years.

Dates/Times:

- Feb. 4 at 6 p.m. EST**
- Feb .10 at 5 p.m. EST**
- Feb. 16 at 10 a.m. AND 5 p.m. EST**



Zoom Link (same for all presentation days and times):

<https://us02web.zoom.us/j/82264273202?pwd=cGo3dGgvMWJ5dndjMnlxK1UrM2tWZz09>

Meeting ID: 822 6427 3202

Passcode: 559714