



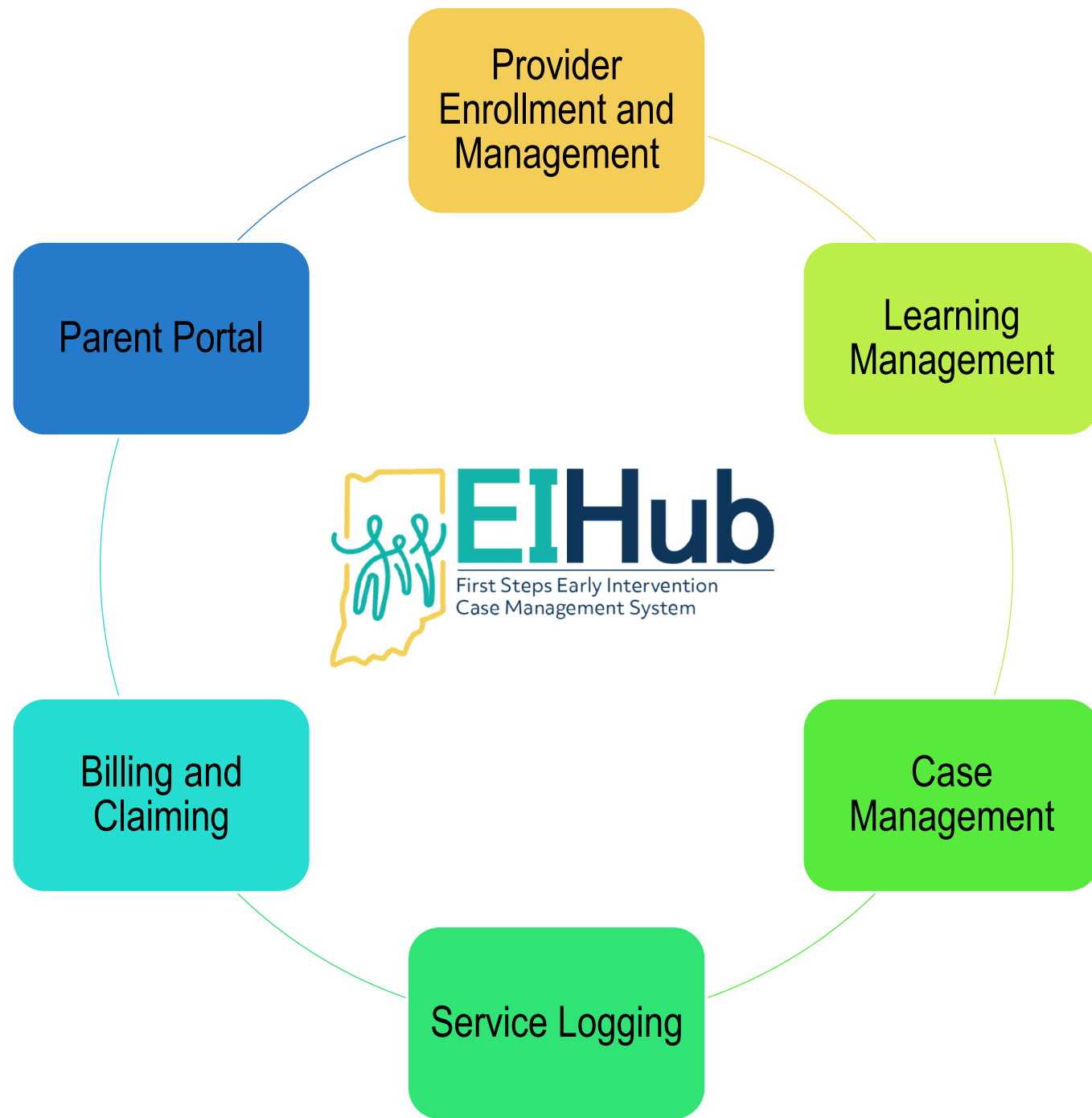
**first
steps**





EIHub

First Steps Early Intervention
Case Management System



Provider Enrollment and Management

Learning Management

Case Management

Service Logging

Billing and Claiming

Parent Portal



Communication Plan:

