



Mike Braun, Governor  
State of Indiana

***Indiana Family and Social Services Administration***  
***Division of Disability and Rehabilitative Services***

402 W. WASHINGTON STREET, P.O. BOX 7083  
INDIANAPOLIS, IN 46207-7083  
800-545-7763

## **FACT SHEET**

### **About Level of Care Assessment Representative For Hoosiers who are Under 60 Years of Age**

To qualify for the Health & Wellness and Traumatic Brain Injury waivers, a person must meet the Nursing Facility Level of Care. To determine if a person meets Nursing Facility Level of Care, they are assessed at intake and annually.

The Level of Care Assessment Representative process is designed to streamline the eligibility evaluation to determine Nursing Facility Level of Care for specific Home and Community-Based Waiver Services and nursing home admissions.

### **What is the Level of Care Assessment Representative?**

The LCAR vendor, Maximus, is responsible for evaluating the Nursing Facility Level of Care for people who are currently using or want to obtain services through a Medicaid-approved nursing home (NF) or specific home-and community-based services waiver program, such as the Traumatic Brain Injury, Health & Wellness, or PathWays for Aging Waiver.

### **I am already on a waiver, and under age 60 – what should I expect?**

Your waiver manager will continue to support you as usual! Maximus will reach out to you to schedule your annual level of care when it becomes due. Be sure to respond quickly when Maximus reaches out to schedule your assessment. This will help to avoid gaps in your services. Once the assessment has been completed, you will receive a written determination.

### **I am under 60 years of age and on an FSSA waiting list. When will I be removed from the waiting list?**

This process does not impact your place on the waiting list. The Family and Social Services Administration will send you an official notice when your name is removed from the FSSA wait list. This letter will provide instructions on whom to contact, the next steps, and the required timelines.



**I am currently on a waiver waiting list and would like to apply for Medicaid while I'm waiting. Who do I contact?**

To apply for Medicaid, you can complete the application online or contact your local Division of Family Resources office.

- To apply online, please visit <https://fssabenefits.in.gov/bp/#/>
- To find your local Division of Family Resources, visit <https://www.in.gov/fssa/dfr/ebt-hoosier-works-card/find-my-local-dfr-office/>
- Your local Aging and Disability Resource Centers or Area Agency on Aging can also help. You can find your local office by visiting <https://www.in.gov/fssa/da/area-agencies-on-aging/>

**I am under 60 years of age and need services to remain in my home. Who do I contact?**

Maximus may be contacted to determine eligibility for a Health & Wellness or Traumatic Brain Injury waiver. Maximus may be reached through the following:

- Website: [INLCAR.com](http://INLCAR.com)
- Phone Number: 1-833-597-2777
- Email Address: [INLCAR@maximus.com](mailto:INLCAR@maximus.com)

To learn about other options for services and support, you can contact your local Area Agency on Aging /Aging and Disability Resource Center . You can find your local office by visiting <https://www.in.gov/fssa/da/area-agencies-on-aging/>