



Eric Holcomb, Governor
State of Indiana

Division of Disability and Rehabilitative Services
402 W. WASHINGTON STREET, P.O. BOX 7083
INDIANAPOLIS, IN 46207-7083
1-800-545-7763

To: Bureau of Developmental Disabilities Services Providers
From: Jessica Harlan-York, Director, Bureau of Quality Improvement Services
Re: BQIS training series kick-off for providers: Charting the LifeCourse
Date: February 19, 2021

The Bureau of Developmental Disabilities Services and the Bureau of Quality Improvement Services believe that a true person-centered system measures a service or program by its ability to achieve quality, person-centered outcomes for the individuals being supported. We also recognize that providers play a key role in helping individuals achieve their good life by facilitating choice, control and integration for the individuals receiving services.

To better support implementation of person-centered principles in service delivery, BQIS, in partnership with The University of Missouri–Kansas City, began a free 6-month training series geared toward providers on Charting the LifeCourse.

Providers are exploring key principles, the provider's role and best practice examples. This series kicked off this week. BQIS would like to thank all of the providers who attended the first session of this Charting the LifeCourse for Providers Series. A recording of the webinar is now available [by clicking here](#).

If you would like additional resources or support around person-centered practices, please contact us at BQIS.Help@fssa.IN.gov.

We look forward to continuing to educate and inspire providers to empower individuals to live, love, learn, work, play and pursue their dreams!

