



Eric Holcomb, Governor  
State of Indiana

*Division of Disability and Rehabilitative Services*  
402 W. WASHINGTON STREET, P.O. BOX 7083  
INDIANAPOLIS, IN 46207-7083  
1-800-545-7763

**To:** Individuals with disabilities, families, waiver service providers, waiver case managers and interested stakeholders  
**From:** Kylee Hope, Director, Division of Disability and Rehabilitative Services  
Cathy Robinson, Director, Bureau of Developmental Disabilities Services  
**Re:** Update on waiver redesign pause  
**Date:** May 7, 2020

In late March, the Division of Disability and Rehabilitative Services and the Bureau of Developmental Disabilities Services announced that due to the COVID-19 pandemic it was necessary to temporarily pause our waiver redesign efforts. During the pause, we have continued to take public feedback on the waiver redesign concept paper through email and survey. In addition, our waiver redesign contractor - Human Services Research Institute – has continued their work.

At this time, we have determined that we must continue to pause this important work, while we continue to support efforts related to the impact of COVID-19 and the focus to begin transitioning toward recovery. Within this context, we are planning to “un-pause” the project on Monday, June 1, 2020. Leading up to that time, we will provide a more detailed plan of action, but intend to provide a few weeks to finish out public feedback – including offering virtual stakeholder listening forums – and then will establish a revised timeline for the next steps in this project.

The comment period and feedback on the initial concept paper, [available by clicking here](#), remains open at this time and comments may be submitted via the [electronic survey](#) or by emailing [DDRSwaivernoticecomment@fssa.IN.gov](mailto:DDRSwaivernoticecomment@fssa.IN.gov).

We appreciate your understanding and partnership as we adapt our waiver redesign timeline to ensure that we can all focus on more immediate needs. We look forward to the opportunity to transition our collective efforts back to the important work of designing and creating waivers that assist individuals and families in living their vision of a good life.

