## PARTICIPATION AGREEMENT WITH THE INDIANA DEPARTMENT OF WORKFORCE DEVELOPMENT FOR USE OF SIDES E-RESPONSE PROGRAM

The following agreement is entered into by the Indiana Department of Workforce Development (IDWD) and User [Responsible party] for the purpose of clarifying the roles and responsibilities of the parties for the effective and efficient operation of the electronic State Information Data Exchange System ("SIDES E-Response").

As a User of the systems, I hereby agree to the following:

- 1. Provide an e-mail address(es) as directed by IDWD for the proper transmission of data.
- 2. Provide IDWD with all factual information necessary to timely and efficiently process any benefit claim.
- 3. In accordance with IC 22-4-17-2, provide separation information to IDWD exclusively via the Separation Information response within ten (10) days from the date provided on the Separation Information request accessed at https://uisides.org.
- 4. Although a one-time per day e-mail notification is sent when new claimant unemployment insurance claims are filed, conduct regular checks of my employer SIDES E-Response account portal for subsequent new Separation Notices.
- 5. To accept Monetary and Potential Charges notices electronically through SIDES E-Response.
- 6. Notify IDWD immediately of changes to the e-mail address of record for SIDES E-Response data transmission in accordance with instructions provided by IDWD.
- 7. Notify IDWD immediately, in accordance with instructions provided by IDWD of a lost, forgotten or otherwise compromised PIN.
- 8. Allow IDWD to use the e-mail address associated with SIDES E-Response to convey related Unemployment Insurance information.
- 9. IDWD reserves the right to remove an employer's account from the SIDES E-Response program for good cause such as failure to respond to IDWD attempts to validate account information, excessive security breaches, or other abuses of the system.