



# ICC State Update

July 14, 2021

# FSSA/DDRS Leadership Transitions

- Secretary of FSSA
  - Dr. Jennifer Sullivan announced she is leaving FSSA August 1<sup>st</sup>
  - Dr. Daniel Rusyniak has been named Secretary by Governor Holcomb
- Director and Associate Director of DDRS
  - Kylee Hope left DDRS June 4
  - Kim Opsahl assumed role of Director
  - Kelly Mitchell hired as new Associate Director



# 2021 Conference

**June 10-11**



# Tele-Intervention

- Senate Enrolled Act 3 – Tele-Health Matters
  - Working to align policy with legislation
  - Applicable to the following First Steps provider types as listed in Section 13 of SEA 3/PL 85
    - Dietitian
    - Occupational therapist
    - Behavioral health and humans services professionals
    - Physical therapist
    - Psychologist
    - Speech language pathologists
- Released interim policy in May and clarification in July
  - <https://www.in.gov/fssa/firststeps/files/First-Steps-Telehealth-and-Covid19-Policy-Update.pdf>
  - Will be documented as a method of service delivery in the IFSP and when providers complete their service logs
  - Rates for tele-intervention will remain an offsite service with offsite rate until further notice
  - Interim policy and prohibition of audio-only services does not apply to IFSP meetings



firststeps.in.gov

## The First Steps Are the Most Important

As a parent, you know your child best, but it can be hard to know what to expect in terms of development. First Steps is Indiana's go-to resource to help you through the process.

### What is First Steps?

First Steps is Indiana's early intervention program that provides services to children from birth to their third birthday who have developmental delays or disabilities. We bring families together with a local network of professionals to provide a variety of services in the child's natural environment.

We have personnel all across Indiana and provide services to your child wherever it's most convenient, many times in-home.

### Take Action

First Steps can help you ensure that your child is meeting milestones for his or her age. Not sure what to look for when it comes to playing, learning, speaking, hearing and more? Look to us.

Talk to your child's doctor regularly about his/her growth, and First Steps will be here to support you should you need it.



# Child Find

## Important Milestones for Your Child

Almost everything your child does can offer a sign of development. Here are some highlights of CDC milestones to be aware of during the first year of development. Get the full milestones by scanning this QR code on your mobile device.



SCAN ME

### 1-2 Months

- Turns head in direction that cheek is touched
- Able to suck and/or swallow easily
- Startles easily in response to loud noise
- Gaining in length and weight
- Pays attention to someone's face in direct line of sight

### 3-4 Months

- Makes sounds other than crying
- Holds a rattle and smiles
- Rolls from stomach to back
- Turns head toward bright light and color
- Shows gains in height and weight

### 4-6 Months

- Reaches for and grasps objects
- Moves toys from hand to hand
- Smiles in response to others
- Rolls from stomach to back and back to stomach
- Balances while sitting for a few seconds

### 6-9 Months

- Creeps or crawls forward on tummy by moving arms and legs
- Babbles and laughs out loud, plays pat-a-cake and peek-a-boo
- Sits independently
- Turns head to locate sounds
- Shows gains in height and weight

### 9-12 Months

- Pulls to a stand
- Picks up small objects
- Crawls on hands and knees, walks with both hands held
- Imitates simple sounds, waves "bye-bye"

## Don't Wait.

Take advantage of the information and guidance First Steps can provide today.

**First Steps State Administration**

firststeps.in.gov

Toll-free number: 800-545-7763

Email: FirstStepsWeb@fssa.in.gov



Click here to write your contact info. Click the image field to the left to add your logo. If N/A, delete info.

The American Academy of Pediatrics recommends\* that children be screened for general development using standardized, validated tools at 9, 18, or 30 months and for autism at 18 and 24 months or whenever a parent or provider has a concern.

\*<https://pediatrics.aappublications.org/content/145/1/e20193449>

# American Rescue Plan Funds



## Indiana's Early Intervention Program

### Feedback needed for new funding opportunities

Under Section 2014(a) of the American Rescue Plan Act of 2021, the state of Indiana has received supplemental funding to improve programs for infants and toddlers with disabilities and their families under Part C of the Individuals with Disabilities Education Act

First Steps is seeking input, through the survey linked below, from the community as we determine spending priorities for the funding. Please consider taking the survey, which will take no more than 15 minutes, by Friday, July 16, 2021.

