



WorkINdiana enrolled its first student in August of 2011 and reached a total enrollment of 4,498 students by the end of July 2016. To date, 3,801 students have completed a program, and 2,973 students have earned the associated certification. Currently, 85 students remain active in training.

The WorkINdiana program offers short-term occupational training to Adult Education students, resulting in industry-recognized certifications.

Framework: WorkINdiana Career Certifications	
Industry Sectors	Certifications
Health Care	<i>Certified Nurse Aide (CNA)</i>
	<i>Emergency Medical Technician (EMT-B)</i>
	<i>Dental Assistant w/ Limited Radiography License (LRC)</i>
	<i>Home Health Aide (HHA)</i>
	<i>Medical Administrative Assistant (CMAA)</i>
	<i>Medical Assistant (CCMA)</i>
	<i>Medical Coder/Billing Specialist (CPC, CCA+ or CBCS)</i>
	<i>Patient Access (CHAA)</i>
	<i>Pharmacy Technician (C.Ph.T.)</i>
	<i>Phlebotomy Technician (CPT or PBT)</i>
<i>Sterile Processing Technician (CRCST+ or CSPDT+)</i>	
Information Technology	<i>Computer Support Specialist (CompTIA A+)</i>
	<i>Electronics Technician (EST, ESA-4 or CET)</i>
Business Administration & Support	<i>Administration Assistant (IC3 or MOS)</i>
	<i>Bookkeeper (QuickBooks)†</i>
	<i>Customer Service/Call Center/Sales (TSIA CSP-1, NRF, or CBP-Customer Service +IC3 or +MOS)</i>
Advanced Manufacturing	<i>CNC Machine Op. (NIMS Level 1, 180 Skills CNC Lathe Production Operator Technician or 180 Skills CNC Machining Center Production Operator Technician)</i>
	<i>Entry Welder (AWS)</i>
	<i>Heating and Cooling Technician (EPA 608)</i>
	<i>Machine Maintenance (CMRT)</i>
	<i>Production Worker (MSSC CPT/Adv. Manuf. Production Technician Certificate/180 Skills Certified Advanced Manufacturing Technician/Skills for Success: MSSC Quality + OSHA+)</i>
	<i>Underground/Surface Coal Mining (MSHA 5023)</i>
Transportation and Logistics	<i>Automotive Service Technician (ASE)</i>
	<i>Laborers and Material Movers (MSSC CLA or MSSC CLA + Forklift Driving)</i>
	<i>Truck Driver, Heavy and Tractor Trailer (CDL-A)</i>
	<i>Truck Driver, Light and Tractor Trailer (CDL-B)</i>
Hospitality	<i>Hospitality Staff (START or CGSP)</i>
Construction	<i>Pre-Apprenticeship Training (DOL+OSHA, etc.)</i>

Nearly one third of Indiana’s workforce does not have the skills necessary to succeed in today’s workplace. That’s more than 900,000 Indiana residents. However, in an effort to raise the skill level of the adult population as well as meet workforce demands for middle skills attainment in a more effective way, the state embarked on a major restructuring of the adult education service delivery system.

The restructure included refocusing the goal of adult education, adding basic occupational training opportunities (WorkINdiana), enhancing student support, and implementing new data systems to better track clients in the workforce and education training system.

WorkINdiana is a Department of Workforce Development initiative that involves a framework of approved certifications (see table to the left).

To ensure success, WorkINdiana requires regional partnerships among their adult education centers, career and technical education centers, WorkOnes, community colleges, and local economic development representatives. Together, these partners determine which careers from the certification framework are most relevant to their regions and then implement the requisite training programs.

To date, there are almost **400 career certification programs across the state** with additional programs being added throughout the year.

† Conditional pending results of pilot.

WorkINDiana Questions and Answers



- 1. Where can I learn more about WorkINDiana?** General details about WorkINDiana are posted here: http://www.in.gov/dwd/adulted_workin.htm
- 2. How do I get signed up?** Please start with your nearest:
 - WorkOne center (Locations: <http://www.in.gov/dwd/WorkOne/locations.html>) or
 - Adult Education provider (Locations: http://www.in.gov/dwd/adulted_locations.htm)
- 3. How do I find WorkINDiana training programs?** Go to INTraining, the approved list of WIOA training programs, select a location, check the “WorkINDiana” box, and hit “search” at the bottom of the page.

The INTraining website is located here:
<https://solutions.dwd.in.gov/INTraining/search-flow.htm?execution=e1s1>
- 4. Where can I find WorkINDiana materials?** You may find detailed information about the WorkINDiana certifications and occupations at this website:
<http://www.in.gov/dwd/2904.htm>
- 5. How can I sign up for the WorkINDiana newsletter?** Please send your request directly to the WorkINDiana team at WorkINDiana@dwd.in.gov.

Older copies of the newsletter are archived here: <http://www.in.gov/dwd/2904.htm>
- 6. Who should I contact if I have additional questions?** Please send your questions directly to the WorkINDiana team at WorkINDiana@dwd.in.gov.