



Mike Braun, Governor
State of Indiana

Indiana Family and Social Services Administration

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E. MITCHELL ROOB JR., SECRETARY

To: FSSA stakeholders, including individuals, families, providers, case managers and staff

From: Bureau of Disabilities Services and Office of Medicaid Policy and Planning

Re: Level of Care Assessment Representative

Date: May 28, 2025

The Family and Social Services Administration monitors and oversees the administration of the federally required Level of Care assessment and determination and intake counseling for individuals in need of Nursing Facility Level of Care Assessments. Nursing Facility Level of Care assessments are completed for the Health & Wellness, PathWays for Aging, and Traumatic Brain Injury waivers as well as nursing facility admissions.

FSSA is dedicated to enhancing the quality and efficiency of evaluating functional eligibility to access services and supports. The Level of Care Assessment Representative is a process designed to streamline the functional eligibility evaluation to determine the Nursing Facility Level of Care.

Beginning July 1, 2025, the LCAR will provide:

- Preadmission Screening and Resident Review
- LOC assessments and renewals
- LOC determination recommendations and re-determinations
- Intake counseling for the Indiana PathWays for Aging 60+ population

Stakeholder Informational Webinars

FSSA is hosting a series of webinars designed to provide information to our stakeholders on the upcoming changes to the Nursing Facility Level of Care assessment process.

All webinars be a live question and answer session, and the webinar will be recorded and shared on the [FSSA LCAR webpage](#) for anyone who cannot attend live.



June 3- LCAR Overview for AAA, ADRC, and ICM Staff

This session will provide details on the transition to Level of Care Assessment Representatives (LCAR vendors) and what these changes mean for case managers of Home and Community-Based Services.

Webinar Details:

Date: June 3, 2025

Time: 10am-11am ET

Platform: Microsoft Teams

[Click the Link to Join!](#)

This session will focus on:

- The LCAR model and how it will operate
- What these changes mean for your day-to-day roles
- How AAA/ADRC/ICM functions will evolve under this new process

June 6 - LCAR Overview for Providers

This session will provide details on the transition to Level of Care Assessment Representatives (LCAR vendors) and what these changes mean for providers of Home and Community-Based Services.

Webinar Details:

Date: June 6, 2025

Time: 10am-11am ET

Platform: Microsoft Teams

[Click the Link to Join!](#)

We will cover:

- The LCAR vendor and their role
- How the changes will be implemented
- Impacts on provider workflows and communications

June 13 - Introduction for Individuals and Families

This webinar will include a high-level overview and introduction of the Level of Care Assessment Representatives vendor and process for obtaining a nursing facility level of care assessment for Home and Community-Based Services and nursing facility admissions. This webinar is intended for individuals with disabilities, their families, and interested stakeholders.

Webinar Details:

Date: June 13, 2025

Time: 11 a.m.-12 p.m. ET

Platform: Microsoft Teams

[Click the Link to Join!](#)

During the session, you'll learn:

- About the Level of Care Assessment Representative vendor and what they do
- How the assessment process will change, and stay the same
- What to expect moving forward

For more information on [LCAR please click here](#).