[Take the survey here](#)

## Key Performance Metrics, Month over Month:

Metrics / Month	April	May	June
Number of unique users accessing EIHub	1,468	1,415	1,415
New referrals created	3,120	2,499	2,507
New child records created	2,585	1,926	1,879
New authorizations created	10,300	7,571	6,960
Number of billed services	65,892	52,094	45,866

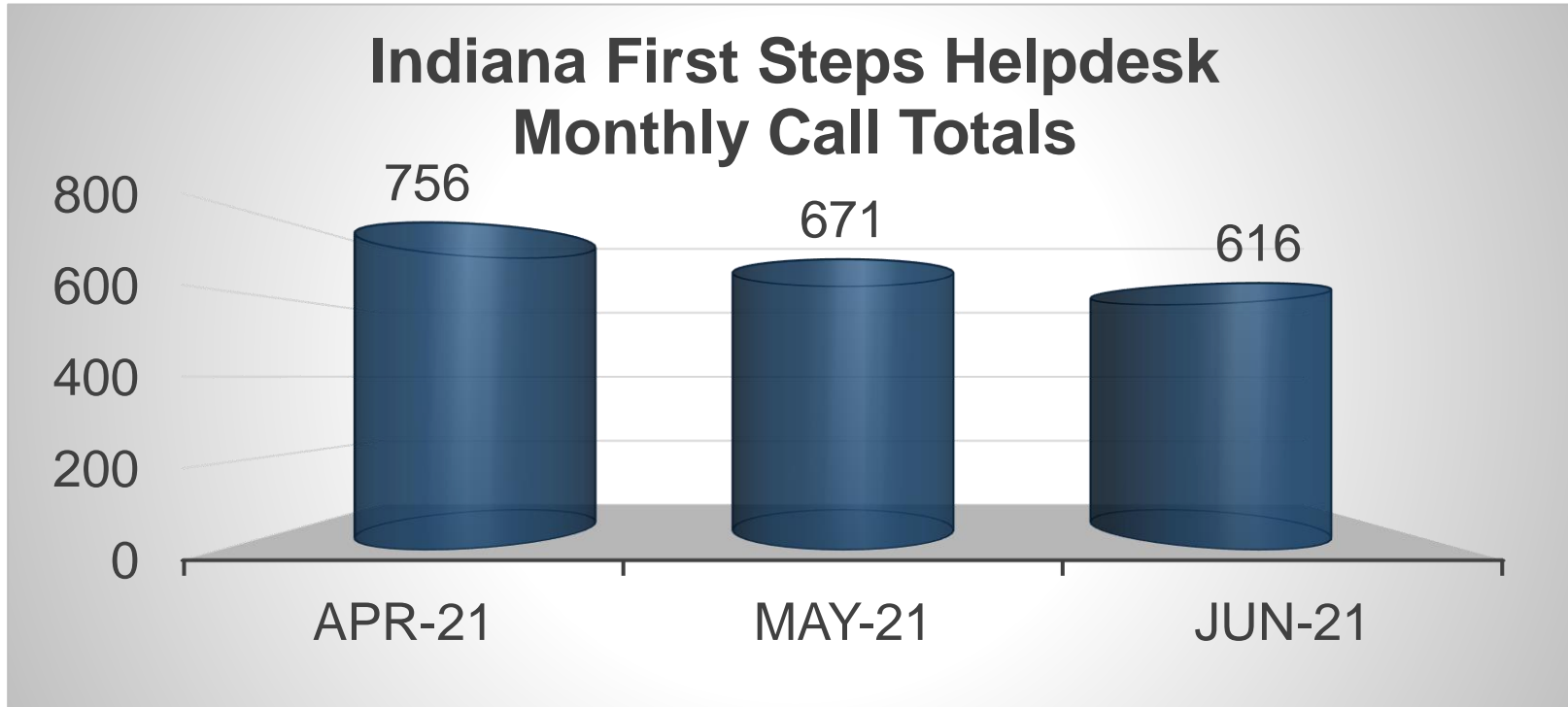


## Key Performance Metrics (May 5 to July 13):

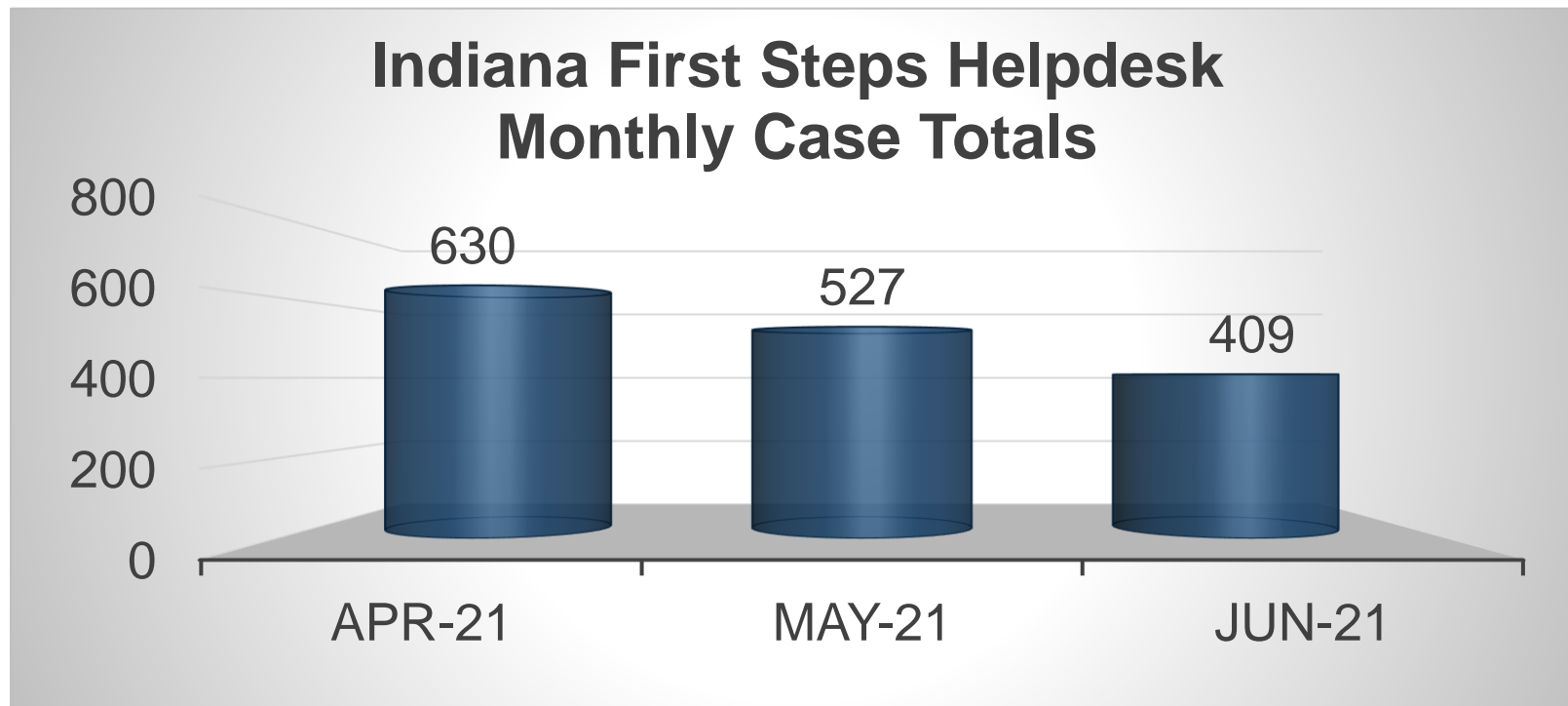
- Average number of days between Date of Service & Service Entered Date: 5 days
- Average number of days between Service Entered Date and Billed Date: 6 days
- Average number of days between Date of Service and Billed Date: 10 days
- Percentage of services billed within a day of service: 80%
- Max days between Date of Service and Service Entered Date: 148 days
- Week's average funding request: \$850 K - \$1.1 M



