



Mike Braun, Governor
State of Indiana

Indiana Family and Social Services Administration
Division of Disability and Rehabilitative Services

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FACT SHEET

About Level of Care Assessment Representative For HCBS Waiver Service Providers

The Family and Social Services Administration is dedicated to enhancing the quality and efficiency of assessing eligibility necessary to access specific available services and support. The Level of Care Assessment Representative process is designed to streamline the eligibility evaluation to determine Nursing Facility Level of Care for Home and Community-Based Waiver Services and Nursing Facility Admissions.

The Level of Care Assessment Representative implementation is set to launch on July 1, 2025. The LCAR vendor, Maximus, will assess the Nursing Facility Level of Care to determine eligibility for the Health & Wellness Waiver, Traumatic Brain Injury Waiver, PathWays for Aging Waiver, and Nursing Facility Admissions.

Streamlining the Level of Care evaluations and determination by the LCAR vendor will empower H&W Waiver and TBI Waiver Case Managers and PathWays for Aging Waiver Service Coordinators to fully focus their attention on enhancing the coordination of paid and unpaid supports and services.

What is a Level of Care Assessment Representative?

The LCAR vendor, Maximus, is responsible for assessing individuals for Nursing Facility Level of Care for Medicaid-eligible individuals entering Medicaid-certified nursing facilities or specific home- and community-based services waiver programs.

- Beginning July 1, 2025, the LCAR vendor will provide:
 - Nursing Facility Level of Care assessments and reassessments
 - Nursing Facility LOC determination recommendations
 - Intake counseling for the Medicaid-eligible 60 years and older population

What waivers are impacted?

Maximus will assess individuals seeking services on the PathWays for Aging Waiver, Health & Wellness Waiver, or Traumatic Brain Injury Waiver.



What is the role of the Area Agency on Aging or Independent Case Managers ?

AAAs and ICMs will no longer assess Nursing Facility Level of Care for the Health & Wellness, PathWays for Aging, and Traumatic Brain Injury Waivers, or for Nursing Facility admissions.

They will continue to provide case management for individuals receiving services through the Health & Wellness and Traumatic Brain Injury waivers.

What is my role with LCAR implementation?

As a provider, you will continue to provide services as approved on the individual's service plan. There are no changes in requirements or expectations of service providers for eligibility determinations.

How will I know if an individual is determined to no longer meet NFLOC?

Providers should continue to provide services as approved within the individual's NOA and coordinate with the case manager or MCE service coordinator on any services that are being terminated due to loss of eligibility.

How can I help an individual receiving the H&W, TBI or PathWays Waiver who has questions about their eligibility?

If an Individual receives the H&W or TBI Waiver, please refer them back to their Case Manager.

If an individual receives the PathWays for Aging Waiver, please refer them to their MCE-Service Coordinator.

OR

The LCAR vendor may be reached through the following contacts:

- Website: INLCAR.com
- Phone Number: 1-833-597-2777
- Email Address: INLCAR@maximus.com