



Eric Holcomb, Governor  
State of Indiana

*Division of Disability and Rehabilitative Services*  
402 W. WASHINGTON STREET, P.O. BOX 7083  
INDIANAPOLIS, IN 46207-7083  
1-800-545-7763

To: Bureau of Developmental Disabilities Services Providers, Case Managers, Self-Advocates, and Families  
From: Jessica Harlan-York, Director, Bureau of Quality Improvement Services  
Re: BQIS training series for providers: Charting the LifeCourse, session two recording  
Date: March 23, 2021

The Bureau of Developmental Disabilities Services and the Bureau of Quality Improvement Services believe that a true person-centered system measures a service or program by its ability to achieve quality, person-centered outcomes for the individuals being supported. We also recognize that providers play a key role in helping individuals achieve their good life by facilitating choice, control and integration for the individuals receiving services.

To better support implementation of person-centered principles in service delivery, BQIS, in partnership with The University of Missouri–Kansas City, began a free six month training series geared toward providers on Charting the LifeCourse last month.

Providers are exploring key principles, the provider's role and best practice examples. Last week we explored the trajectory and its applications. BQIS would like to thank all of the providers who attended the second session of this Charting the LifeCourse for Providers Series. A recording of the webinar is now available by clicking here.

If you would like additional resources or support around person-centered practices, please contact us at [BQIS.Help@fssa.IN.gov](mailto:BQIS.Help@fssa.IN.gov).

We look forward to continuing to educate and inspire providers to empower individuals to live, love, learn, work, play and pursue their dreams!