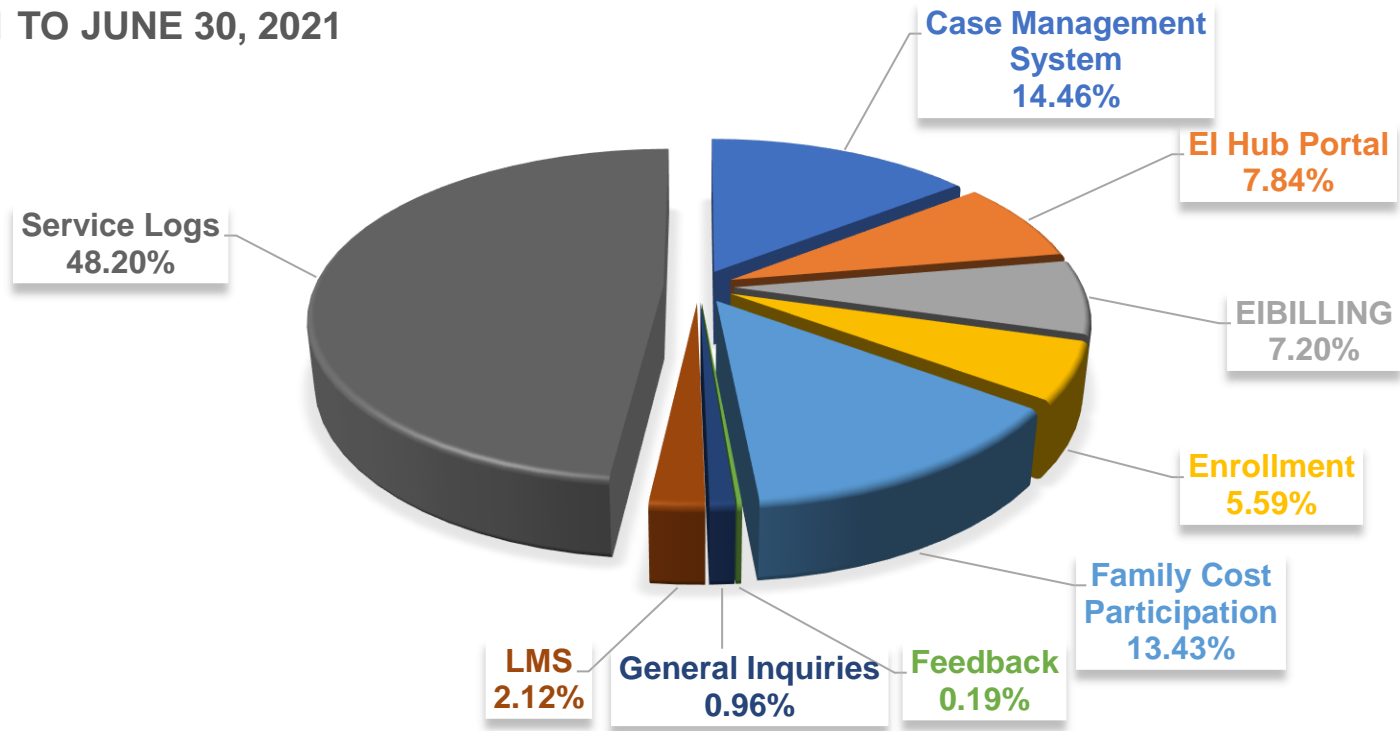
## Key Performance Metrics – Helpdesk Calls:



## Key Performance Metrics – Helpdesk Cases:



**CASE REASONS  
APRIL 1 TO JUNE 30, 2021**



## Current Key Known Issues:

- Service Logging – Voided claims are not showing up in “View Void visits” consistently
- Billing and Claiming – No payments are made for Audiology services having CPT codes V5261 and 92591.
- Case Management / Service Logging – Agencies are unable to bill for interpreter services.
- Case Management / Service Logging – bug while printing family cost participation summary and when capturing parent / guardian signature in CM module.
- Billing and Claiming – Unpaid claims reports does not show any data.
- Service Logging – Service logs submitted with episodic CPT codes are receiving validation error of “Total CPT minutes are less than the session minutes entered.”

## Coming Soon: Phase II

- IFSP record in Case Management
- Expanded functionality for assessment and eligibility
- Extended functionality for exit and transition
- Detailed AEPS results recorded for each child
- Integration with DocuSign for parents, service coordinators, and providers to sign documents
- Agency Access to Case Management
- Family/Parent Portal
- A document manager to store, view, and download forms and uploaded documentation by providers and service coordinators

# Thank you!



**Division of Disability and  
Rehabilitative Services**

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