



Mike Braun, Governor
State of Indiana

Indiana Family and Social Services Administration
Division of Disability, Aging and Rehabilitative Services

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The Bureau of Disabilities Services (BDS) is sending this communication because you have been identified as receiving services on one of following Home and Community Based Services Medicaid waivers that BDS administers.

As part of the BDS Waiver Reset project we are focusing on case management due to stakeholder feedback regarding how individuals and families experience this service, and an overall desire to improve the quality of case management services.

BDS is implementing changes to case management to provide a better way for BDS to work more closely with specifically selected case management organizations to:

- Improve the skills and knowledge of case managers
- Build greater consistency with this service across the state
- Ensure all individuals continue to receive quality case management services

In November 2025, all current Case Management Organizations, along with other interested parties, were invited to submit a proposal through the state's contract process, where they could present their plans for quality case management service delivery. BDS is excited to announce the case management companies who were selected through this process to provide services.

The case management companies selected to continue to provide waiver case management services for are:

- Aging & In-Home Services of NE IN, Inc.
- Indiana Professional Management Group
- Inspire Case Management
- Unity of Indiana
- The Columbus Organization



Each one of these case management organizations will provide case management statewide and for all of the following waivers:

- Family Support Waiver
- Community Integration & Habilitation Waiver
- Health & Wellness Waiver
- Traumatic Brain Injury Waiver
- PathWays Fee for Service
- Money Follows the Person (Pathways, Health & Wellness, or CIH)

If you currently use one of the case management organizations listed above, there is nothing you need to do at this time to keep your current case management organization.

If your case management organization is not one of the above case management organizations you will need to choose a new case management organization starting June 1, 2026. You must choose a new case management organization no later than July 15th, 2026. Your case manager will discuss and share with you information and resources to support you through the transition to a newly selected case management organization.

Beginning August 1, 2026, only the case management companies listed above will be able to continue to provide case management. **All individuals must receive case management services, as this is a required waiver service.** Freedom of choice for who provides case management will continue to be guaranteed. All individuals have the right to choose to change to a different approved case management company at any time.

Enclosed is a toolkit that provides you with additional information.

You may contact your current case manager or local BDS office at 800-545-7763 with any questions.