



Eric Holcomb, Governor
State of Indiana

Division of Disability and Rehabilitative Services
402 W. WASHINGTON STREET, P.O. BOX 7083
INDIANAPOLIS, IN 46207-7083
1-800-545-7763

To: Individuals, Families, Bureau of Developmental Disabilities Services Providers, Case Managers
From: Jessica L. Harlan-York, Director, Bureau of Quality Improvement Services
Re: Mandatory provider training schedule
Date: May 26, 2022

The Bureau of Quality Improvement Services is committed to supporting our provider network in working toward a true person-centered system. We believe that professional development strengthens our network as a whole and ensures quality supports for individuals receiving home-and community-based services.

As part of that commitment, BQIS is continuing to host a series of web-based training opportunities. These opportunities are being provided at no cost to participants and are all **mandatory** for all current Bureau of Developmental Disabilities Services home-and community-based services providers. This means if your organization is a current BDDS service provider of **any** home-and community-based service, it is **required** that an executive level staff member of your organization attend these trainings. Sign-up, participation and completion of these trainings will be tracked and monitored throughout the trainings.

These trainings will now follow a bi-monthly, regular, set schedule:

- First Thursday of the month 10 a.m. ET
- Third Tuesday of every month 1 p.m. ET
- Recording, with live Q&A, last Wednesday of the month at 10 a.m. ET

The following are specific dates of the next six trainings

- July 7 and 19
 - Recording July 27
- Sept. 1 and 20
 - Recording Sept. 28
- Nov. 3 and 15
 - Recording Nov. 30
- Jan. 5 and 17
 - Recording Jan. 25
- March 2 and 21
 - Recording March 29
- May 4 and 16



- Recording May 31

Topics for the series will include: Guardianship, Modifications under the Settings Rule, Access to Personal Resources, Team Dynamics, Trauma-informed Care, and Dual Diagnosis.

More detailed information and registration links will be sent out approximately one month prior to each training.

Individuals with disabilities, program managers, direct support professionals, case managers, and families are also all welcome to attend.

If you have questions, need additional resources or support, or have suggestions for additional training, please contact us at BQIS.Help@fssa.IN.gov.

We look forward to continuing to educate and support providers to empower individuals to live, love, learn, work, play and pursue their dreams!