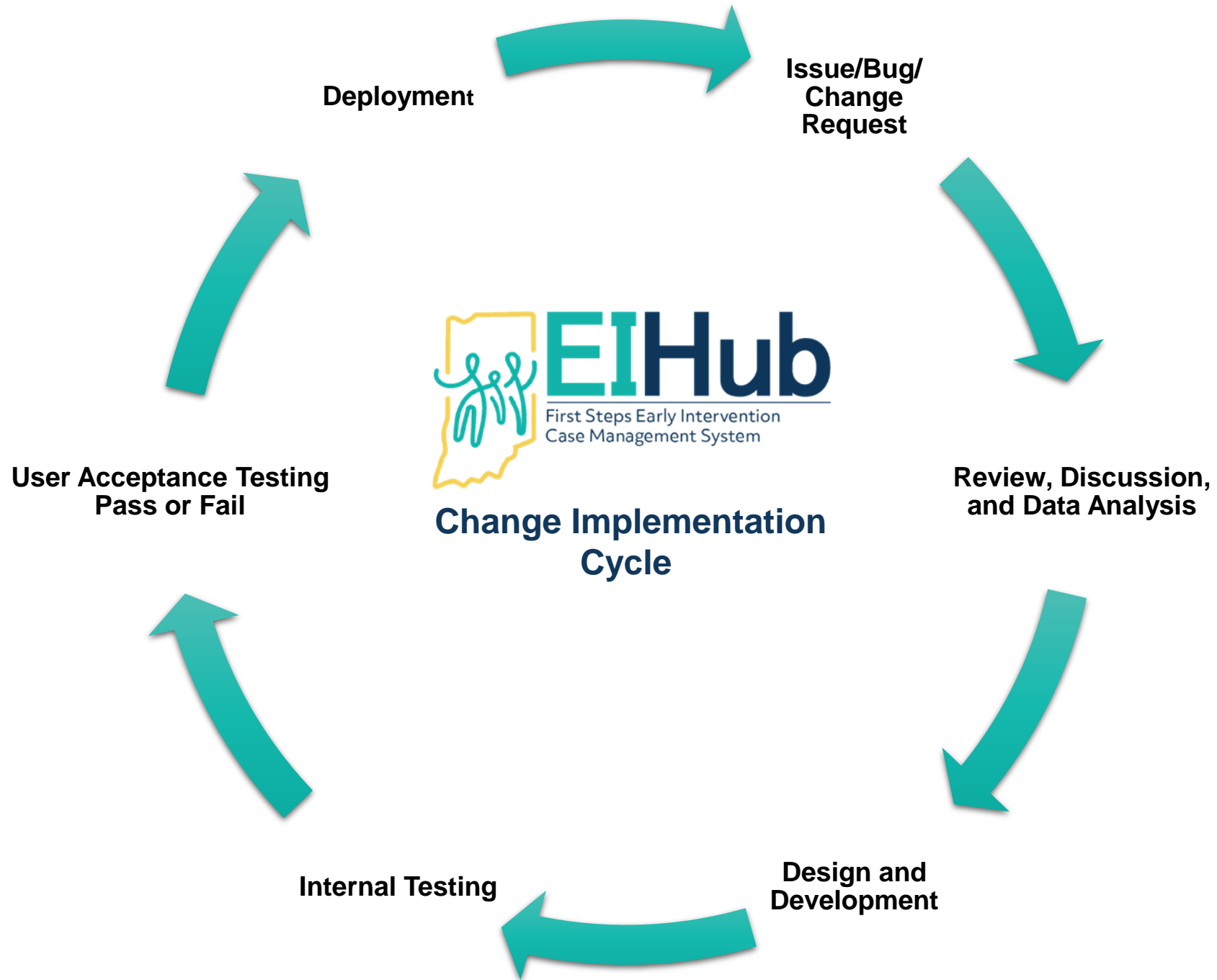
- Weekly Bulletins—released Fridays
- Bi-monthly Stakeholder Calls—1st and 3rd Wednesdays every month on Microsoft Teams

Key Performance Metrics:

