

ICC Meeting April 10, 2024

2024 Bureau Priorities

Policy and Strategic Initiatives

- Comprehensive policy manual outline/table of contents
- Federal monitoring preparation
- Family Engagement

Training and Professional Development

- Completion of Service Coordinator onboarding modules
- Further development of modules for providers
- Development of tiered technical assistance



2024 Bureau Priorities

Capacity Building

- Continue engagement with higher ed
- Continue contract with CVR around recruitment
- Analyze billing and provider enrollment data

EI Hub

- Vendor accountability full system requirements implementation
- Improve user experience
- Streamline business processes
- Create the efficiencies system has the potential to introduce



Family Engagement

Family Town Hall

Goal:

- Engage with families enrolled in First Steps
- Driver for system improvements
- $\circ~$ Provide a forum for family connection and information sharing

Hosted 2 on April 4, 2024

- $\circ~$ Few parents attended
- Identified ways to better support families during their time in First Steps
- $_{\odot}~$ Focused on identifying strategies to improve attendance in July
- Follow-up survey will be sent in hopes of learning more







7/1/2024

DMS – Federal Monitoring

Discovery Phase: Officially kicked off

- State Overview Presentation 3/15/24
- Document Request Submitted 4/4/24
- ICC Focus Group Interview 4/5/24
- SPOE Focus Group Interview 5/10/24
- Agency Focus Group Interview TBD
- Parent Training and Information (PTI) Center IN*SOURCE Interview TBD
- Parent Focus Group Interview TBD

Engagement Phase: Onsite Visit

• August 19-21, 2024



Highlights Include...

Keynote Speakers:

- o Junlei Li
- Tamar Jacobson

Pre-Conference:

- FGRBI Fast Track
- High Quality Outcomes Training for Service Coordinators
- Infant and early childhood mental health reflective supervision/consultation

Virtual Attendance:

 Unlimited \$50 virtual registrations available for Friday June 14

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Thank you!





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