



Commission on Rehabilitation Services Meeting

November 8, 2024
 10 a.m. (Eastern)
 Bosma Enterprises
 7225 Woodland Drive
 Indianapolis, IN 46278

MEETING MINUTES

- I. Call to Order/Roll Call/Welcome
 - a. The meeting was called to order by Marc Ruiz

A	Mandy Blaise	V	Kate Barrow	A	Ron Brown
V	Katie Connel	P	Jennifer Diaz	V	Mason Ellis
A	Abby Fleenor	P	Shawn Fulton	P	Kate Heger
V	Zaida Maldonado-Prather	A	Danie'l Mize	V	Ian Ragains
A	Cadence Riley	P	Marc Ruiz	V	Stacey Smith
P	Willaine St. Pierre-Sandy	A	Kindall Stewart	V	Mike Thibideau
V	Barbara Thompson	P	Theresa Koleszar	IP	Kristina Blankenship
IV	Mark Noyes	P	Courtney Scott	A	Whitney Ertel
IV	Amanda Ormstedt				

(A=Absent, P=Present, T=Teleconference, Virtual =V, I=Invited Guest)

- II. Approval of the September 13, 2024, meeting minutes
 - a) The Commission voted unanimously in favor
- III. Public Comment
 - a) There were no members of the public who made comment
- IV. Comprehensive Statewide Needs Assessment (CSNA) Update
 - a) Mark Noyes of PCG presented to the group
- V. Annual Report
 - a) Theresa Koleszar provided an update on the progress of the 2024 Annual Report
 - b) Emails from the Employment First call out will be sent out to members
- VI. Customer Satisfaction Survey Presentation
 - a) Amanda Ormstedt, Manager of Administrative Operations, presented to the group
- VII. Committee Updates
 - a) Several volunteers will meet to redefine the committees
 - b) Theresa Koleszar will contact volunteers with proposed meeting dates

- Customer Satisfaction Committee
 1. Report was presented during this meeting
- Employment First Committee
 1. A brief update on the Employment First call out was provided
- Recruitment, Public Outreach, and Commission Development Committee
 1. One business representative seat remains vacant; seeking suggested applicants
- Policy & Oversight and Planning & Evaluation Committee
 1. No update
- Awards Committee
 1. No update
- Transition Committee
 1. No update

VIII. Other Business

IX. Meeting Adjourned

Future meeting dates:

Date	Time	Location
January 10, 2025	10:00 a.m. – 1:00 p.m.	Virtual Click here to join the meeting
March 14, 2025	10:00 a.m. – 1:00 p.m.	Virtual Click here to join the meeting
May 9, 2025	10:00 a.m. – 1:00 p.m.	Bosma Enterprises 7225 Woodland Drive Indianapolis, IN 46278
September 12, 2025	10:00 a.m. – 1:00 p.m.	Bosma Enterprises 7225 Woodland Drive Indianapolis, IN 46278
November 14, 2025	10:00 a.m. – 1:00 p.m.	Bosma Enterprises 7225 Woodland Drive Indianapolis, IN 46278