

IHCP *bulletin*

INDIANA HEALTH COVERAGE PROGRAMS BT202442 APRIL 9, 2024

IHCP announces HCBS provider certification transition

Beginning in May 2024, the Indiana Family and Social Services Administration (FSSA) Office of Medicaid Policy and Planning (OMPP) will assume responsibility for processing Home- and Community-Based Services (HCBS) provider certification requests for the Indiana PathWays for Aging Waiver, Traumatic Brain Injury (TBI) Waiver, and Aged and Disabled (A&D)/Health and Wellness (H&W) Waiver .



The OMPP and FSSA Division of Aging are sharing this provider certification transition timeline:

- All initial provider applications, change of ownership (CHOW) requests, requests for additional services or requests to service additional counties received by the Division of Aging through **March 31, 2024**, will continue to be processed by the Division of Aging until completion.
 - ⇒ Providers will continue to receive certification letters and communication from the Division of Aging for this group of applications until all previously submitted applications have been reviewed and approved.
 - ⇒ Providers who submit certification requests to the Division of Aging after **April 1, 2024**, will be processed as part of the existing queue or may be asked to resubmit the request through the Salesforce system. Starting **April 2, 2024**, providers are encouraged to consider holding any requests for initial certification, requests to add additional services or requests to add additional counties until mid-May 2024, in order to reduce any redundancy.

Providers may continue to submit CHOW requests to the Division of Aging for processing through early May 2024.

- Beginning in mid-May 2024 (*final date to be announced soon*), all certification requests for A&D/H&W Waiver or TBI Waiver providers must be submitted to the OMPP and processed for the Indiana PathWays for Aging Waiver, H&W Waiver and TBI Waiver.
 - ⇒ All provider requests for these waivers must be submitted through the OMPP's new Salesforce solution*. Final instructions for accessing the system will be announced in late April 2024, and the system will be available in May 2024.
 - ⇒ Providers will begin receiving certification letters and communication for all requests submitted from the OMPP Provider Certification Team.
 - ⇒ Any providers certified by the OMPP for the A&D/H&W Waiver before the Indiana PathWays for Aging launch in July 2024 will be recognized, during the interim, as A&D Waiver providers with the Division of Aging.

Providers are invited to learn more about the HCBS provider certification by attending an IHCP Live webinar presentation (see Table 1).

***Key exception** – Through June 30, 2024, expedited requests to add Structured Family Caregiving (SFC) for the following providers will continue to be processed by the Division of Aging and will not require submission through the OMPP Salesforce solution:

- Current providers of Attendant Care (ATTC) on the A&D and/or TBI Waiver as of March 1, 2024
- Current providers of SFC on the Community Integration and Habilitation (CIH) Waiver
- Current providers of Residential Habilitation Services (RHS) on the CIH Waiver

Table 1 – Webinar for HCBS Waiver providers

| Date | Time (Eastern Time) | Registration link |
|------------------------|----------------------|--------------------------------------|
| Wednesday, May 1, 2024 | 10 a.m. – 11:30 a.m. | Register for webinar |

QUESTIONS?

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