



## Community Health Worker (CHW) - INCHWA

Certification website: [Certified Community Health Worker \(CCHW\) Training | Health Visions Midwest \(hvusa.org\)](https://www.hvusa.org)

### Credential Summary

A Community Health Worker (CHW) is a frontline public health worker who is a trusted member of and/or has an unusually close understanding of the community served. This trusting relationship enables the CHW to serve as a liaison/link/intermediary between health/social services and the community to facilitate access to services and improve the quality and cultural competence of service delivery. A community health worker also builds individual and community capacity by increasing health knowledge and self-sufficiency through a range of activities such as outreach, community education, informal counseling, social support, and advocacy (APHA, 2000).

### Overview

- **Related Instructional Hours:** 45
  - Non-Traditional Adult Students only
- **Exam details:** CCHW Exam
- **Third party testing provider:** Indiana Community Health Workers Association (INCHWA)
- **Exam cost:** \$1,200
- **Renewal details:** No requirements for renewal but continuing education is encouraged

### Job Opportunities

- **Relevant SOC codes**
  - Community Health Workers 21-1094
- **Demand information**
  - Average flame ranking = 3.6/5
- **Average Wages**
  - \$43,460 (20.89 per hour)  
(Average wages pulled as of October 2023)

### Knowledge, Skills, and Competencies

- Cultural mediation among individuals, communities, and health and social service systems
- Providing coaching and social support
- Providing culturally-appropriate health education and information
- Care coordination, case management, and system navigation
- Providing direct services
- Building individual and community capacity
- Advocating for individuals and communities



- Implementing individual and community assessments
- Conducting outreach
- Participating in evaluation and research
- Communication skills
- Interpersonal and relationship-building skills
- Service coordination and navigation skills
- Capacity building skills
- Advocacy skills
- Education and facilitation skills
- Individual and community assessment skills
- Outreach skills
- Professional skills and conduct
- Evaluation and research skills

## Post Secondary Relevance

- **Next level programs of study**
  - Principles of Human Services
  - Understanding Diversity
  - Relationships and Emotions
  - Human Services