COVID-19 Guidance and Support

March 17, 2020
How to Stay Informed

✓ Latest information posted at [www.in.gov/isdh](http://www.in.gov/isdh)
✓ 24/7 call center
  317-233-7125 (M-F, 8:15 a.m. -4:45 p.m.)
  317-233-1325 (after hours)
✓ Dedicated email box: epiresource@isdh.in.gov
✓ Provider webcast recording available on the ISDH Video Center: [http://videocenter.isdh.in.gov/videos/](http://videocenter.isdh.in.gov/videos/) (Internet Explorer only)
✓ Sign up for the Indiana Health Alert Network: [https://www.in.gov/isdh/25862.htm](https://www.in.gov/isdh/25862.htm)
How to Stay Informed

• Watch your email and text for alerts from OECOSL

• Continue to check back to the OECOSL web page for updated guidance at https://www.in.gov/fssa/2552.htm

Guidance Regarding Closures

If the local public, non-public or charter school closes and there have not been positive cases of COVID-19 identified, child cares should remain open and accept children in need of care.

Remaining open supports public health workers, families, and other important personnel who need to support the overall efforts to combat COVID-19.
Use of Family Personal Days

Current Policy: Families with full time vouchers receive 20 personal days. Those can only be used when the provider is open.

New Policy: (effective 3/20/20 through 9/30/20)
- All families will receive full time vouchers
- Families will receive 40 additional personal days for a total of 60.
- Provider can be closed and personal days applied
## Use of Inclement Weather Closure Days

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<td>Providers may claim up to 5 inclement weather closure days per calendar year for emergency weather closures.</td>
<td>Providers who have completely closed their program, may claim their 5 inclement weather closure days during the allowed from 3/15-3/28.</td>
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Additional Funding to Support Absenteeism or Closures

OECOSL may use CCDF quality dollars to provide temporary grants or assistance to impacted providers to retain the child care supply during periods of closures.

In order to apply for these temporary grants please go the OECOSL webpage and send the request to:

OECOSLproviderinquiry@fssa.IN.gov
Redetermination Periods

Current Policy:
All families receive 53 weeks of services and are asked to complete a redetermination 30 days prior to their end date.

New Policy (effective 3/20/20 through 10/3/20)
All families will receive an additional 4 months of eligibility in order to limit the amount of redeterminations that need to be done during this time of social isolation.
School Age Vouchers

Current Policy:
All school age children receive school age allowing for 10 hours per week.

New Policy: (effective 3/15/20 through 10/3/20)
All school age children will now receive school age other vouchers to allow for access to care 25 hours or more per week.
Break Care Only Vouchers

Current Policy:
Families may request care only during school breaks and summer breaks.

New Policy: (effective 3/15/20 through 10/3/20)
Families with school age children who now need weekly care can request vouchers for full time care. Providers will need to submit a provider form to their eligibility office.
CCDF Voucher Changes

If CCDF Vouchers need changed from one provider or location to another or changes from break care vouchers to full time vouchers, providers may submit a provider form to their eligibility office email on the next slide.

OECOSL will work rapidly with you to ensure that payments are not disrupted to meet the needs of families.
CCDF Voucher Changes (cont.)

AHS -
Joan.Carter@fssa.in.gov
Lisa.Russell@fssa.in.gov

Brightpoint -
ChildCare@mybrightpoint.org

Children's Bureau -
Andrea.Massey@fssa.in.gov

Maximus -
Intake@maximus.com

River Valley Resources -
Leslie.Abbott@fssa.in.gov
Transitional Care

Current Policy:
When a family reports that they have lost their job they are provided 16 weeks of transitional care in order to find new employment before benefits are terminated.

New Policy: (effective 3/20/20 through 10/3/20)
These changes still need to be reported, however families will be provided an additional 10 weeks (for a total of 26 weeks) of transitional care before benefits are terminated.
Excessive Absence

Current Policy: When a family has failed to use their swipe card or claim attendance for 60 days their benefits are terminated.

New Policy: (effective 3/20/20 through 10/3/20) If a family fails to use their benefit due to illness or quarantine benefits will not be terminated.
Group Size Requirements

OECOSL is waiving group size requirements for children 30 months and older in counties where positive cases have been identified.

Younger children shall still be protected from aggressive older children and staff to child ratios are still required.
School Age Break Care for Child Care Homes

In order to accommodate the school age children where the school district has closed, OECOSL would waive the restriction for school age break care for child care homes.
Contact Information

If you need to identify temporary space to operate in or quickly stand up a new space to operate in please contact Lisa Clifford at Lisa.Clifford@fssa.in.gov or at 317-605-7971.

OECOSL will work swiftly to meet the needs of your community and has flexibility under these circumstances to license new spaces.
General Questions

If you have general questions about your program and COVID-19 continue to contact your licensing consultant for support.