

September 19, 2012

VIA EMAIL, FACSIMILE & UPS OVERNIGHT COURIER

Indiana Department of Workforce Development
Dislocated Workers Unit
10 North Senate Avenue
Indianapolis, IN 46204-2277
Warn-notice@dwd.in.gov

Telephone Number: 317-844-3498
Telefax Number: 317-571-2401



Re: Layoff of Employees at Carmel, IN Collection Center

To Whom It May Concern:

This letter constitutes notice to you under the Worker Adjustment and Retraining Notification Act, 29 U.S.C. §2101 ("WARN"). Frontier Communications Corporation ("Frontier") recently completed the automation of a number of systems at its Collection Center located in Carmel, IN. As a result of this automation, Frontier and its affiliates Frontier North Inc., and Citizens Telecom Services Company L.L.C. (collectively "Company") has decided to layoff a number of employees at its Collection Center located at 11799 N. College Ave, Carmel, IN 46032, and separate a number of the employees who work there on November 18, 2013, or during the fourteen (14) day period that begins on that date. The employment separations are expected to be permanent.

Enclosed is a listing of all of the job titles of positions that are expected to be affected by this action and the number of affected employees in each job classification. This layoff affects both employees who are represented by a union and those who are not. Union employees are represented by:

Union

Local Union 723, International
Brotherhood of Electrical Workers, AFL-CIO

Chief Elected Officer

Mr. Bruce Getts
Business Manager
IBEW Local 723
5401 Keystone Drive
Fort Wayne, IN 46825

Affected employees not represented by a union do not have bumping rights. Affected represented employees have only those bumping rights set forth under the terms of the current collective bargaining agreement. If you have any questions or would like additional information, please contact me at 260-461-2200, or via email at Andy.hoepfner@ftr.com.

Very truly yours,

Andy Hoepfner
Director-Human Resources

Enclosure

AFFECTED JOB TITLES	TOTAL NUMBER OF EMPLOYEES	LOCATION	NUMBER OF IMPACTED EMPLOYEES
CREDIT & COLLECTION CONSULTANT	109	11799 NORTH COLLEGE AVE, CARMEL, IN	50
COLLECTIONS SUPERVISOR	6	11799 NORTH COLLEGE AVE, CARMEL, IN	3
COLLECTIONS SPECIALIST	1	11799 NORTH COLLEGE AVE, CARMEL, IN	1

RECEIVED
 SEP 20 2013
WARN NOTICE