



Certified Insurance Service Representative

Certification website: [CISR | Certified Insurance Service Representative \(scic.com\)](https://scic.com)

Credential Summary

The Certified Insurance Service Representative (CISR) is designed for customer service representatives that represents a benchmark for an insurance professional's commitment to customer service and their client relationships.

Overview

- **Related Instructional Hours:** 130
- **Exam details:** Certified Insurance Representative (CISR)
- **Third party testing provider:** National Alliance for Insurance Education & Research
- **Exam cost:** \$275.88 for intermediate subscription that includes exam
- **Renewal details:** Certification is updated annually by attending an update program, which provides up to 2 years of update credit.

Job Opportunities

- **Relevant SOC codes**
 - Cost Estimator 13-1051
 - Insurance Sales Agents 41-3021
- **Demand information**
 - Average flame ranking = 3.83/5
- **Average Wages**
 - Ranges from \$68,350 (32.86 per hour) to \$72,750 (34.97 per hour)
(Average wages pulled as of October 2023)

Knowledge, Skills, and Competencies

- Agency Operations
- Commercial Casualty I
- Commercial Casualty II
- Elements of Risk Management
- Insuring Commercial Property
- Insuring Personal Auto Exposures
- Insuring Personal Residential Property
- Life & Health Essentials
- Other Personal Lines Solutions

Post Secondary Relevance

- **Credit for prior learning**
 - IVY Tech gives credit
- **Next level programs of study**
 - Business Management
 - Insurance Fundamentals
 - Personal and Commercial Insurance



Industry Support

- The Mitchell Agency
- Arlington Roe
- Bennett & Bennett
- Burns & Wilcox
- Connor Insurance
- George insurance Group
- Harman McClintoc
- Indiana Farmers Insurance
- Jacob Insurance Services
- LMH Group
- Priority Risk
- State Farm
- Shepard Insurance
- Trexler
- Zeller Insurance