



Eric Holcomb, Governor
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To: Bureau of Developmental Disabilities Services stakeholders, including individuals, families, providers, case managers and staff
From: Kylee Hope, Director, Division of Disability and Rehabilitative Services
Cathy Robinson, Director, Bureau of Developmental Disabilities Services
Re: BDDS COVID-19 updates and activities
Date: May 1, 2020

The Bureau of Developmental Disabilities Services is committed to working collaboratively with case managers and providers during this extraordinary time. We appreciate the hands-on and coordinated efforts and responses our case managers and providers have demonstrated. As part of this commitment, BDDS has the following updates of interest:

- New Resource for All Stakeholders now available on the [DDRS COVID-19 page](#)
 - BDDS is pleased to share several **telemedicine fact sheets** to provide additional guidance and support in the delivery of key services via telemedicine, including: behavior support services, case management, music therapy, occupational therapy, physical therapy, recreational therapy, speech therapy and wellness coordination. The fact sheets include examples that individuals, families, case managers and providers may find useful in thinking about how to adapt virtual service delivery.
 - BDDS and BQIS are pleased to share a new **resource toolkit to assist individuals, families, and providers during the COVID-19 pandemic**. The toolkit includes general resources on state and national COVID-19 resources, as well as specific resources organized by LifeDomain that reflect the different aspects and experiences of everyone's life. The toolkit is made possible through funding provided by the Administration for Community Living's Living Well grant.
- New resource for individuals and families now available on the [DDRS COVID-19 page](#)
 - The [INvision April 2020 issue](#) is now available. This issue provides families and individuals with disabilities ideas and resources managing life during COVID-19
 - BDDS is pleased to share a new video on [families as paid caregivers, information for families](#). This short video explains the allowable activities and criteria necessary to utilize the temporary appendix k flexibilities involving families as paid caregivers.



- New resources for providers and case managers now available on the [DDRS COVID-19 page](#)
 - **The April 29 weekly provider and case manager webinars** recording is now available.
 - **BDDS is hosting a weekly provider and case manager webinar on Wednesdays from 3:30 – 4:30 p.m. EDT through May 20.** The webinar will include an overview of updates and clarifications on temporary policy changes related to COVID-19 and Appendix K. If you have not done so already, please use the following link to register.
 - The webinars will be held via GoToWebinar and can be accessed using the following link to register for all 5 sessions.
 - For those individuals unable to access the webinar, it will be recorded and posted to the BDDS COVID-19 web page.
 - To participate in the webinars, please register [by clicking here](#).
 - After registering, you will receive a confirmation email containing information about joining the webinar. This is a reoccurring webinar and registration is only required once for all dates.