



Eric Holcomb, Governor
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Division of Disability and Rehabilitative Services
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To: Bureau of Developmental Disabilities Services stakeholders, including individuals, families, providers, case managers and staff
From: Cathy Robinson, Director, Bureau of Developmental Disabilities Services
Re: BDDS updates and activities
Date: July 22, 2020

The Bureau of Developmental Disabilities Services is committed to working collaboratively with case managers and providers during this extraordinary time. We appreciate the hands-on and coordinated efforts and responses our case managers and providers have demonstrated. As part of this commitment, BDDS has the following updates of interest:

- The July 15 bi-weekly provider and case manager webinar recording is [now available](#).
- BDDS is hosting a provider and case manager webinar on Wednesday, July 29, 2020, from 3:30 to 4:30 p.m. EDT. The webinar will include an overview of updates and clarifications on temporary policy changes related to COVID-19 and Appendix K. To participate in the please [log in using this link](#).
 - You will have the option of joining from the web or opening the event in Microsoft Teams, if you have it installed.
 - Before watching the webinar, please:
 - Learn more about [attending a Microsoft Live event](#).
 - Make sure your browser allows third-party cookies.
 - Ensure your browser supports [Microsoft Teams](#) and [Microsoft Azure Media Player](#).
 - During the webinar, we will provide a mechanism for participants to confirm their participation for purposes of receiving a certificate of attendance.
- REMINDER – BQIS is seeking input, ideas and feedback to assist in guiding their work in improving their quality and compliance approach through anonymous surveys. The purpose of the surveys are to understand how BDDS/BQIS can better support case managers, providers and direct support professionals in their work to meet the life goals and health and safety needs of individuals with intellectual and developmental disabilities. In addition, the responses will help shape BQIS' efforts to



gather similar feedback from self-advocates and families, later this year. The surveys are available through July 31, 2020, and are linked below:

- Survey for case managers: [BQIS Living Well Case Manager Survey](#)
- Survey for providers: [BQIS Living Well Provider Survey](#)
- Survey for direct support professionals: [BQIS Living Well DSP Survey](#)