- Number of unique users accessing EI Hub in last 7 days: 1350 of 1600 registered
- Number of new referrals created in last 7 days: 750
- Number of new authorizations created in last 7 days: 2500
- Number of logged services to date: 98,800
- May 4, 2021 funding request: \$1,019,567.58
- Number of unique calls / emails to Help Desk resulting in tickets created in last 7 days: 135

Current Key Known Issues:

- Case Management / Service Logging - No unit (visit) authorizations
- Case Management / Service Logging - Not seeing my provider in my dropdown list
- Case Management - Adding diagnosis code in eligibility panel
- Service Logging / Billing and Claiming - Void/Replace/Resubmission of Denied Claims





Coming Soon:

- Parent Portal
- IFSP
- Transition
- Agency Access to Case Management

The logo for 'first steps' features a stylized blue figure of a person walking inside a yellow outline of the state of Indiana. To the right of the outline, the words 'first' and 'steps' are written in a blue, sans-serif font, stacked vertically.

first
steps

Child Find



- CVR Contract
 - Developing child find materials to be shared with LPCCs
 - Audience referral sources
 - Perinatal monitoring
 - Child development
 - What to do when a concern arises
 - Aligns with the CDC's Learn the Signs, Act Early Campaign
 - Creating a social media playbook and strategy to implement in SFY22



The First Steps Are the Most Important

As a parent, you know your child best, but it can be hard to know what to expect in terms of development. First Steps is Indiana's go-to resource to help you through the process.

What is First Steps?

First Steps is Indiana's early intervention program that provides services to children from birth to their third birthday who have developmental delays or disabilities. We bring families together with a local network of professionals to provide a variety of services in the child's natural environment.

We have personnel all across Indiana and provide services to your child wherever it's most convenient, many times in-home.

Take Action

First Steps can help you ensure that your child is meeting milestones for his or her age. Not sure what to look for when it comes to playing, learning, speaking, hearing and more? Look to us.

Talk to your child's doctor regularly about his/her growth, and First Steps will be here to support you should you need it.



Sneak Peek...

Important Milestones for Your Child

Almost everything your child does can offer a sign of development. Here are some highlights of CDC milestones to be aware of during the first year of development. Get the full milestones by scanning this QR code on your mobile device.



SCAN ME

1-2 Months

- Turns head in direction that cheek is touched
- Able to suck and/or swallow easily
- Startles easily in response to loud noise
- Gaining in length and weight
- Pays attention to someone's face in direct line of sight

3-4 Months

- Makes sounds other than crying
- Holds a rattle and smiles
- Rolls from stomach to back
- Turns head toward bright light and color
- Shows gains in height and weight

4-6 Months

- Reaches for and grasps objects
- Moves toys from hand to hand
- Smiles in response to others
- Rolls from stomach to back and back to stomach
- Balances while sitting for a few seconds

6-9 Months

- Creeps or crawls forward on tummy by moving arms and legs
- Babbles and laughs out loud, plays pat-a-cake and peek-a-boo
- Sits independently
- Turns head to locate sounds
- Shows gains in height and weight

9-12 Months

- Pulls to a stand
- Picks up small objects
- Crawls on hands and knees, walks with both hands held
- Imitates simple sounds, waves "bye-bye"

Don't Wait.

Take advantage of the information and guidance First Steps can provide today.

First Steps State Administration
firststeps.in.gov
Toll-free number: 800-545-7763
Email: FirstStepsWeb@fssa.in.gov



Click here to write your contact info. Click the image field to the left to add your logo. If N/A, delete info.

The American Academy of Pediatrics recommends* that children be screened for general development using standardized, validated tools at 9, 18, or 30 months and for autism at 18 and 24 months or whenever a parent or provider has a concern.

*<https://pediatrics.aappublications.org/content/145/1/e20193449>

Evidence-Based Service Delivery Model



Telehealth / "Teleintervention"



American Rescue Plan Act

- IDEA Part C will receive ARP funds
- Funds must be spent in accordance with IDEA regulations
- Funds must be utilized for one-time costs
- Awaiting information regarding Indiana's allocation and guidance from OSEP around all requirements needed to be met to utilize the funding

Thank you!



**Division of Disability and
Rehabilitative Services**

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