



Eric Holcomb, Governor  
State of Indiana

***Division of Disability and Rehabilitative Services***  
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To: Bureau of Developmental Disabilities Services Waiver Providers  
From: Cathy Robinson, Director, Bureau of Developmental Disabilities Services  
Re: Waiver provider survey (excluding case management)  
Date: February 4, 2021

The Bureau of Developmental Disabilities Services' mission is *"To connect people with disabilities and their families to resources and supports to live their best life."* To provide individuals and families the option of applying for BDDS services through an online platform, the BDDS Gateway was launched on Feb. 1, 2021. To further this mission, BDDS is enhancing the provider's experience in the BDDS Portal. The BDDS Portal 2.0 is targeted for release by the end of the year.

To assess how waiver providers currently supply, obtain and utilize information in partnership with BDDS, a survey has been created for providers to offer input. The survey will establish a baseline understanding of the current provider experience and help inform potential system improvements.

Please complete the survey on or before Feb. 19, 2021. The survey is available at: [BDDS Portal Survey for Waiver Service Providers](#) The survey should take less than 10 minutes to complete.

Questions or comments related to this survey, the BDDS Portal or the BDDS Gateway may be submitted to [BDDS.SCPHelp@fssa.in.gov](mailto:BDDS.SCPHelp@fssa.in.gov).

