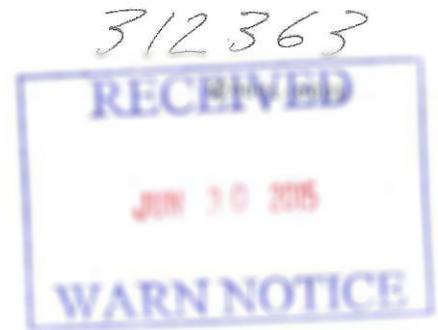


01/30/2015 21:24 FAX



January 30, 2015

Indiana Department of Workforce Development
10 North Senate Avenue
Indianapolis, IN 46204

RE: Closing of TeleServices Direct's call center in Lafayette, Indiana

To Whom It May Concern:

Due to business circumstances TSD is closing our office in Lafayette, Indiana effective March 31, 2015. We will remain open at all our other locations.

The final date for personnel separations will occur on March 31, 2015. There is no union representation at this facility and bumping rights do not exist. The closing of the Lafayette, Indiana call center will affect approximately 137 TSD employees.

Management Staff	9
Operations Support	7
Training Staff	3
Call Center Agents	<u>118</u>
	137

For further questions and information, please contact Steve Lair, 5305 Lakeview Parkway South Drive, Indianapolis, IN 46268 or by telephone at (317) 216-2240.

Please accept this as official notice of the call center closing of TeleServices Direct's Lafayette facility.

Sincerely,

A handwritten signature in black ink, appearing to read "Steve Lair".

Steve Lair
Chief Administrative Officer