



ICC Meeting

October 9, 2024

Federal Monitoring (DMS)





Indiana System Strengths

- Program staff knowledge of fiscal requirements
- Diversity of funding streams and braiding and blending funding to support EI for children and their families
- Extensive data collection and use of data to inform all aspects of the system
- Great working relationship with local programs
- Use of national TA
- Transparency of where gaps are and where improvements are being made
- Team's hard work and preparedness

Indiana System Gaps and Opportunities



- Training and support for families around cost participation
- Ensuring all procedures and manuals are comprehensive, clear, and reflect practice
- Expansion of what the State is monitoring, including the monitoring of agencies and independent providers
- Must issue annual determinations of local programs
- Must update procedural safeguards and dispute resolution procedures

2025 Bureau Priorities



Policy/Strategic Initiatives

- Comprehensive catalogue of all First Steps policies
- Family Cost Participation policy and procedure review and creation of information and training for families
- Dissemination of revised Procedural Safeguards and Dispute Resolution policies and procedures and the creation of a webpage for the public
- Continue to develop and host quarterly business reviews with all vendors

2025 Bureau Priorities



Training/Outreach

- Completion of all intro onboarding modules for new personnel
- Collaboration with IU/Early Childhood Center on the design, development, and implementation of Tiered TA
- Continued training around family coaching

2025 Bureau Priorities



Quality Assurance

- EI Hub Remediation
- Data quality improvement through data system validations, guidance, and training
- Ongoing data query development and analysis
- Development of procedures around agency and independent provider monitoring

2025 Bureau Priorities



Federal Monitoring

- Preparation for findings remediation and closure
 - Quality Review Manual updates per federal request and as necessary to document all current State monitoring procedures
 - Training development for families and personnel around dispute resolution, procedural safeguards, and family cost participation
 - Update prior written notice forms and train service coordinators

Thank you!



**Division of Disability and
Rehabilitative Services**

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