

DEPARTMENT OF LABOR

Employment and Training Administration

TA-W-95,469

UNITEDHEALTHCARE SERVICES, INC.  
A SUBSIDIARY OF UNITEDHEALTH GROUP  
OPTUMRX  
BRIOVARX/SPECIALTY PHARMACY  
REVENUE CYCLE MANAGEMENT  
JEFFERSONVILLE, INDIANA

Certification Regarding Eligibility  
To Apply for Worker Adjustment Assistance

In accordance with Section 223 of the Trade Act of 1974, as amended ("Act"), 19 U.S.C. § 2273, the Department of Labor herein presents the results of an investigation regarding certification of eligibility to apply for worker adjustment assistance.

The group eligibility requirements for workers of a firm under Section 222(a) of the Act, 19 U.S.C. § 2272(a), are satisfied if the following criteria are met:

- (1) a significant number or proportion of the workers in such workers' firm have become totally or partially separated, or are threatened to become totally or partially separated;
- (2) (B) (i) (I) there has been a shift by the workers' firm to a foreign country in the production of articles or supply of services like or directly competitive with those produced/supplied by the workers' firm; OR  
(II) there has been an acquisition from a foreign country by the workers' firm of articles/services that are like or directly competitive with those produced/supplied by the workers' firm; AND
- (ii) the shift/acquisition must have contributed importantly to the workers' separation or threat of separation.

The investigation was initiated in response to a petition filed on December 10, 2019 on behalf of workers and former workers of UnitedHealthcare Services, Inc., a subsidiary of UnitedHealth Group, OptumRx, BriovaRx/Specialty Pharmacy, Revenue Cycle Management, Jeffersonville, Indiana (UnitedHealthcare Services-Revenue Cycle Management). Workers of UnitedHealthcare Services-Revenue Cycle Management are engaged in activities related to the supply of billing, collections, account receivables and patient inquiry support services for UnitedHealthcare Services, Inc., a subsidiary of UnitedHealth Group, OptumRx, BriovaRx/Specialty Pharmacy.

During the course of the investigation, information was collected from the workers' firm and the petitioners.

Section 222(a)(1) has been met because a significant number or proportion of the workers in UnitedHealthcare Services-Revenue Cycle Management have become totally or partially separated, or are threatened to become totally or partially separated.

Section 222(a)(2)(B) has been met because the workers' firm has shifted to a foreign country the supply of services like or directly competitive with the billing, collections, account receivables and patient inquiry support services supplied by the subject workers which contributed importantly to worker group separations at UnitedHealthcare Services-Revenue Cycle Management.

## Conclusion

After careful review of the facts obtained in the investigation, I determine that workers of UnitedHealthcare Services-Revenue Cycle Management, who are engaged in activities related to the supply of billing, collections, account receivables and patient inquiry support services, meet the worker group certification criteria under Section 222(a) of the Act, 19 U.S.C. § 2272(a). In accordance with Section 223 of the Act, 19 U.S.C. § 2273, I make the following certification:

"All workers of UnitedHealthcare Services, Inc., a subsidiary of UnitedHealth Group, OptumRx, BriovaRx/Specialty Pharmacy, Revenue Cycle Management, Jeffersonville, Indiana, who became totally or partially separated from employment on or after December 6, 2018 through two years from the date of certification, and all workers in the group threatened with total or partial separation from employment on the date of certification through two years from the date of certification, are eligible to apply for adjustment assistance under Chapter 2 of Title II of the Trade Act of 1974, as amended."

Signed in Washington, D.C. this 24th day of January 2020.

/s/Del-Min Amy Chen

---

DEL-MIN AMY CHEN

Certifying Officer, Office of

Trade Adjustment Assistance